

Afolabi Ojelade

ojeladeafolabi@gmail.com

Linkedin.com/in/afolabi-Ojelade

+2347033125904

Lagos, Nigeria.

Professional Summary

Experienced and dedicated system administrator with over 5 years of proven expertise in delivering comprehensive technical support and solutions. Adept at identifying, diagnosing, and resolving complex technical issues across diverse hardware and software platforms. Recognized for exceptional problem-solving skills, effective communication, and a customer-centric approach to providing efficient IT services.

Skills

Web development, Product Design, Content Management, Active directory management, Networking, Office 365 applications, Effective Communication, Problem-solving and Critical thinking, Teamwork and Collaboration, Adaptability and Flexibility, Time management and Organization, Attention to Detail, Assertive and goal oriented.

Experience

System Administrator

Ogilvy Istanbul • Sisli, Istanbul, Turkey.

08/2021 - 07/2023

Responsibilities:

- Manage Active Directory, including user account creation, group policy management, and system access control.
- Provide technical support and timely resolution of system issues, including hardware and software problems, to ensure minimal disruption to operations.
- Conduct routine system and network audits to identify vulnerabilities and implement appropriate security measures.
- Stay up-to-date with industry trends and emerging technologies to recommend and implement innovative solutions that enhance system performance and security.

IT Executive

Ogilvy Nigeria • Victoria Island, Lagos, Nigeria.

01/2019 - 08/2019

Responsibilities:

- Administer, monitor, and maintain Windows and Linux-based server environments, ensuring high availability, security, and optimal performance.
- Provide technical support and timely resolution of system issues, including hardware and software problems, to ensure minimal disruption to operations.
- Conduct routine system and network audits to identify vulnerabilities and implement appropriate security measures.
- Manage Active Directory, including user account creation, group policy management, and system access control.
- Collaborate with cross-functional teams to design and implement new IT infrastructure solutions based on business requirements.

IT Help Desk Technician

Scanad Nigeria Limited • Victoria Island, Lagos, Nigeria

09/2015 - 12/2018

Responsibilities:

- Provide technical support and timely resolution of system issues, including hardware and software problems, to ensure minimal disruption of operations.
- Administer, monitor, and maintain Windows and Linux-based server environments, ensuring high availability, security, and optimal performance.
- Manage Active Directory, including user account creation, group policy management, and system access control. Perform regular system backups and implement disaster recovery procedures to minimize downtime and ensure data integrity.
- Ensure smooth operation of all systems in the organization.
- Implementation of security measures, user access controls, antivirus software, and intrusion detection systems.

IT Support

Access Bank Plc • Victoria Island, Lagos, Nigeria

04/2013 – 08/2015

Responsibilities:

- Support end users physically or via telephone, Skype chat and remote access.
- Resolve first level issues, antivirus updates and carry out task instructed by the line manager or management.
- Monitoring of equipment in the data center using a dedicated URL.
- Implement IT security policies and compliance for all system on the network.
- Smooth functioning of the systems and network in the branches.

- Application installation, Operation and maintenance of Windows PC, windows server 2008 and 2012.
- Perform related duties as assigned.
- Data backup and recovery

Education

Masters in Information Technology

Altinbas University

11/2021

Mahmutbey, Bagcilar, Istanbul, Turkey.

Bachelor of Science in Computer Science

08/2017

Crescent University

Abeokuta, Ogun state, Nigeria.

Training and Certifications

- ✓ Technical Support Fundamentals
- ✓ Front-end Development – HTML
- ✓ Ethical Hacking – Mobile Platforms and Network Architecture
- ✓ Foundation of Cybersecurity - Google
- ✓ Cloud Foundations – Advanced
- ✓ Diploma in Hardware Engineering
- ✓ Graduate member of Computer Professional of Nigeria
- ✓ CompTia A+ (In view)

Reference

- Available on request.