

# **Staff Profiles Upload**

**Technical Specification** 

| Request Originator                            |                       |
|-----------------------------------------------|-----------------------|
| May this request be viewed by other airlines? | Yes                   |
| Request Number                                |                       |
| Request Name                                  | Staff Profiles Upload |

myIDTravel@LHSystems.com

Status: Approval Version 1.9 Date: 12.04.2016

### **REVISION LIST**

| Ver.  | Date<br>Released | Modifications                                                                                                             | Author(s) and<br>Department       | Reviewer(s) and<br>Department |
|-------|------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-------------------------------|
| 1.0   | 22.04.08         | Initial                                                                                                                   | Franziska Seyfert<br>LSY HAM LSYA |                               |
| 1.2   | 20.07.12         |                                                                                                                           | Martin Gross                      |                               |
| 1.3   | 17.04.13         | Added new employee attributes                                                                                             | Martin Gross                      |                               |
| 1.3.0 | 04.10.13         | Corrected examples for date type                                                                                          | Thorsten Stegmann                 |                               |
| 1.3.0 | 08.10.13         | Enhanced description for attributes dutyServiceClass, leisureServiceClass                                                 | Thorsten Stegmann                 |                               |
| 1.3.0 | 10.10.13         | Added missing attributes and enhanced several descriptions                                                                | Thorsten Stegmann                 |                               |
| 1.3.0 | 11.10.13         | Added missing examples                                                                                                    | Thorsten Stegmann                 |                               |
| 1.3.0 | 15.10.13         | Updated salaryGroup description                                                                                           | Thorsten Stegmann                 |                               |
| 1.3.0 | 28.10.13         | Removed description of deprecated type "PTCAllotment"                                                                     | Thorsten Stegmann                 |                               |
| 1.4.0 | 06.12.13         | changed attribute "salutation" for<br>"EntitledPerson" to "required"                                                      | Thorsten Stegmann                 |                               |
|       |                  | Added optional attributes "startDate" and "endDate" to "EntitledPerson"                                                   |                                   |                               |
|       |                  | renamed element "extension" to "extensions" within type "Employee" and changed type from "xs:anyType" to "ExtensionsType" |                                   |                               |
|       |                  | Added new type "ExtensionsType"                                                                                           |                                   |                               |
| 1.4.0 | 14.01.14         | Added information regarding usage of date types under<br>Assumptions and Constraints                                      | Thorsten Stegmann ZPD AB/ZD       |                               |
| 1.5.0 | 20.03.14         | Added optional attributes                                                                                                 | Thorsten Stegmann                 |                               |
|       |                  | "externalPersonID" and<br>"familyStatus" to <u>Employee</u>                                                               | ZPD AB/ZD                         |                               |
|       |                  | Added optional attributes<br>"externalPersonID" and<br>"disabled" to EntitledPerson                                       |                                   |                               |
| 1.5.0 | 12.05.14         | Updated description of attribute "isChild" in EntitledPerson                                                              | Thorsten Stegmann ZPD AB/ZD       |                               |
| 1.6.0 | 12.05.14         | Added labor groups                                                                                                        | Jan-Niklas Borgner<br>FRA AB/HT   |                               |
| 1.7.0 | 17.10.14         | Made "oalTravelEligible" deprecated.                                                                                      | Thorsten Stegmann ZPD AB/ZD       |                               |
|       |                  | Introduced new attributes<br>"eligibilityDuty" and<br>"eligibilityLeisure"                                                |                                   |                               |
| 1.7.0 | 05.12.2014       | Added further notes to the element EmploymentStatus                                                                       | Thorsten Stegmann ZPD AB/ZD       |                               |
| 1.8.0 | 11.05.2015       | Added new attribute "minRequiredMilageZone"                                                                               | Thorsten Stegmann ZPD AB/ZD       |                               |
| 1.9.0 | 08.03.2016       | Added new attribute "employeeBenefitTaxable"                                                                              | Thorsten Stegmann                 |                               |

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### 1. Introduction

### 1.1 Purpose

Purpose of this document is to describe the Upload WebService to import the Employee data to the myIDTravel Staff Profiles Module.

### 1.2 Document Scope

This document describes the Upload Web Service interface, incl. security features, as well as detailed descriptions of the upload data.

### 1.3 Assumptions and Constraints

Please be aware that whenever you have to enter a **date** value, we will expect that you enter valid dates of type <a href="http://www.w3.org/2001/XMLSchema:date">http://www.w3.org/2001/XMLSchema:date</a>.

On top of that, please **never specify an offset** from the UTC time by adding a positive or negative time behind the date - like this:

<start>2002-09-24-06:00</start>

This could cause unexpected date conversions within myIDTravel.

Regarding the example above, please simply use

<start>2002-09-24</start>

#### 1.4 Related Documents

| Document Title                | Document<br>Owner | Department | File Name and Location        |
|-------------------------------|-------------------|------------|-------------------------------|
| Staff Profiles<br>Upload XSD  |                   | LSY AD/T   | myidtravel_upload.xsd         |
| Staff Profiles<br>Upload WSDL |                   | LSY AD/T   | myidtravel_uploadservice.wsdl |
|                               |                   |            |                               |

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### 2. Required Data

### 2.1 UploadProfilesRequest Element

The UploadProfilesRequest element is the root element which contains all other required elements. It is described in the following table.

| Authorization  | (E)lement/  | (O)ptional/ | Description            | Example |
|----------------|-------------|-------------|------------------------|---------|
| Element        | (A)ttribute | (M)andatory |                        |         |
| Airline Code   | Α           | M           | IATA Airline Code of   | LH      |
| (ac)           |             |             | employing airline      |         |
| Airline ID     | Α           | M           | IATA prefix for ticket | 220     |
| (aID)          |             |             | stock                  |         |
| DeleteRecord   | Е           | 0           | Contains 0n            |         |
| (deleteRecord) |             |             | DeleteElements         |         |
| UpdateRecord   | Е           | 0           | 0n Employee            |         |
| (updateRecord) |             |             | Elements               |         |

### 2.2 UploadProfilesResponse Element

The UploadProfilesResponse element is the root element of the response and contains all delete and update records of the request. Additionally the service response provides a MessageList in the update/delete element to inform what the service has done (updated, deleted, error messages).

| Authorization<br>Element    | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory | Description                            | Example |
|-----------------------------|---------------------------|----------------------------|----------------------------------------|---------|
| Airline Code (ac)           | A                         | M                          | IATA Airline Code of employing airline | LH      |
| Airline ID (aID)            | А                         | M                          | IATA prefix for ticket stock           | 220     |
| DeleteRecord (deleteRecord) | E                         | 0                          | Contains 0n DeleteElements             |         |
| UpdateRecord (updateRecord) | E                         | 0                          | 0n Employee Elements                   |         |

### 2.3 Update Element

A update element contains one employee element and a MessageList.

| Delete Element         | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory | Description                            | Example |
|------------------------|---------------------------|----------------------------|----------------------------------------|---------|
| Employee<br>(Employee) | E                         | M                          | Employee element                       |         |
| MessageList            | E                         | 0                          | Messages provided by the UploadService |         |

#### 2.4 Delete Element

A delete element contains exactly one attribute *Employee ID eID*. The eID and Airline Code ac (Authorization Element) are the unique identifier within the myIDTravel Staff Profiles database. If a matching entry exists in the database, it will be deleted.

**Please notice** that the delete functionality will be processed first, then the update/add functionality (see 2.5 Employee Element).

| Delete Element    | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory | Description                             | Example            |
|-------------------|---------------------------|----------------------------|-----------------------------------------|--------------------|
| Employee ID (eID) | A                         | M                          | Employee's unique ID within the Airline | U123456,<br>123456 |
| MessageList       | E                         | 0                          | Will be filled by services              |                    |

### 2.5 Employee Element

The employee element contains all relevant data concerning an employee. The data structure of the employee element is described in the following table.

**Please notice:** The unique key for each employee within an airline is the Employee ID (eID). If the eID already exists in the myIDTravel Staff Profiles database (for the particular employing airline), the existing employee record will be overwritten. This means that all changes made within the myIDTravel Staff Profiles Module will be overwritten, too. If the eID does not yet exist a new record will be added.

The update / add functionality will be processed after the delete functionally described in 2.3.

| Employee Element                | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory | Description                                                                                                                                                                                             | Example |
|---------------------------------|---------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Passenger Type<br>Code<br>(ptc) | A                         | M                          | Employee's passenger type code;                                                                                                                                                                         | ZEA     |
| Last name (lastname)            | A                         | M                          | Employee's last name                                                                                                                                                                                    | Jones   |
| Middle Name (middlename)        | A                         | 0                          | Employee's middle name                                                                                                                                                                                  | Middle  |
| First name<br>(firstname)       | A                         | М                          | Employee's first name                                                                                                                                                                                   | Jack    |
| Salutation<br>(salutation)      | A                         | O                          | MR, MS: If you use this attribute, there is no need to set the gender attribute because the gender is derived from the salutation.                                                                      | MR      |
| Gender (gender)                 | A                         | O                          | M, F or U: If you use "M" or "F", there is no need to set the salutation attribute, because the salutation is derived from the gender. If you use "U" the employee can choose a gender on the Traveller | M       |

Selection Page Employee ID Α Μ Employee's unique U123456 ID within the Airline (eID) Date of joining Α Μ 2011-11-11 Date: When did the (doj) employee join the company? Most ID agreements are based on a minimum duration of employment Subsidiary Category Α 0 B, C, D, E, F, G, H (subCategory) Subsidiary Α 0 Company's name Lufthansa Company Systems (subCompany) Department Α 0 String: (department) Special attribute developed for DE **Termination Date** Α 0 The user is not 2013-12-31 allowed to book (dot) flights that start after this date. On top of that, the user cannot log in anymore after this date DeadHeadCrew Α 0 Y, N Ν Flag (dhc) Currency Α 0 Currency Code: USD: (currency) Employee's EUR: GBP; preferred currency. SEK; other any Currency Code 0 IATA Country Country of Α DE residence Code: (countyOfRes) Country the employee lives in. Status Ε 0 0..n of employment **EmploymentStatus** Elemenst (employment-status) 0 Labor group Α Allowed values: Pilot (laborGroup) Pilot, Cabin. Ground, SVP, VP, EXEC, Director, FoundingOfficer, FoundingDirector, Flight, Inflight,

Provisional, MGR, BOD, Retiree. Permanent, President, DIR, CAD. PNT, PNC, OUV, AMTS, MAN, **EMP** Only relevant for online travel, if you would like to distinct between employees based on specific labour groups. If you send it anyway, it will has no effect Salary Grade Α 0Groups for Group\_1 (salaryGrade) different salary groups. Possible values are: Group\_1, Group\_2, Group\_3, Group\_4, Group\_5 Date of Birth Α 0 Date: 1988-11-17 (dateOfBirth) The date of birth Cost Center Α 0 String: H57W8O cost center (costCenter) identifier of employee Manager Email Α 0 email address of manager@lh the employee's (managerEmail) systems.com manager setOfBooks Α 0 Specific attribute which could be used, if you participate in Universal Air Travel Plan (UATP) Α 0 Special attribute dutyServiceClass developed for SK: C; Service class allowed for duty travel minRequiredMilage Α 0 Any valid the ZoneDuty minimal IATA

required milage milage zone a segment zone must have so that is employee is allowed. allowed to use the service class as Datatype: defined in attribute int "dutyServiceClass" on that segment Please note: Attributes required activation. If you would like to use this field, please contact LSY 0 Special attribute **leisureServiceClass** Α developed for SK: C; Service class allowed for leisure travel 0 @Deprecated Α true/false: true (Use eligibilityDuty and/or Interline eligibilityLeisure instead) permission, if not oalTravelEligible set defaults to false eligibilityDuty A 0 Determines, in which NONE; way the employee ONLINE; OFFLINE; and the related entitled persons are ONLINE\_OFF eligible for duty LINE travel. This attribute can be used to overrule the general ID agreement settings on a per employee basis. Please note: If you want to use this attribute, please contact LSY. The attribute will not have any effect unless LSY has activated the usage for you. eligibilityLeisure A O Determines, in which NONE: way the employee ONLINE: and the related OFFLINE; entitled persons are ONLINE\_OFF eligible for leisure LINE travel. This attribute can be used to overrule the general ID agreement settings

|                                                           |   |   | on a per employee basis.  Please note: If you want to use this attribute, please contact LSY. The attribute will not have any effect unless LSY has activated the usage for you.          |       |
|-----------------------------------------------------------|---|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| SalaryDeduction (salaryDeduction)                         | A | 0 | true/false:<br>For itinerary on<br>own carrier only.                                                                                                                                      | false |
| Station of Work (stationOfWork)                           | A | 0 | 3 letter code for the employee's station of work. If planned to use, usage has to be defined by airline. Usually, related to specific allotment handling                                  | FRA   |
| Eligible for Flight<br>Home<br>(homeFlightEligible)       | A | 0 | true/false: If planned to use, usage has to be defined by airline. Usually, related to specific allotment handling                                                                        | false |
| Family status<br>(familyStatus)                           | A | O | The family status of the employee.  The usage and the allowed values have to be defined by the customer if requested to use this field.  Please ignore this field in myidtravel standard. |       |
| External person ID (externalPersonID)                     | A | O | An additional ID for the employee. Usage has to be defined by the customer. Please ignore this field in myIDTravel standard  Type: String                                                 |       |
| Employee Benefit Tax applicable (employeeBenefitTa xable) | A | 0 | Determines if employee benefit taxes are applicable                                                                                                                                       | true  |

according to local tax jurisdiction Type: Boolean Contact Е Μ LockDate Ε 0 0..n LockDate (lock-date) Elements PTCAllotment E O 0..n **PTCAllotmentElem** (ptc-allotment) EntitledPerson Ε 0 0...n EntitledPerson (entitled-person) Elements extensions Ε 0 0..1 Extensionstype: Used for customer specific extensions

### 2.6 EmploymentStatus Element

If no employee status is send, the system will consider the employee as active. Start date will be the day of sending.

#### Please notice:

- Overlapping periods will not be accepted.
- The end date is only optional for the very last employee status element.
- If you plan to also use the Admin Module to modify the employee profile on occasion, it is recommended to send this element and set the status to "active" per default. In the Admin Module, changes can only be done, if the employee has a valid EmploymentStatus.
- Any changes to the employee profiles done in the Admin Module are lost as soon as you send the next UploadService request message, because the UploadService will always override the complete profile with the data from the request message.

| EmploymentStatus<br>Element | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory/<br>(C)onditional | Description                                                                        | Example    |
|-----------------------------|---------------------------|----------------------------------------------|------------------------------------------------------------------------------------|------------|
| Status<br>(status)          | A                         | M                                            | active/ absent/<br>temporary/ retired<br>Usage of this field<br>has to be defined. | active     |
| Start Date (startDate)      | A                         | M                                            | Date: First day of the period of the Employment status.                            | 2011-11-11 |
| End Date<br>(endDate)       | А                         | С                                            | Date: Last day of the period of the very last Employment status.                   | 2013-10-07 |

### 2.7 Contact Element

The Contact element is mandatory. An Employee element may contain zero or one contact elements. The contact information is displayed at the contact page during the booking / listing process. The Contact element is described in the following table.

| Contact<br>Element          | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory | Description                                                                                                                                                                                                    | Example                      |
|-----------------------------|---------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| eMail<br>Address<br>(email) | À                         | M                          | When a user registers at myIDTravel the automatically generated password will be send to this eMail address. Additionally the phone number will be shown on contact screen during the booking listing process. | myidtravel@lhsystem<br>s.com |
| Phone 1<br>(phone1)         | A                         | 0                          | The phone number will be shown on contact page in element 056, (UR001, V 3.0)                                                                                                                                  | 123123123                    |
| Phone 2<br>(phone2)         | A                         | 0                          | The phone number will be shown on contact page in element 057 (UR001, V3.0)                                                                                                                                    | 123117123                    |

### 2.8 LockDate Element

An Employee element may contain any number of LockDate elements (0 to n). A LockDate element represents a period of time during which the employee is not allowed to book/list any flights. myIDTravel will check during the booking / listing process whether the start date of an itinerary is during a LockDate period and if so prevent the user from booking/listing. The LockDate element is described in the following table.

| LockDate<br>Element       | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory/ | Description                                                                     | Example    |
|---------------------------|---------------------------|-----------------------------|---------------------------------------------------------------------------------|------------|
| Start Date<br>(startDate) | A                         | M                           | Date: First day from which on the user is not allowed to book/list any flights. | 2013-10-01 |
| End Date<br>(endDate)     | A                         | 0                           | Date: Last day of the period. If left empty the end of the period is undefined. | 2013-10-31 |

### 2.9 PTCAllotment Element

This Element is deprecated and will be removed in a future release.

#### 2.10 EntitledPerson Element

An Employee element may contain any number of EntitledPerson elements (0 to n). Every EntitledPerson element represents one entitled person of the employee. During the booking / listing process for leisure travel, the entitled persons are shown on Travellers Page (UR001) and the employee will be able to book / list for them.

The EntitledPerson element is described in the following table.

| EntitledPerson<br>Element       | (E)lement/<br>(A)ttribute | (O)ptional/<br>(M)andatory/<br>(C)onditional | Description                                                                                                                                                                                         | Example        |
|---------------------------------|---------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Passenger Type<br>Code<br>(ptc) | A                         | M                                            |                                                                                                                                                                                                     | ZEA            |
| Last name (lastname)            | А                         | M                                            |                                                                                                                                                                                                     | Doe            |
| Middle Name (middlename)        | А                         | 0                                            |                                                                                                                                                                                                     | Jason          |
| First name<br>(firstname)       | Α                         | М                                            |                                                                                                                                                                                                     | Jon            |
| Salutation<br>(salutation)      | Α                         | М                                            | MR, MS, CHD                                                                                                                                                                                         | MR             |
| Date of birth (dob)             | A                         | С                                            | Date:<br>Mandatory for<br>Children (ZEI, ZEC,<br>ZEA, ZCO)                                                                                                                                          | 1988-12-27     |
| Is person a child (isChild)     | A                         | 0                                            | Boolean: Set to true if entitled person is a child.  Note: Please contact LSY, if you would like to use this attribute.  Usage has to be defined by customer. It could be used to transform the PTC | true;<br>false |
| Is person a                     | A                         | 0                                            | of a person from 'ZEA' to 'ZCO', if a specific age boundary is passed on a given travel date. Please ignore if not necessary. Boolean:                                                              | true;          |

|                    |    |   | 0                      |            |
|--------------------|----|---|------------------------|------------|
| student            |    |   | Set to true if         | false      |
| (isStudent)        |    |   | entitled person is a   |            |
|                    |    |   | student                |            |
| Taxable            | Α  | 0 | Boolean:               | true;      |
| Dependant          |    |   | Special                | false      |
| (taxDependant)     |    |   | requirement for        |            |
|                    |    |   | certain carriers.      |            |
|                    |    |   | Usage has to be        |            |
|                    |    |   | defined. Please        |            |
|                    |    |   | ignore if not          |            |
|                    |    |   | necessary.             |            |
| Extension          | Α  | 0 | Not implemented at     |            |
| Extension          | ^  | O |                        |            |
| atantData          | Δ. | 0 | the moment.            | 2014 04 04 |
| startDate          | Α  | 0 | Date:                  | 2014-01-01 |
|                    |    |   | Not implemented        |            |
|                    |    |   | yet.                   |            |
| endDate            | Α  | 0 | Date:                  | 2014-12-31 |
|                    |    |   | Not implemented        |            |
|                    |    |   | yet.                   |            |
| External person ID | Α  | 0 | An unique identifier   |            |
| (externalPersonID  |    |   | for the entitled-      |            |
| )                  |    |   | person.                |            |
|                    |    |   | If this field is used, |            |
|                    |    |   | this ID must be        |            |
|                    |    |   | unique across all      |            |
|                    |    |   | entitled-persons for   |            |
|                    |    |   | the given              |            |
|                    |    |   | employee.              |            |
|                    |    |   | ompioyou.              |            |
|                    |    |   | Type: String           |            |
| Disabled           | Α  | 0 | Indicates whether      |            |
| (disabled)         |    |   | the entitled-person    |            |
|                    |    |   | is disabled or not.    |            |
|                    |    |   | Usage has to be        |            |
|                    |    |   | defined by the         |            |
|                    |    |   | customer.              |            |
|                    |    |   | Please ignore this     |            |
|                    |    |   | field in myIDTravel    |            |
|                    |    |   | standard               |            |
|                    |    |   | Type: boolean          |            |

## 3. Upload Service

### 3.1 Methods

The web service contains a method "StaffProfileUpload", which has to be used to upload staff profiles to myIDTravel.

### 3.2 Security

The Login web service uses up-to-date, high-security standards, consisting of

- signature,
- encryption and
- timestamp

The keys are stored in a JKS file. Every airline will be sent an own JKS file, containing the airlines private key (signed by LSY) and mylDTravel's public key for accessing the login interface.

The WSDL file defines the security requirements in detail.

Remark: LSY uses Apache AXIS 2 & Apache Rampart 1.3 for implementing the Web Service. The login service security is based on the high-security standard defined in "Rampart 1.3 - Policy Example number 4" (delivered with the standard Rampart 1.3 package). We hence suggest that airlines use Apache Rampart for implementing their clients, too, but any other web service technology adhering to the policy assertions should work as well.

#### 3.3 XSD

The myidtravel-upload XSD file represents the data structure specified in chapter 2. It also defines the structure of the request message (containing the UploadProfilesRequest element described above) and the response message (containing the UploadProfilesResponse element).

If the request has been successful, the MessageLists in the response (in every update/delete element) will contain the result of the operation.