

## **FMEA Module User Questions - Step-by-Step Tasks**

### **FMEA Creation and Setup**

#### **How to copy an FMEA template to a site?**

- Click on FMEA module .1
- Click on "Templates" .2
- Select the active template (e.g., "Generic IT Infrastructure FMEA") .3
- Click on "Create Site FMEA" .4
- Select your target site .5
- Click "Copy" .6

#### **How to update FMEA header information?**

- Click on your FMEA (draft status) .1
- Click on "Edit" or header section .2
- Remove default team members .3
- Add local team members (IT, logistics, production) .4
- Update owner (should be IT manager) .5
- Update approver (should be plant manager) .6
- Save changes .7

#### **How to upload updated scope document?**

- Click on your FMEA .1
- Go to attachments section .2
- Click "Upload file" .3
- Select your updated Excel file with component chart .4
- Click "Upload" .5

### **PDCA Management**

#### **How to access PDCA actions?**

- Click on your FMEA .1
- Click on "View PDCA" .2
- Review all actions listed .3

### **How to close a PDCA action?**

- Click on "View PDCA" .1
- Click on specific action .2
- Update progress to 100% .3
- Add completion details .4
- Save action .5

### **How to update action pilot/owner?**

- Click on "View PDCA" .1
- Click on specific action .2
- Change pilot from "admin" to actual person .3
- Update due date if needed .4
- Save changes .5

### **How to set all actions to PDCA owner?**

- Click on "View PDCA" .1
- Click on "Set action to PDCA owner" button .2
- Confirm selection .3

## **FMEA Publishing and Approval**

### **How to publish an FMEA?**

- Click on your FMEA (draft status) .1
- Click "Publish" button .2
- Confirm publication .3
- Status changes to "To be approved" .4

### **How to approve an FMEA (for plant managers)?**

- Click on FMEA link in email notification .1
- Review FMEA content .2
- Click "Approve" button .3
- Add approval comment (optional) .4
- Save approval .5

## **How to reject an FMEA (for plant managers)?**

- Click on FMEA link in email notification .1
- Review FMEA content .2
- Click "Reject" button .3
- Add rejection comment .4
- Save rejection .5

## **FMEA Revisions**

### **How to create a new FMEA revision?**

- Click on your active FMEA .1
- Click "Create new revision" button .2
- New revision #2 is created automatically .3
- Continue working on draft revision .4

### **How to view different FMEA revisions?**

- Click on your FMEA .1
- Click on "Revisions" tab .2
- Select revision number to view .3
- Active vs draft revisions are clearly marked .4

## **Excel Export and Analysis**

### **How to download FMEA as Excel?**

- Click on your FMEA .1
- Click "Download as Excel" button .2
- Excel file with all pages is generated .3

### **How to use Excel analysis functions?**

- Download Excel file .1
- Go to "FMEA Analysis" page .2
- Click on scenario code .3
- Click "Get details on score" .4
- Review severity, occurrence, detection explanations .5

### **How to get all action details in Excel?**

- Open downloaded Excel file .1
- Go to "Page 5 Analysis" .2
- Click "Get all action details" button .3
- Wait for processing .4
- Review updated descriptions and layout .5

### **How to synchronize action priorities in Excel?**

- Open downloaded Excel file .1
- Go to "Page PDCA" .2
- Click "Set action priority based on scenario" .3
- High priority actions are automatically identified .4

## **Scenario Management**

### **How to view scenario details?**

- Click on your FMEA .1
- Click on specific scenario code .2
- Review operation, mode, effect .3
- Check mitigation options .4
- Review current scores .5

### **How to navigate from PDCA action to scenario?**

- Click on "View PDCA" .1
- Click on specific action .2
- Click on linked scenario number at bottom .3
- Navigate directly to scenario view .4

### **How to add custom scenario?**

- Click on your FMEA .1
- Click "Add scenario" button .2
- Define operation, mode, effect .3
- Set severity, occurrence, detection scores .4

Save new scenario .5

## **Advanced Features**

### **How to add custom mitigation action?**

Click on specific scenario .1

Click "Add mitigation option" .2

Define new action description .3

Set score reduction values (e.g., 1-1-1) .4

Link to PDCA action .5

Save mitigation option .6

### **How to create custom PDCA action?**

Click on "View PDCA" .1

Click "Add action" .2

Define action description .3

Set pilot and due date .4

Save action .5

### **How to check required FMEAs for a site?**

Click on FMEA module .1

Click "Show required FMEA" .2

Review mandatory FMEAs based on site attributes .3

Copy required templates to site .4

## **User Management**

### **How to add team members to FMEA?**

Go to Administration > User Management .1

Click "Create user" .2

Add user details .3

Assign appropriate role .4

Save user .5

### **How to assign plant manager approval rights?**

Go to Administration > User Management .1

Find plant manager user .2

Assign "Plant Management" role .3

Save changes .4

## **Templates and Versions**

### **How to view available FMEA templates?**

Click on FMEA module .1

Click on "Templates" .2

Filter by "Active" status only .3

Review available templates (IT Infrastructure, MII, MESIG, EVM) .4

### **How to synchronize with new template version?**

New template version becomes available .1

Copy new template to site .2

Synchronization process preserves local customizations .3

Review and update new elements .4

## **Monitoring and Maintenance**

### **How to handle recurring actions?**

Click on "View PDCA" .1

Identify recurring actions (marked with recurrence symbol) .2

Close action when due .3

Action automatically reopens after specified period (e.g., 6 months) .4

### **How to check action due dates?**

Click on "View PDCA" .1

Review due date column .2

Update overdue actions .3

Adjust due dates if needed .4

### **How to merge Excel files for audit?**

Download FMEA Excel file .1

Download scope document .2

Copy pages from scope document to FMEA Excel .3

Create single comprehensive document for auditor .4