

# PRIVACY POLICY OF THE SERVICE

01.01.2026

## § 1. Data Administrator

The Administrator of personal data collected through the Service is **Elepepe's Sanctuary**, contact: [contact@elepepes-sanctuary.org](mailto:contact@elepepes-sanctuary.org).

## § 2. What data do we collect and for what purpose?

### 1. Request Form:

- **Data:** First name and last name, email address, phone number, country, city, bank details for payouts (account number, SWIFT, address), information about the animal, attached photos and documents.
- **Purpose:** Verification of the request, contact regarding assistance, creation of a fundraiser, execution of transfers (payout of funds), fulfillment of legal obligations (accounting).

### 2. Contact Form:

- **Data:** First name, email address, message content.
- **Purpose:** Providing a response to the submitted inquiry.

### 3. Technical Data (Cookies and Language Detector):

- The Service may automatically collect information about the browser's preferred language to display the appropriate language version of the site.
- Cookies are used to maintain the session and remember User preferences.

## § 3. Payment Processing (Stripe)

1. In the case of making payments, payment data (e.g., card number) is processed directly by the operator **Stripe**. The Administrator does not store full payment card data on their servers.
2. The Administrator receives from Stripe only information confirming the payment status and Donor data necessary to book the payment.

## § 4. Data Sharing

1. **Publication:** Information about the animal (name, age, history, photos) and the Applicant's first name may be published on the Service in the Fundraiser view.
2. Sensitive data (residential address, full account number, phone number) are **NOT published** and serve exclusively for the Administrator's information.
3. Data may be shared with entities supporting the operation of the Service: hosting providers, accounting services, payment operators.

## § 5. User Rights

Every User has the right to:

1. Access their data.
2. Rectify (correct) data.
3. Delete data ("right to be forgotten"), provided it does not conflict with the Administrator's legal obligation (e.g., storing financial documentation of the fundraiser).
4. Withdraw consent for data processing at any time.

## § 6. Consents in the Form

By submitting the form, the User marks consents (checkboxes), which are voluntary but necessary to handle the request:

- Consent to the processing of personal data (GDPR).

- Declaration of truthfulness of data.
- Consent to the publication of the animal's history and image for the purpose of conducting the fundraiser.

#### **§ 7. Contact Regarding Privacy**

Please direct any questions regarding personal data protection to the email address:  
**[contact@elepepes-sanctuary.org](mailto:contact@elepepes-sanctuary.org)**