

# ADAM FRANKOWSKI

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Portfolio: <https://afrankowork.github.io/portfolio/>

## Education

**Eleven Fifty Academy**, Indianapolis, IN September 2020-December 2020

12-week Immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning and 500+ hours logged coding time and training.

**Indiana University**, Bloomington, IN

*Bachelor of Science in Informatics*

May 2020

Cumulative GPA: 3.2

**Cognate:** Business **Minor:** Marketing

## Technical Skills

- Programming Languages – HTML, CSS, JavaScript, Python
- Databases – MySQL, PHP, Postgres
- Applications – AndroidStudio/Java
- FrameWorks/Libraries – React, Express, Node.js
- Other Skills – Async programming, Git, pair programming, web application development, MVC, relational databases

## Functional Skills

- Addressing and resolving business challenges
- Agile team development and methodology, including daily stand-ups
- Multiple project Presentations(individual and team)

## Competencies

- Problem Solving, Troubleshooting, Creativity, Visual Communication, Customer Service
- Critical Observation & Thinking, Organization

## Technical Projects

- TopSpots Website -----[www.herokuapp.com/topspots.com](http://www.herokuapp.com/topspots)
  - Languages/FrameWorks – Postgres, Express, React, Node.js, Reactstrap
  - Purpose: To help users find top rated restaurants near them and to contribute ratings to keep other users informed

## Work Experience

- |  |                         |                                  |
|--|-------------------------|----------------------------------|
| <b>Customer Service Delivery Tech Expert</b>   | <b>Asurion</b>          | <b>June 2019 to August 2019</b>  |
| <ul style="list-style-type: none"><li>• Provided in-person device setup and tech support for customers' smart phones</li><li>• Trained new employees to enhance rapport and technical skills during appointments</li></ul>   |                         |                                  |
| <b>Warehouse Picker</b>  | <b>Amazon</b>           | <b>May 2018 to August 2018</b>   |
| <ul style="list-style-type: none"><li>• Built rapport with managers and learned the importance of placing the customer first</li><li>• Trained other team members on various processes in a fast-paced environment with a focus on attention to detail</li></ul>   |                         |                                  |
| <b>Sales Representative</b>  | <b>Vector Marketing</b> | <b>May 2017 to December 2017</b> |
| <ul style="list-style-type: none"><li>• Developed connections through networking and cold calling to build a solid foundation of 50+ loyal customers</li><li>• Achieved over \$15,000 in personal sales throughout tenure</li><li>• Top Ten Sales Rep in the state for the month of June in 2017</li><li>• Organized and lead meetings with a sales team of 20 members</li></ul> |                         |                                  |

## **Extra-Curricular Activities**

- |   |                        |                              |
|---|------------------------|------------------------------|
| <b>Member/Sustainability Chair</b>  | <b>Phi Sigma Kappa</b> | <b>December 2017 to 2020</b> |
| <ul style="list-style-type: none"><li>• Volunteer at philanthropic events to aid the local community, both on-campus and off-campus</li></ul> |                        |                              |