Afrith Shariff

Software Engineer - Service Now

More than a year of experience in the SNOW platform. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Skilled in JavaScript (ServiceNow).

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EDUCATION

BCA- Computer Applications
The New College (autonomous)

06/2019 - 06/2022   *Chennai*

PERSONAL PROJECTS

Personal portfolio website. (12/2022 - Present)
- Used Next.js to create a React - based application with server - side rendering and custom routing . I used styling techniques with Tailwind and used SMTP with netlify for seemless mail transfer
- Technologies Used: NextJs, Tailwind & Node.js
- Link- https://afrith.me

Dyootify (01/2023 - 02/2023)
- Dyootify is a multi-platform music player based on React which is also an Android app, thanks to Capacitor.js users can install the app locally and stream the song on the go Link - https://dyootify.netlify.app

Subscription Generation module (01/2023 - Present)
- I've played a critical role in developing a Catalog item In Lenovo SNOW to remove the dependency of SNOW IT to generate subscription order numbers. this helped us reduce around 25-30% of tickets which gets assigned to us.

WORK EXPERIENCE

Software Engineer - ServiceNow
Dyooti

04/2022 - Present   *Chennai*

Dyooti is a SaaS and technology start-up with sales offices in Canada and the USA and a delivery office in Chennai.

Achievements/Tasks
- Experience in ServiceNow and hands-on experience with tool deployment, configuration, and customization of core applications.
- Experience with JavaScript, coding, debugging, and improving existing code.
- Experience administering ServiceNow in an enterprise environment including data management, Business rules, Service Portal, UI action, service catalog, workflow, data policy, self-service scripting, and application tool maintenance.
- Strong ServiceNow Platform experience.
- Expertise in Data loading, import sets & Transform map scripts.
- Client interaction to understand requirement, breaking down of the requirements and sizing.

SKILLS

Javascript   CSS3   Git   ServiceNow   ITSM
ServicePortal   ITIL   React   ServiceCatalog

ACHIEVEMENTS

Now Community Expert Level 3 (08/2021 - Present)
Became community expert level 3, so far 10 correct solutions given and 17 Kudos received

CERTIFICATES

ServiceNow Certified System Administrator (07/2022 - Present)
Successfully completed certification requirements for ServiceNow Certified System Administrator

Citizen Developer Core Skills Micro-Certification Suite (12/2022 - Present)

Micro-Certification - Agile and Test Management Implementation (12/2022 - Present)

Micro-Certification - Flow Designer (11/2022 - Present)

Micro-Certification - Predictive Intelligence (02/2023 - 02/2023)

Micro-Certification - Integration Hub (11/2022 - 11/2022)

Micro-Certification - Citizen Developer Application Creator (12/2022 - 12/2022)

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

Tamil
Native or Bilingual Proficiency

INTERESTS

Front-end engineering   Watching tutorials   Music
Programming   Football