

Aaron Fritz Santos

Web Developer

<https://www.linkedin.com/in/afsaints0987/>

 Marikina City, PH, 1803

 +63 995 861 3015

 <https://afsantos.netlify.app>

 saints0987@gmail.com

Summary

As a proficient web developer and designer specializing in crafting tailored digital solutions for small and medium enterprises, I bring three years of expertise to any prospective collaboration.

In my capacity as a web developer, I specialize in constructing and managing websites utilizing a range of technologies including JavaScript (ReactJS, VanillaJS), SASS, Bootstrap, and WordPress. Concurrently, in my role as a web designer, I employ Figma, Adobe Photoshop, and Adobe XD to create visually appealing websites.

Known for my collaborative spirit, I excel both as a team member and leader, adept at optimizing team dynamics and efficiency. My adept time management enables me to deliver results promptly while maintaining quality standards. I approach tasks with enthusiasm and a keen eagerness to expand my skill set.

Drawing from over a decade of customer service experience, particularly within the aviation sector, I possess well-honed interpersonal, problem-solving, and decision-making skills. Capable of multitasking with minimal supervision and thriving under high-pressure scenarios, I am equipped to navigate diverse challenges effectively.

Experience



Web Developer

Accorplus | The Remote Group

Pavilion 03, Clark Center, Berthaphil III Jose Abad Santos Avenue, Zone, Clark Freeport, Mabalacat, 2023 Pampanga

Feb 2024 - Present

- Planning and delivering software platforms used across multiple projects
- Develop documentation throughout software development life cycle (SDLC)
- Serve as an expert on applications and provide technical support
- Perform complete testing of Web applications – unit and system, engaging users as necessary.
- Collaborate with cross-functional teams to define project requirements and deliverables
- Ensure the scalability and security of applications by implementing best practices
- Conduct code reviews and provide constructive feedback to team members
- Stay updated with the latest industry trends and technologies to incorporate new solutions
- Troubleshoot and resolve complex technical issues in a timely manner
- Optimize application performance and improve user experience through continuous monitoring and refinement



Jr. Web Developer

Entain

6th Floor Tower 3, Double Dragon Plaza, 1300 Pasay City - Philippines.

Oct 2021 - Nov 2023

- Performing general website updates including text and image changes, adding/editing/deleting content
- Scheduling and publishing pages and content according to business needs, marketing campaigns and project briefs
- Quality checking e.g., cross browser testing, comparing design draft against final product, making sure all page's match, and all content in the correct place
- User testing of websites to make sure all links, images and content are correct.
- Ensuring that sites are coded in line with best practices (including W3C etc.)
- Understanding of search engine optimization techniques ensuring that pages are optimized for on-page SEO (Search Engine Optimization)
- Creating web pages to a "mobile first" methodology and ensuring all web pages display correctly across all platforms
- Managing and assisting with the development of all content management systems used by Wave agency
- Proactively identifying and driving forward site improvements, developments, and fixes
- Working with the Brand, Editorial, and Design teams providing development skills to help implement innovative web and mobile designs

Freelance Web Developer

May 2020 - Present

Web Development:

- Proficient in HTML5, CSS3, and Vanilla JavaScript.
- Experience with CSS frameworks like Bootstrap and pre-processors like SASS.
- Skilled in JavaScript libraries such as jQuery and ReactJS.
- Basic understanding of Python, NodeJS, and C#.
- Familiarity with SQL and MongoDB databases.
- Experienced with Git and CMS platforms like WordPress and Sitecore.

UI/UX Design:

- Proficient in Adobe Photoshop, Figma, and Adobe XD for wireframing and prototyping.
- Skilled in creating user-friendly designs for digital platforms.
- Able to create wireframes and high-fidelity prototypes.
- Capable of designing visually appealing projects that meet user needs.



Customer Service Officer

dnata Singapore

50 Airport Blvd., Singapore Changi Airport, Singapore 819658

Oct 2014 - Jun 2020

Part of the Emirates Group, dnata is one of the world's largest air services providers offering ground handling, cargo, travel, and flight catering services across five continents. I was assigned at Customer Service Department doing the following:

- Handling flights for Emirates Airline and Myanmar Airways Int'l.
- Working as a Flight Controller doing daily report, coordinating with other department (Catering services, Baggage Services, Load Control)
- Supervising at least 10 people in the team and doing daily briefing for the day's flight.
- Reporting to our immediate supervisor/ duty manager in regards about incidents and other things happen on the flight.



Customer Service Assistant

dnata Singapore

50 Airport Blvd., Singapore Changi Airport, Singapore 819658

Nov 2011 - Oct 2014

Part of the Emirates Group, dnata is one of the world's largest air services providers offering ground handling, cargo, travel, and flight catering services across five continents. I was assigned at Customer Service Department doing the following:

- Responsible for providing customer service to passengers on various airlines
- Performs ground handling duties during check-in, departure, and arrival
- Works as a lounge staff to assist premium passengers such as first class, business class, and frequent flyer customers
- Handles VIPs on various airlines



Customer Service Agent

Philippine Airport Ground Support Solutions Inc.

Pair-Pags Center, 2nd Floor,, Ninoy Aquino Ave, Pasay, Metro Manila

Jul 2008 - Oct 2011

- Performing ground handling tasks such as check-in, departure, and arrival services
- Handling baggage cases related to missing, pilferage and damaged baggage
- Managing flights for EVA Airways.

Education



University of Santo Tomas

Jun 2004 to Mar 2008

Bachelor of Science Major in Tourism



National College of Business and Arts

Jun 2000 to Apr 2004

High School Diploma Graduate

Skills

Certification

Interpersonal Skills

- Customer Service Operations
- Social Media Management
- Airline Service Mgmt.

Technical Skills

- HTML
- CSS
- JavaScript
- SASS
- Bootstrap
- React JS
- Git
- Node JS
- AWS Cloud
- Express
- MongoDB

AWS Cloud Technical Essentials

Coursera

May 7, 2024

Introduction to Agile Development and Scrum

Coursera

Mar 26, 2024

Learning Next JS

LinkedIn Learning

Jan 6, 2023

Programming for Intermediate Users using Python

Department of Information and Communication Technology

Dec 2, 2022

Introduction to Programming using Python

Department of Information and Communication Technology

Nov 29, 2022

Node.js Essential Training

LinkedIn Learning

Aug 16, 2022

Express Essential Training

LinkedIn Learning

Aug 8, 2022

React.JS Essential Training

LinkedIn Learning

Mar 10, 2022

Responsive Web Design

freeCodeCamp.org

Apr 4, 2021

Reference

Jose Cristito Santos

Software Engineer

Pilmico Food Corp. Subsidiary of Aboitiz

jose.cristito.santos@gmail.com

Jerico Mariano

EUS IT Consultant

NCH Customer Support Services

jerico.mariano@entaingroup.com

Charles Maneja

Team Lead - Developer

NCH Customer Support Services

charles.maneja@entaingroup.com