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Summary

IT Professional with inclusive knowledge and hands-on experience in Information Security, System Administration, and IT support domains. Overall 13+ years of career in the IT Services and financial industry.

IT Security:

Developed and updated security policies, and procedures and incorporated processes according to the industrial standards and frameworks. Played a primary role in implementing information security projects such as SIEM, SOC, VAPT service, PAM, ISO27001 ISMS certification, Risk assessments, etc. from start to end. Carried out internal security audits to point out vulnerabilities and assist in remediation. Conducted periodic cybersecurity awareness training among employees to meet regulatory compliance, promoted security-driven culture, and made them aware of the consequences of any security breaches by potential threats.

IT Administration:

Installed, configured, tested, deployed, and managed servers, storage devices, backup devices, network devices, operating systems, applications, and communication links of DC, DRS, etc. Documented and resolved IT technical issues on desktops, servers, programs, laptops, printers, IP phones, and network devices. Developed and maintained IT strategic plan, technical documentation, change management plan, operational procedures, incident report, FAQ, user manual, network and system policies, and procedural manuals.

Summary of Skills: IT Security, System Administration, IT Service Desk, Data Analysis, Policy & Processes, Cybersecurity, SIEM, VAPT, ISO 27001, Internal Audit, Information Systems Analysis, Identity Access Management, Content writing, Windows and Linux, Active Directory, Exchange, SCCM, Servers, Desktops and Peripherals, etc.

Experience



Principal Officer

National Bank Limited

Jun 2015 - Jul 2023 (8 years 2 months)



Officer (Network and System)

Dutch-Bangla Bank Limited

Jan 2013 - May 2015 (2 years 5 months)



System Support Specialist

data edge limited

Feb 2010 - Dec 2012 (2 years 11 months)

Education



Bangladesh University of Engineering and Technology

Master of Engineering - MEng, Advanced Engineering Management

Oct 2014 - Feb 2019

IPE



Bangladesh University of Professionals (BUP)

Bachelor of Science - BSc, Computer Science & Engineering

2005 - 2008

MIST

Licenses & Certifications



Certified Ethical Hacker (CEH) - EC-Council

ECC97071302439



Accredited Technical Professional - BladeSystem Solutions Support V8 - HP

PL71015683



Accredited Systems Engineer - HP ProLiant ML/DL/SL Servers [2010] - HP

HPCP-APS-MLDLSL10



ICSI | Certified Digital Forensics Examiner (CDFE) - ICSI (International

CyberSecurity Institute), UK

45336699



Verified International Academic Qualifications - World Education Services



ISO 27001 Lead Auditor - Information Security Certification - TÜV SÜD

TUV SUD-IN/23634/246595, CQI UDN-470719, CQI/IRCA Ref-2544



Certified in Cybersecurity (CC) - ISC2

1461811



Introduction to Career Skills in Data Analytics - LinkedIn



ITP (Information Technology Professional) - ICTC-CTIC

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Skills

Information Technology • Technical Support • Identity and Access Management (IAM) • Project Management • Microsoft Azure • Penetration Testing • Vulnerability Management • Cyber-security • Data Analysis • IT Security Policies & Procedures