Mohammad Tavakkoli

(UI/UX Designer | Product Designer)

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Summary

I am a UI/UX designer with over 7 years of experience in various digital platforms, including responsive web pages, native apps, PWAs, and design systems. As an expert in collaborating with startup teams, I have successfully implemented UI/UX strategies that delivered improved user experiences for several projects across various industries through streamlined workflows and effective processes.

Professional Experience

- 1. Giftpals.com, United States | Dec 2022 Nov 2024 (2 years)
 - Designed the interaction and user experience for a gifting and affiliate marketing website.
 Focused on creating a visually appealing and intuitive design to help users easily find and purchase gifts while exploring revenue opportunities. Optimized processes reduced usability testing errors to under 10%. Prototyped in Figma and collaborated closely with developers to streamline and improve implementation.
- 2. Motorproz.co.uk, United Kingdom | Sep 2023 Feb 2024 (6 months)
 - Led the design of an MVP website for a platform focused on buying and selling pre-owned
 cars, as the initial milestone of a larger project. Simplified processes for diverse user groups
 while ensuring a visually appealing interface and compliance with legal guidelines. The final
 product met all client requirements and expectations.
- 3. Houmify.com, United States | Jan 2021 Oct 2022 (1 year and 10 months)
 - Designed a digital solution to help users find real estate agents and connect with property owners, creating a competitive marketplace. Despite the absence of property listings (as per client requirements) and the need to align with pre-existing platform designs, redesigned processes and improved user flows. Developed a prototype that integrated backend and database requirements, ensuring smooth frontend redevelopment with minimal issues.
- 4. Rayan Kavesh Hirkan, Iran | Feb 2020 Jan 2021 (1 year)
 - Served as both UI/UX and Product Designer for an application focused on municipal waste collection and recycling, designing two distinct Android apps for staff and users. Ensured a seamless user experience while coordinating closely with front-end developers.
 - Designed a comprehensive software solution for delivering medical equipment and services
 to homes via separate mobile apps for users and staff. Focused on user-centered design and
 optimal user experience while leading key aspects of the project to ensure successful
 execution.

- 5. Post Bank of Iran, Iran | Oct 2009 Jan 2020 (10 years and 3 months)
 - Began my career as a UX Designer, leveraging prior experience with bank representative offices to analyze and refine processes for improved user and customer experiences. As a UX consultant for two years, implemented changes that led to a 60% increase in satisfaction among agents and clients, as reflected in survey results, earning commendation from senior bank managers
 - Branch boss and head of bank representative offices for 8 years
- 6. Farniroo Sharq company, Iran | Mar 2004 Feb 2009 (5 years)
 - Macromedia Flash Senior Designer and Computer technical expert (Part-time)

Skills and technical Proficiencies

- User- Centered Design • User Research • Design system • Wireframing • Prototyping
- Mobile App Design
 Responsive web design
 Figma & FigJam
 Adobe XD
 Marvel App
- Adobe Illustrator and Adobe Photoshop (familiar)
 Balsamiq Wireframes
 Logo Design

Language

• English (Fluent)

• Persian (native)

Education

- Associate's Degree in Computer Science (Software Engineering)
- Bachelor's Degree in Computer Science (Hardware Engineering)

Professional Training and Certificates

- 2 Profesional Certificates UX/UI Design (Faculty of Entrepreneurship, University of Tehran)
- 3 Profesional Certificates of UX/UI Design (Google)
- 10 Profesional Certificates of UX/UI Design (Interaction Design Foundation IDF)
- User Creative Thinking (Imperial College London)
- 2 Profesional Courses of Adobe Tools (Iran Technical & Vocational Training Organization)

Additional Experience & Achievements

- Teaching graphic applications as a web-pages-design tool at Tehran Institute of Technology
- Utilization of new technologies to improve the UX and Accessibility
- Second place in the U.S. Endourological Society Logo Design Contest