





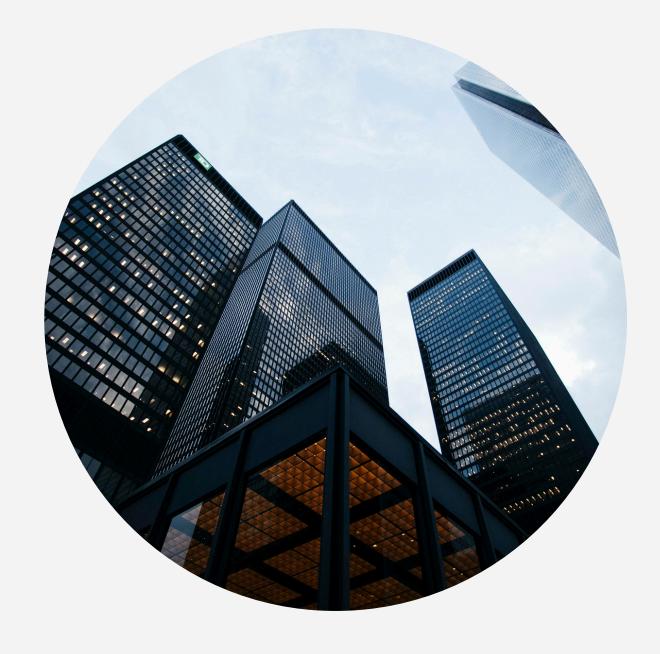
# Home Credit Default Risk Analysis & Prediction

Final Task - Rakamin Academy Virtual Internship in collaboration with Home Credit

By: Az-Zukhrufu Fi Silmi Suwondo (7) (in)







#### **Success Metric**



#### **Default Rate**

The goal was to reduce defaults to 7% or lower



#### **Approval Rate**

Minimum threshold to maintain healthy loan disbursement

# Problem & Objectives

#### Problem Statement

Many loan applicants lack formal credit histories, making traditional credit scoring methods ineffective in assessing their repayment capacity. This creates the risk of unfairly rejecting creditworthy individuals while also increasing the likelihood of granting loans to those who may default.

#### Goal

To develop a **credit risk prediction model** using alternative data that achieves an **AUC above 0.75** within six months, **reducing false rejections of creditworthy clients** and **supporting responsible lending**.

#### Objectives

- To collect and preprocess alternative data and develop machine learning models that achieve at least 0.75 AUC, validated on out-of-sample data within six months.
- To provide actionable insights that reduce false rejections of creditworthy clients, while also reducing the default rate to ≤ 7% and maintaining an approval rate of ≥ 70%.

### Dataset Overview



The dataset consists of 7 main files that are interconnected to provide a comprehensive view of customer credit profiles:

#### **Core Application Data**

- application\_train/test.csv: Main loan application data (static features)
- HomeCredit\_columns\_description.csv: Column descriptions for reference

#### Historical Credit Behavior

- bureau.csv: Credit history from other financial institutions via the Credit Bureau
- bureau\_balance.csv: Monthly balances of previous credits from the Credit Bureau
- previous\_application.csv: Historical loan applications submitted to Home Credit

#### Transaction & Payment History

- POS\_CASH\_balance.csv: Monthly balances of POS and cash loans at Home Credit
- credit\_card\_balance.csv: Monthly credit card balances at Home Credit
- installments\_payments.csv: Installment payment history (including delays)

#### Dataset Characteristics

- Relational Structure
- Time Series Component
- Comprehensive Coverage
- Rich Feature Set

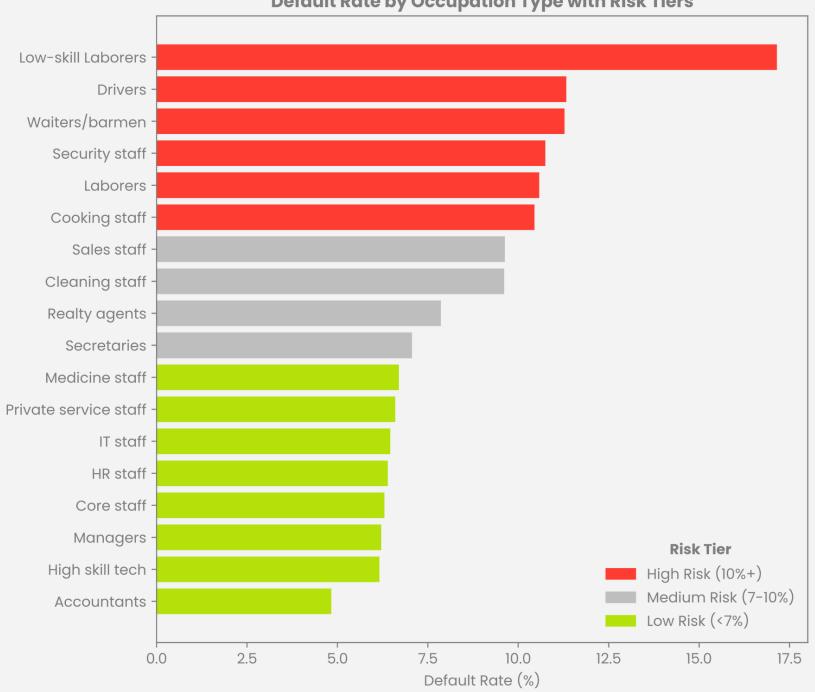
Train: 307,511 row × 122 cols Test: 48,744 row × 121 cols



### Job & Credit Risk







Jobs requiring high skills and stable income, like accountants and IT specialists, show the lowest default rates, while low-skill, fluctuatingincome roles, such as drivers and waiters, are three times more likely to default due to poor job security and income unpredictability.

#### **Low Risk**

- Accountants
- Core Staff
- Managers
- High Skill Tech

#### High Risk

- Low-skill Laborers
- Waiters/Barmen
- Drivers
- Security/Laborers

### Job & Credit Risk



 $\chi^2 = 1403.22$ p < 0.001

Chi-square test confirms a significant link between profession and repayment behavior, white-collar roles are more stable, while blue-collar roles show higher volatility.



**1** B2B Payroll-Integrated Financing

Employee loans integrated with payroll systems. Repayments auto-deducted, minimizing default risk. Ideal for stable-income sectors.

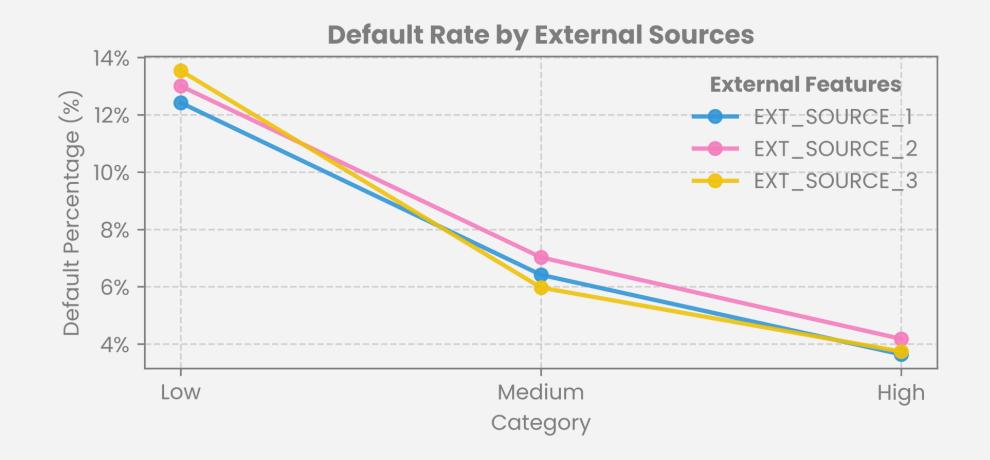
Actionable Item

2 Profession-Specific Micro-Insurance

Insurance products priced by occupational risk. Lower premiums for low-risk roles. Covers income, health, and accident with tailored protection.

# Risk Gap by External Scores





The strongest external indicator in the credit model shows a fivefold risk gap between low and high scores. External financial data is three times more predictive than demographics. Missing key external inputs signal elevated risk and require targeted data improvements.

Actionable Item

#### Strategic Partnership Program with Financial Institutions

Expand collaboration with banks, fintechs, and credit bureaus to enrich external data, improve coverage, reduce gaps, and enable alternative scoring for thin-file applicants.

# Data Preprocessing



#### Missing Values Handling

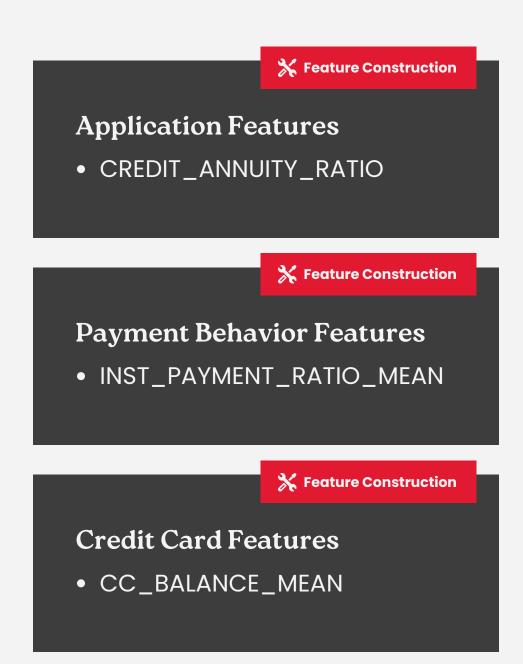
- Redundant columns removal
- High-missing columns removal
- Imputation with median and 'Unknown'

#### Outlier & Error Handling

- Error handling
- Log transformation
- IQR capping

#### **B** Feature Engineering

- Feature construction
- Feature scaling with RobustScaler
- Feature selection with SelectFromModel





#### **Previous App Features**

- PREV\_AMT\_APP\_MEAN
- PREV\_AMT\_CREDIT\_MEAN
- PREV\_APPROVED\_COUNT
- PREV\_REFUSED\_COUNT

Feature Construction

#### **Bureau Features**

- BUREAU\_DAYS\_CREDIT\_MEAN
- BUREAU\_CREDIT\_SUM
- BUREAU\_CREDIT\_SUM\_DEBT
- DEBT\_CREDIT\_RATIO

### Modeling & Evaluation



#### Handling Class Imbalance

scale\_pos\_weight was calculated based on the class ratio to balance prediction outcomes.

#### Categorical Feature Encoding

CatBoost automatically handles categorical features using ordered target encoding.

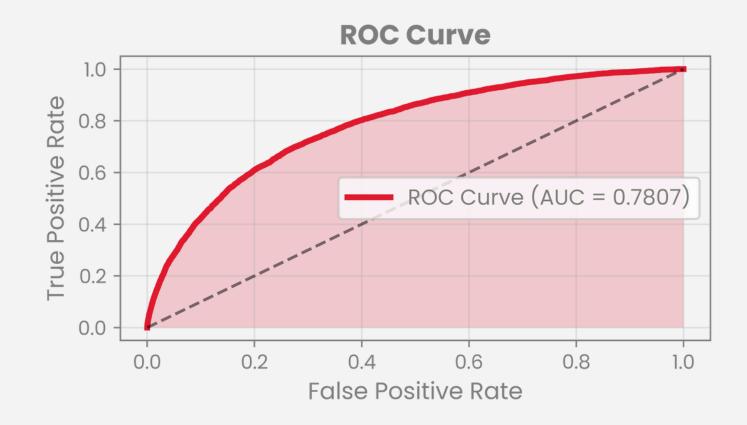
#### Hyperparameter Tuning

Parameters were optimized using RandomizedSearchCV with 3-fold stratified cross-validation, evaluated by ROC AUC. Best validation AUC: 0.7807.

#### Threshold Tuning

The optimal threshold (0.69) was selected to maximize F1-score (0.3313), considering the precision-recall trade-off.

The CatBoost model achieved an AUC of 0.7807, showing strong overall discrimination, but while it performs well on class 0, it struggles with class 1 due to lower precision and recall.

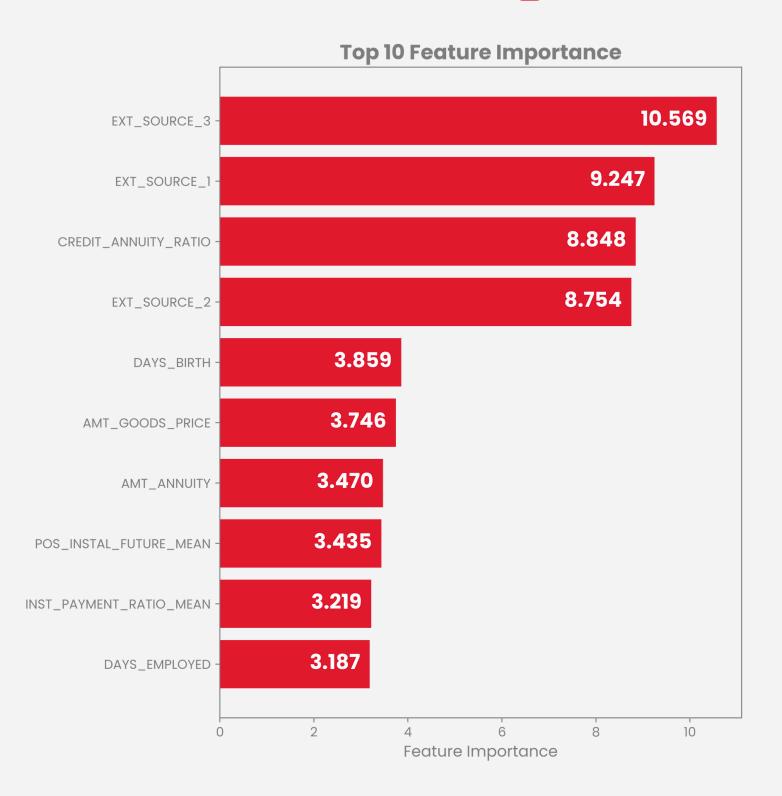


		Predicted	
		Negative	Positive
Actual	Negative	51,299	5,239
	Positive	2,939	2,026



# Feature Importance





The model uses a total of **108 features** covering **external scores**, **demographics**, **financial metrics**, **employment history**, **credit applications**, and **repayment behavior**. The most important features are highlighted below.

#### Top Features Ranking

- EXT\_SOURCE\_3 (Highest importance)
- EXT\_SOURCE\_1
- CREDIT\_ANNUITY\_RATIO
- EXT\_SOURCE\_2

#### Business Insights

- Model heavily relies on external data sources
- Internal financial metrics are also critical
- Age and employment history play significant roles



### Recommendation



#### Data Quality Enhancement

- Prioritize EXT\_SOURCE completeness
- Monitor top 10 features
- Implement data validation

#### Risk-Based Product Development

- B2B Payroll-Integrated Financing
- Profession-Specific Micro-Insurance

#### Partnership Expansion

- Strategic Partnership Program
- Alternative Data Sources

#### **Model Maintenance**

- Continuous Monitoring
- Feature Stability Tracking

#### **&** Business Impact

- Default rate dropped to **5.42%**, beating the 7% target (from 8.07%)
- Approval rate stayed high at 88.19%, well above the 70% minimum



