# **eStatement Disclosure & Agreement**

By continuing, you accept and agree to the terms of this agreement, and hereby authorize Digital Federal Credit Union (DCU) to provide all required statements, disclosures and other notices electronically (collectively, "eStatements").

Disclosures that may be delivered to you electronically include, but are not limited to:

- Periodic account statements,
- Tax Forms.
- Certificate maturity notices,
- Change-in-terms notifications about your account,
- Enclosures generally provided with a paper statement, and
- Other disclosures we are required or feel are prudent to provide

### **What Your Acceptance and Agreement Mean**

- You have provided us with an email address that will be used to send you notifications as to the availability of certain eStatements.
  You will let us know immediately if this email address changes (See Contact Information below). You understand that you have no
  expectation of privacy if you are using an email address used by multiple parties or owned by your employer. You further agree to
  release DCU from any liability if the information is intercepted or viewed by an unauthorized party at your employer or other email
  address selected by you.
- Using the email address you provide, we will send you notifications as to the availability of these records when applicable (for
  example at the end of each statement cycle) and you will be required to access DCU's Online Banking in order to view them. If you
  do not provide an email address to us, we will not send a notification and it will be your responsibility to ensure you check this site
  periodically. Periodic statements for example are generally available within 7 days after the close of the statement cycle. Other
  notices are sent out as appropriate.
- You will be required to enter your online banking logon and password to view your eStatements. It is solely your responsibility to
  protect your logon and password from unauthorized persons.
- If you have agreed to Electronic as your Delivery Preference, you will generally not receive these records in paper form but may request them at any time (see Contact Information below). A fee may apply. See the Schedule of Fees and Service Charges for details.
- You agree it is reasonable to expect there will likely still be important documents sent to you via the USPS. You having selected
  electronic as your preferred delivery method does not impact your obligation to maintain a current mailing address with DCU and
  open all DCU mailings in a timely manner.

## To Revoke Your Consent

Your consent to receive eStatements shall remain in effect until revoked by you and will be applicable to all products and services you currently utilize as well as to those you apply and are approved for in the future. If you elect to revoke your consent to receive eStatements you may do so from your online banking Profile page, or you may notify us via email at dcu@dcu.org or by telephone at (800) 328-8797. Please allow ten (10) business days for the revocation to take effect.

#### **System Requirements**

In order to access and retain estatements you will need a computer with an internet connection, a web browser that supports 128-bit encryption (for maximum performance, we recommend that you use the latest version of Internet Explorer or Firefox), a current version of Adobe Reader to open the documents in pdf format, and either adequate storage space to save or an installed printer to print them.

# **System Access**

Access to this service may be unavailable at times due to scheduled maintenance, unscheduled maintenance or system outage. In addition both environmental and physical events may occur that may cause the system to become unavailable. DCU will make every reasonable effort to ensure optimum availability of this system.

### DCU's Right to Amend this Disclosure

DCU reserves the right to amend this eStatement Disclosure and Agreement from time to time. The current version will always remain available to you within online banking and may also be obtained by contacting us through any of the means listed below.

## **Contact Information**

If you need to update your email address or request a paper copy of your statement or other document, you can do so through online banking, by contacting us via email at dcu@dcu.org, via our toll-free number 800/328-8797, or by visiting any of our branch offices.

DCU reserves the right to discontinue your access to this service if it feels the integrity of your account or your password has been compromised.