

Consultation Report

Case ID 53b15dac-debd-43e0-9e41-03f428a1a8a7

Created on 07/09/2017 12:44:41

Pathways R14.0.0_IUC_v1

System Settings: None

PATIENT: John Bloggs
TELEPHONE:
AGE GROUP: Adult
DOB or BIRTH YEAR: 07/09/1967
GENDER: Male
PARTY: 1
POSTCODE: DH1 2HP
NOTES:
SKILLSET: 111 Call Handler
CALL HANDLER USER ID: TEST_USER1
PATHWAY: PW1030 - Palpitations
SYMPTOM GROUP: 1137 - Palpitations
SYMPTOM DISCRIMINATOR: 4052 - ED full ED assessment and management capability
DISPOSITION: Dx02 - The individual needs to attend an emergency treatment centre within 1 hour.
SELECTED SERVICE: 119857, ED: University Hospital North Durham (Durham), University Hospital of North Durham, North Road, Durham, , DH1 5TW, 0191 333 2333
DOS TRANSACTIONID: ce332303-6fb0-524e-e0a6-302d9e12e205

CONSULTATION SUMMARY:

Illness - palpitations

Warm to touch

Palpitations present at time of assessment

PATHWAYS ASSESSMENT:

An injury or health problem was the reason for the contact.

Heavy bleeding had not occurred in the previous 30 minutes.

An illness or health problem was the main problem. - palpitations

The individual was not fighting for breath.

The main reason for the assessment was not a heart attack, chest/upper back pain, probable stroke, recent fit/seizure or suicide attempt.

The main reason for contact was not new confusion, declared diabetic hypo/hyperglycaemia, a probable allergic reaction or ICD shock.

The skin on the torso felt normal, warm or hot.

The individual did not have an implanted cardioverter defibrillator.

There had been no crushing chest, upper back or abdominal pain, or chest pain radiating to the arm, neck or jaw in the previous 24 hours.

There had been no episodes of inability to raise both arms, speech difficulty or unilateral facial weakness in the last week.

There had been no episode of unilateral leg weakness in the last week.

There had been no exposure to extremes of temperature in the previous 24 hours.

There was no new or worsening breathlessness.

Severe illness was not described.

There were palpitations at the time of the assessment.

There was no fainting or loss of consciousness in the previous 24 hours.

There was no history of previous heart problems.

ADVICE GIVEN:

Someone else should drive the individual.

Take a mobile phone if possible, in case symptoms get worse and an ambulance is needed.

Before you go, I will just check whether I need to give you any further instructions or advice.

Drinking caffeine or alcohol, or smoking and taking decongestants can all make the problem worse.

Breathlessness or pain in the chest that is getting worse - CALL 999

Pain in the upper abdomen or upper back - CALL 999

Palpitations lasting more than 15 minutes - GO STRAIGHT TO THE NEAREST EMERGENCY DEPARTMENT.

If there are any new symptoms, or if the condition gets worse, changes or you have any other concerns, call us back.