Use case name	User updates the central hub
Participating actors	Technician, development team
Flow of events: Normal flow	 The technician terminates the relevant background processes running on the hub The technician receives a USB storage device from the development team containing updated software The technician uses the user interface to extract the update from the storage device to the main storage of the hub The technician launches a script to update the software
Flow of events: Alternative flow	Condition 1: the update fails 1. The technician notifies the development team and presents them with relevant data, such as logs 2. The development team reviews the logs and either issues a new patch or provides the technician with additional instructions 3. Return to Normal Flow
Pre-condition	A software update for the hub has been issued by the development team
Post-condition	The hub is running the latest software