

Part IV

Model calibration

Conformal Prediction

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Model Calibration - Contents

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2. Defining & Measuring Calibration
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1. Motivation – Why Calibration?

Why Language Models Hallucinate

Adam Tauman Kalai*
OpenAI

Ofir Nachum
OpenAI

Santosh S. Vempala†
Georgia Tech

Edwin Zhang
OpenAI

September 4, 2025

1. Motivation - Why Calibration?

Why Language Models Hallucinate

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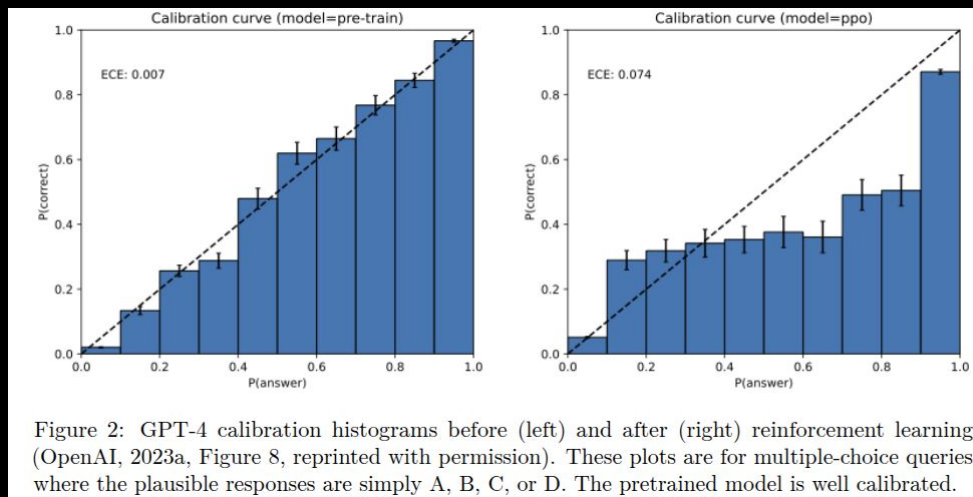
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*Most evaluations measure performance in a way that encourages guessing rather than **honesty about uncertainty**. [...] There is a straightforward fix. Penalize confident errors more than you penalize uncertainty, [use] evaluations that account for uncertainty and **calibration**.*



1. Motivation - Why Calibration?

The Critical View of Safety ✓ or ✗

Criterion 1 (C1)

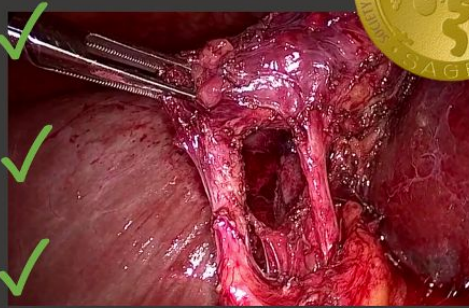
Two and only two tubular structures are seen connected to the gallbladder ✓

Criterion 2 (C2)

The **hepatocystic triangle** is cleared from fat and/or connective tissue so that an unimpeded view is obtained ✓

Criterion 3 (C3)

The lower part of the gallbladder is dissected off the liver bed to expose the lower **1/3 of the cystic plate**. ✓



1. Motivation - Why Calibration?

The Critical View of Safety ✓ or ✗

Criterion 1 (C1)

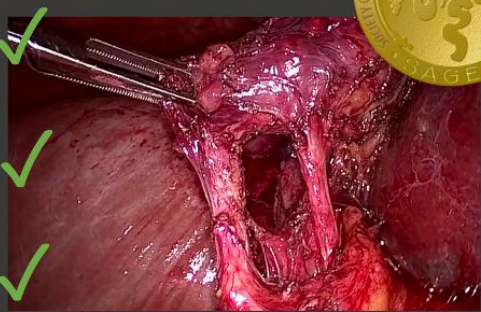
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The **hepatocystic triangle** is cleared from fat and/or connective tissue so that an unimpeded view is obtained ✓

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*The 2025 SAGES CVS **Lighthouse Challenge** revisits the CVS classification task. In terms of **uncertainty calibration and robustness**, we will focus on how robust are the algorithms when deployed in different conditions (e.g. sites, countries, etc.), as well as how **cognizant when their answers might be wrong**, to enable using of these algorithms in a safe manner.*

2. Defining & Measuring Calibration

p	y
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	1

p	y
$\frac{1}{3}$	0
$\frac{1}{3}$	0
$\frac{1}{3}$	1
$\frac{1}{2}$	0
$\frac{1}{2}$	1

p	y
$\frac{3}{4}$	0
$\frac{3}{4}$	1
$\frac{3}{4}$	1
$\frac{3}{4}$	1
1	1

2. Defining & Measuring Calibration

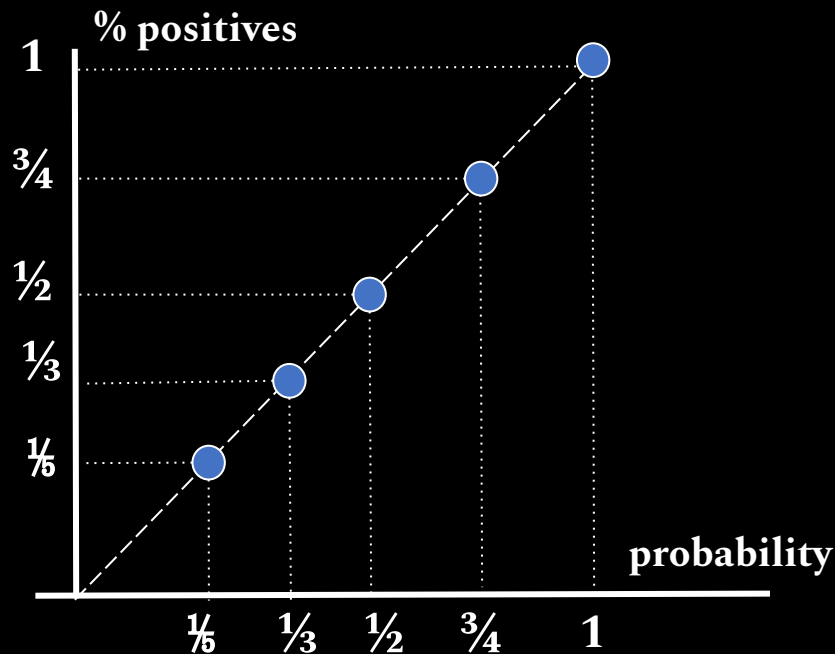
p	y
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	0
$\frac{1}{6}$	1

p	y
$\frac{1}{3}$	0
$\frac{1}{3}$	0
$\frac{1}{3}$	1
$\frac{1}{2}$	0
$\frac{1}{2}$	1

p	y
$\frac{3}{4}$	0
$\frac{3}{4}$	1
$\frac{3}{4}$	1
$\frac{3}{4}$	1
1	1

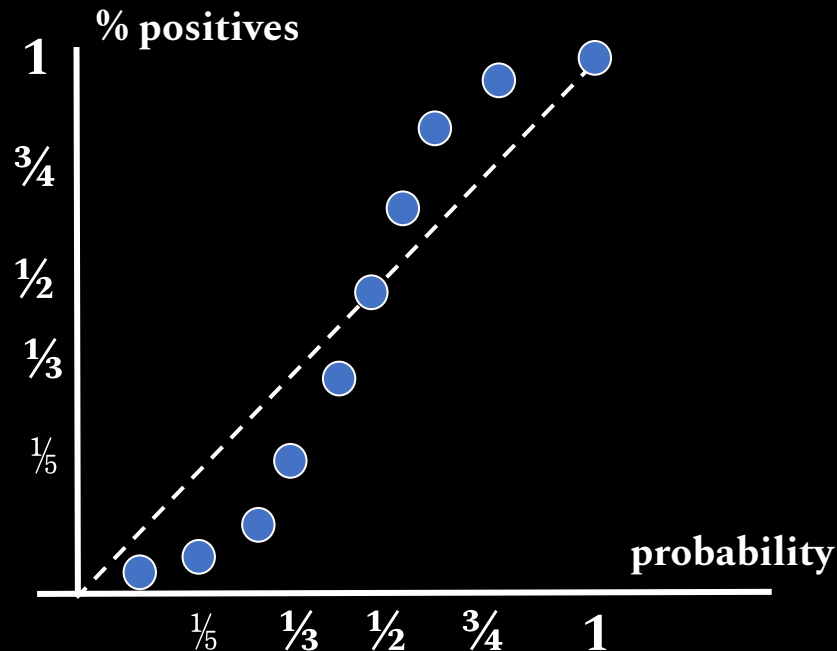
2. Defining & Measuring Calibration

p	y	p	y	p	y
$\frac{1}{6}$	0	$\frac{1}{3}$	0	$\frac{3}{4}$	0
$\frac{1}{6}$	0	$\frac{1}{3}$	0	$\frac{3}{4}$	1
$\frac{1}{6}$	0	$\frac{1}{3}$	1	$\frac{3}{4}$	1
$\frac{1}{6}$	0	$\frac{1}{2}$	0	$\frac{3}{4}$	1
$\frac{1}{6}$	1	$\frac{1}{2}$	1	1	1



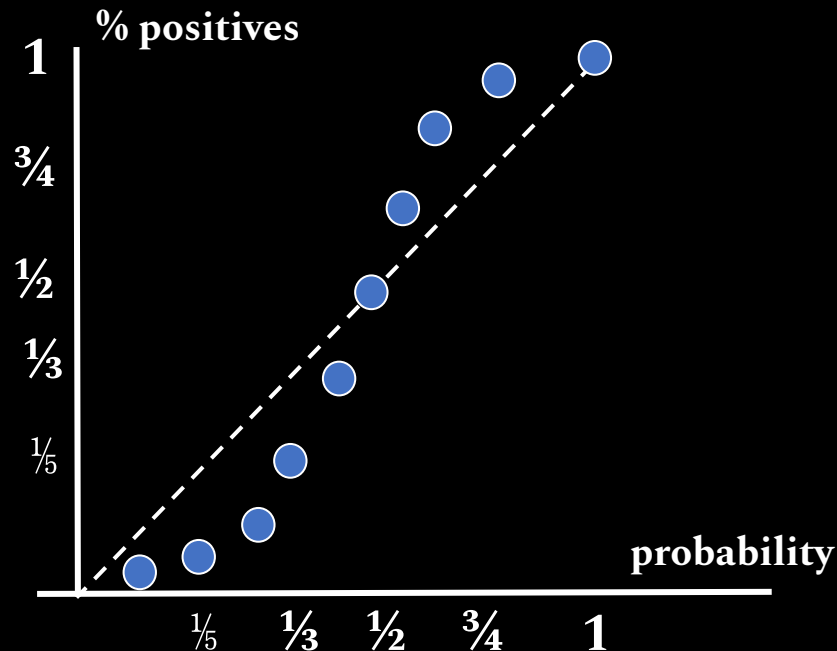
2. Defining & Measuring Calibration

QUESTION:
Are these predictions
under-confident
or
over-confident?



2. Defining & Measuring (**mis-**)Calibration

QUESTION:
Are these predictions
under-confident
or
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2. Defining & Measuring (**mis-**)Calibration

- **Reliability Plots**

Not enough items with a given confidence to estimate population statistics decently:

model predicts with $p=0.2 \rightarrow$ “20%” positives

What if you only have 2 items predicted with $p=0.2$?

We can group predictions in bins, and **plot them against $y=x$** .

- **Expected Calibration Error**

The average of gaps across bins, weighted by bin population:

$$\text{ECE} = \frac{1}{M} \sum_{i=1}^M \frac{1}{|B_i|} |\text{prob}(B_i) - \text{pos}(B_i)|$$

2. Defining & Measuring (**mis-**)Calibration

- Generalizing from Binary to Multi-Class classifiers

Confidence calibration: only consider highest probability.

$$\text{ECE} = \frac{1}{M} \sum_{i=1}^M \frac{1}{|B_i|} |prob(B_i) - pos(B_i)|$$

p	y
$[\frac{2}{3}, \frac{1}{3}, 0]$	1
$[\frac{2}{3}, \frac{1}{3}, 0]$	1
$[\frac{2}{3}, \frac{1}{3}, 0]$	2

p	y
$[0, \frac{2}{3}, \frac{1}{3}]$	2
$[0, \frac{2}{3}, \frac{1}{3}]$	2
$[0, \frac{2}{3}, \frac{1}{3}]$	3

p	y
$[\frac{1}{3}, 0, \frac{2}{3}]$	3
$[\frac{1}{3}, 0, \frac{2}{3}]$	3
$[\frac{1}{3}, 0, \frac{2}{3}]$	1

2. Defining & Measuring (**mis**-)Calibration

- Generalizing from Binary to Multi-Class classifiers

Confidence calibration: only consider highest probability.

$$\text{conf-ECE} = \frac{1}{M} \sum_{i=1}^M \frac{1}{|B_i|} |\text{conf}(B_i) - \text{acc}(B_i)|$$

p	(\hat{y} , c)	y
[$\frac{2}{3}$, $\frac{1}{3}$, 0]	(1 , $\frac{2}{3}$)	1
[$\frac{2}{3}$, $\frac{1}{3}$, 0]	(1 , $\frac{2}{3}$)	1
[$\frac{2}{3}$, $\frac{1}{3}$, 0]	(1 , $\frac{2}{3}$)	2

p	(\hat{y} , c)	y
[0, $\frac{2}{3}$, $\frac{1}{3}$]	(2 , $\frac{2}{3}$)	2
[0, $\frac{2}{3}$, $\frac{1}{3}$]	(2 , $\frac{2}{3}$)	2
[0, $\frac{2}{3}$, $\frac{1}{3}$]	(2 , $\frac{2}{3}$)	3

p	(\hat{y} , c)	y
[$\frac{1}{3}$, 0, $\frac{2}{3}$]	(3 , $\frac{2}{3}$)	3
[$\frac{1}{3}$, 0, $\frac{2}{3}$]	(3 , $\frac{2}{3}$)	3
[$\frac{1}{3}$, 0, $\frac{2}{3}$]	(3 , $\frac{2}{3}$)	1

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(\frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon)$	1	1
$(\frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon)$	2	1
$(\frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon)$	3	2

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(\frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon)$	1	2
$(\frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon)$	2	3
$(\frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon)$	3	3

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

p	\hat{y}	y
$(\frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon)$	1	1
$(\frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon)$	2	1
$(\frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon)$	3	2

p	\hat{y}	y
$(\frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon)$	1	2
$(\frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon, \frac{1}{3}-\varepsilon)$	2	3
$(\frac{1}{3}-\varepsilon, \frac{1}{3}-\varepsilon, \frac{1}{3}+2\varepsilon)$	3	3

This 3-class classifier predicts randomly with full uncertainty. It always has a confidence of $\sim \frac{1}{3}$, and it has an accuracy of $\frac{1}{3}$. Therefore it is **perfectly calibrated**, but **useless**.

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

p	\hat{y}	y
$(\frac{2}{3}, 0, \frac{1}{3})$	1	1
$(0, \frac{1}{3}, \frac{2}{3})$	2	1
$(\frac{1}{3}, \frac{2}{3}, 0)$	2	2

p	\hat{y}	y
$(0, \frac{1}{3}, \frac{2}{3})$	1	2
$(\frac{1}{3}, 0, \frac{2}{3})$	2	3
$(0, \frac{1}{3}, \frac{2}{3})$	3	3

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(\frac{2}{3}, 0, \frac{1}{3})$	1	1
$(0, \frac{1}{3}, \frac{2}{3})$	2	1
$(\frac{1}{3}, \frac{2}{3}, 0)$	2	2

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(0, \frac{1}{3}, \frac{2}{3})$	1	2
$(\frac{1}{3}, \frac{2}{3}, 0)$	2	2
$(0, \frac{1}{3}, \frac{2}{3})$	3	3

This classifier always predicts with $\frac{2}{3}$ confidence. Also, it has an accuracy of $\frac{2}{3}$. It is **perfectly confidence-calibrated**, but it is more **discriminative** than random guessing.

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(1, 0, 0)$	1	1
$(1, 0, 0)$	1	1
$(0, 1, 0)$	2	2

\mathbf{p}	$\hat{\mathbf{y}}$	\mathbf{y}
$(0, 1, 0)$	2	2
$(0, 0, 1)$	3	3
$(0, 0, 1)$	3	3

2. Defining & Measuring (**mis-**)Calibration

Calibration \neq Discrimination

p	\hat{y}	y
(1 , 0, 0)	1	1
(1 , 0, 0)	1	1
(0, 1 , 0)	2	2

p	\hat{y}	y
(0, 1 , 0)	2	2
(0, 0, 1)	3	3
(0, 0, 1)	3	3

This one is always 100% confident, and always right.
It is **fully-calibrated** and **perfectly discriminative**.

2. Measuring Calibration

- Proper Scoring Rules

Measure discrimination+calibration at individual item level

Most popular: Brier Score, Negative Log-Likelihood

$$\text{Brier}(\mathbf{p}, \mathbf{y}) = \|\mathbf{p} - \mathbf{y}\|_2^2$$

$$\text{NLL}(\mathbf{p}, \mathbf{y}) = -\log(\mathbf{p}_y)$$

Example: $y = 3$, $\mathbf{y} = (0, 0, 1)$, $\mathbf{p}_{\text{bad}} = \left(\frac{1}{3}, \frac{1}{3}, \frac{1}{3}\right)$, $\mathbf{p}_{\text{better}} = \left(0, \frac{1}{3}, \frac{2}{3}\right)$

$$\text{Brier}(\mathbf{p}_{\text{bad}}, \mathbf{y}) = 2/3 \quad \text{Brier}(\mathbf{p}_{\text{better}}, \mathbf{y}) = 2/9 \quad \text{Brier}(\mathbf{y}, \mathbf{y}) = 0$$

$$\text{NLL}(\mathbf{p}_{\text{bad}}, \mathbf{y}) \approx 0.477 \quad \text{NLL}(\mathbf{p}_{\text{better}}, \mathbf{y}) \approx 0.176 \quad \text{NLL}(\mathbf{y}, \mathbf{y}) = 0$$

Note that a fully uncertain prediction \mathbf{p}_{bad} does not score well.

3. Improving Calibration

● Post-Training Calibration

Classic methods: **Platt Scaling & Isotonic Regression**:

- Platt: Fits a logistic regression model using validation set.
- Isotonic: Fits a monotonic piecewise constant mapping, optimizing bins to maximize calibration.

Temperature Scaling: Uses a validation set to learn a scalar T dividing logits before applying softmax and tempers their value:

$$p_j = \frac{e^{z_j}}{\sum_{k=1}^N e^{z_k}} \mapsto p_j = \frac{e^{(z_j/T)}}{\sum_{k=1}^N e^{(z_k/T)}}$$

We will see code examples in a minute

3. Improving Calibration

- **Model Ensembling**

Ensembling several diverse models can improve calibration.
Of course it comes with a computational overhead.

- **Training Time Calibration**

Over-parametrized NNs can keep on learning the training set until they are fully confident, minimizing NLL indefinitely. We can avoid this by **regularizing** so as to **disencourage confidence**.

Label Smoothing, MixUp, Focal Loss... Careful of **underfitting**!
Always report also AUC/ACC/DSC/..., not only ECE

We will see code examples in a minute

4. Hands-On

Github repository:

<https://github.com/agaldran/uqinmia-miccai>

