

AGAM SINGH TALWAR

CONTACT

Address : Toronto ON M9W 6W5

Phone : 6473360020

Email : agam.s.talwar@gmail.com

PROFESSIONAL SUMMARY

Third-year software development student at Seneca College, excelling in web development. Dedicated, collaborative, and poised to contribute impactful skills.

RELEVANT COURSEWORK

- Object Oriented Programming with C++
- UNIX systems
- Database(SQL & MongoDB)
- Web Dev(HTML, CSS, JS, Express & React)

SKILLS

- Problem-Solving
- Teamwork
- Proficient verbal, written and presentation communication skills.

LANGUAGES

English
Punjabi
Hindi

GITHUB

<https://github.com/agam-singh-talwar>

LINKEDIN

<https://www.linkedin.com/in/agamst/>

EDUCATION

Honours Bachelor of Technology, Expected in 2025
Seneca College of Applied Arts & Technology - North York, ON

- 3.9/4 GPA
- Recipient of the Renewable Degree Scholarship, honored six times for academic excellence.

WORK EXPERIENCE

Front Desk /Night Auditor, 12/2021 to Current
HOMEWOOD SUITES BY HILTON

- Handle customer queries and disputes related to provided services
- Investigate auditing discrepancies by reconciling cash drop and credit card transactions
- Collaborate with sales and service departments to implement proactive changes based on customer feedback, leading to a direct drop in customer complaints.

Customer Service Associate, 04/2019 to 09/2021
NSWC NGO - New Delhi, India

- Helped increase donor retention and promote more donations
- Educated donors about payment processing and support policies and procedures.

PROJECT EXPERIENCE

Fragments Microservice

Developed a cloud-based web service using JavaScript, Docker, Hurl, Lint, Express, AWS (EC2, ECR, ECS, Cognito & DynamoDB), HTML, CSS, and YAML. Implemented a full-stack solution hosted on Amazon Cloud Services, enabling user log-in, data submission in various formats, format conversion, encryption, and seamless CRUD operations on the data.

Ticket Vortex- Online Concert Marketplace

Developed a web marketplace using Python, Flask, MongoDB, HTML, CSS, and Bootstrap, adhering to SCRUM methodology. Collaborated in a team under the SCRUM framework using Jira to create a platform for sellers to list concert tickets and buyers to make purchases.

SH Accounting Website

Developed a website for an accounting firm, commissioned by the director. Applied strong communication skills to grasp and fulfill their requirements. Collaborated closely with the director to achieve the desired website using WordPress. Delivered a satisfactory product, leading to client referrals for additional projects.

Do Tax Now

Secured a referral for an accounting and insurance broker following the success with the previous client. Tasked with creating a straightforward website to showcase tax filing and insurance services using HTML and CSS.