Abel Gancsos

Contact Information

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Sites

www.linkedin.com/in/agancsos
www.github.com/agancsos

Skills & Abilities

- Swift
- C/C++
- Go
- Python
- Ruby
- Perl
- Java
- Lua
- Bash
- Batch
- VBScript
- C#
- PowerShell
- PHP
- CSS
- Unix/Linux
- macOS
- iOS
- Windows
- AS/400
- SAP Netweaver BW
- Terradata
- SAP Business Objects
- Informatica Cloud
- Oracle
- MySQL/ MariaDB
- PostgreSQL
- SQLite
- SAP HANA
- Putty
- BlueJ
- MS Visio
- VirtualBox
- VMWare
- TFS
- Hyper-V
- Visual Studio
- Docker
- Chef
- XCode

A hardworking, energetic, creative, and knowledgeable Software Developer, with a passion for writing clean, functional, and efficient code for applications in Unix/Linux, Windows, IOS, and Mac environments. I am motivated to ensure that background infrastructure function effectively.

Experience

Advanced Systems Concepts, Inc.   May 2015 – December 2021

Scrum Master   August 2020 – June 2021
· Managed and maintained meetings
· Ensured that new tickets are valid and accurate
· Dispatched tickets to developers
· Maintained the product backlog
· Generated reports based on TFS information

Software Engineer   June 2019 – December 2021
· Addressed bugs and refactored code in the current code base
· Researched specific areas of the code base for improvements
· Troubleshot tickets escalated from Support

Software Test Engineer   April 2018 – June 2019
· Wrote and executed Test Cases/Point Tests to validate code changes
· Performed steps in Test Cases/Point Tests to validate code changes
· Wrote Unit Tests to perform validations during build or deployment time
· Refactored code base
· Worked on troubleshooting/research items escalated by Support

Technical Support Team Lead   June 2016 – April 2018
· Ensured that SLA's were not being broken by the team
· Maintained the Support production servers, particularly the Oracle servers
· Reviewed closed cases to ensure that they were closed appropriately
· Conducted conflict resolution when an issue was escalated to the Account Manager
· Built automation COM scripts in PowerShell, VBScript, and C#
· Provided solutions to complex new problems based on available integration options
· Guided customers on best practices
· Troubleshot and resolved complex non-functional automation workflows
· Built internal utilities for improving tasks

Technical Support Engineer   May 2015 – June 2016

Education

Masters of Science in Software Development
Boston University, September 2018

Bachelors of Science in Computer Science
William Patterson University, December 2012

Certificates

SCRUM MASTER ACCREDITED CERTIFICATION | DECEMBER 2017 | INTERNAL SCRUM INSTITUTED