

# Abel Gancsos

## Contact Information

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## Sites

[www.linkedin.com/in/agancsos](https://www.linkedin.com/in/agancsos)  
[www.github.com/agancsos](https://www.github.com/agancsos)

## Skills & Abilities

- Swift
- C/C++
- Go
- Python
- Ruby
- Perl
- Java
- Lua
- Bash
- Batch
- VBScript
- C#
- PowerShell
- PHP
- CSS
- Unix/Linux
- macOS
- iOS
- Windows
- AS/400
- SAP Netweaver BW
- Terradata
- SAP Business Objects
- Informatica Cloud
- Oracle
- MySQL/MariaDB
- PostgreSQL
- SQLite
- SAP HANA
- Putty
- BlueJ
- MS Visio
- VirtualBox
- VMWare
- TFS
- Hyper-V
- Visual Studio
- Docker
- Chef
- XCode

A hardworking, energetic, creative, and knowledgeable Software Developer, with a passion for writing clean, functional, and efficient code for applications in Unix/Linux, Windows, IOS, and Mac environments. I am motivated to ensure that background infrastructure function effectively.

## Experience

### Advanced Systems Concepts, Inc.

May 2015 – December 2021

#### Scrum Master

August 2020 – June 2021

- Managed and maintained meetings
- Ensured that new tickets are valid and accurate
- Dispatched tickets to developers
- Maintained the product backlog
- Generated reports based on TFS information

#### Software Engineer

June 2019 – December 2021

- Addressed bugs and refactored code in the current code base
- Researched specific areas of the code base for improvements
- Troubleshoot tickets escalated from Support

#### Software Test Engineer

April 2018 – June 2019

- Wrote and executed Test Cases/Point Tests to validate code changes
- Performed steps in Test Cases/Point Tests to validate code changes
- Wrote Unit Tests to perform validations during build or deployment time
- Refactored code base
- Worked on troubleshooting/research items escalated by Support

#### Technical Support Team Lead

June 2016 – April 2018

- Ensured that SLA's were not being broken by the team
- Maintained the Support production servers, particularly the Oracle servers
- Reviewed closed cases to ensure that they were closed appropriately
- Conducted conflict resolution when an issue was escalated to the Account Manager
- Built automation COM scripts in PowerShell, VBScript, and C#
- Provided solutions to complex new problems based on available integration options
- Guided customers on best practices
- Troubleshoot and resolved complex non-functional automation workflows
- Built internal utilities for improving tasks

#### Technical Support Engineer

May 2015 – June 2016

## Education

### Masters of Science in Software Development

Boston University, September 2018

### Bachelors of Science in Computer Science

William Patterson University, December 2012

## Certificates

SCRUM MASTER ACCREDITED CERTIFICATION | DECEMBER 2017 | INTERNAL SCRUM INSTITUTE