Abel Gancsos

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Professional Summary

I am a hardworking, energetic, creative, and knowledgeable Software Developer, with a passion for writing clean, functional, and efficient code for applications in Unix/Linux, Windows, IOS, and Mac environments. I am motivated to ensure that background infrastructure function effectively.

Experience

SOFTWARE ENGINEER | ADVANCED SYSTEMS CONCEPTS, INC | JUNE 2019 – PRESENT
· Addressed bugs and refactored code in the current code base
· Researched specific areas of the code base for improvements
· Troubleshot tickets escalated from Support

SCRUM MASTER | ADVANCED SYSTEMS CONCEPTS, INC | AUGUST 2020 – JUNE 2021
· Managed and maintained meetings
· Ensured that new tickets are valid and accurate
· Dispatched tickets to developers
· Maintained the product backlog
· Generated reports based on TFS information

SOFTWARE TEST ENGINEER | ADVANCED SYSTEMS CONCEPTS, INC | APRIL 2018 – JUNE 2019
· Wrote and executed Test Cases/Point Tests to validate code changes
· Performed steps in Test Cases/Point Tests to validate code changes
· Wrote Unit Tests to perform validations during build or deployment time
· Refactored code base
· Worked on troubleshooting/research items escalated by Support

TECHNICAL SUPPORT TEAM LEAD | ADVANCED SYSTEMS CONCEPTS, INC | JUNE 2016 - APRIL 2018
· Ensured that SLA's were not being broken by the team
· Maintained the Support production servers, particularly the Oracle servers
· Reviewed closed cases to ensure that they were closed appropriately
· Conducted conflict resolution when an issue was escalated to the Account Manager
· Built automation COM scripts in PowerShell, VBScript, and C#
· Provided solutions to complex new problems based on available integration options
· Guided customers on best practices
· Troubleshot and resolved complex non-functional automation workflows
· Built internal utilities for improving tasks

TECHNICAL SUPPORT ENGINEER | ADVANCED SYSTEMS CONCEPTS, INC | MAY 2015 - JUNE 2016
· Installed and configured databases as well as upgraded databases from customers (Oracle and Microsoft SQL)
· Built automation COM scripts in PowerShell, VBScript, and C#
· Provided solutions to new problems based on available integration options
· Assisted sales with demonstrations and use cases
· Assisted customers to build out their workflows and provided guidance on best practices
· Troubleshot and resolved non-functional automation workflows
· Built internal utilities for improving tasks

Education

MASTERS OF SCIENCE IN SOFTWARE DEVELOPMENT| SEPTEMBER 2018 | BOSTON UNIVERSITY
BACHELORS OF SCIENCE IN COMPUTER SCIENCE | DECEMBER 2012 | WILLIAM PATERSON UNIVERSITY

Certificates

• **SCRUM MASTER ACCREDITED CERTIFICATION | DECEMBER 2017 | INTERNAL SCRUM INSTITUTED**
• **SCRUM CERTIFICATION FOR JAVA DEVELOPER| NOVEMBER 2017 | INTERNAL SCRUM INSTITUTED**
• **SCRUM CERTIFICATION FOR MOBILE DEVELOPER | NOVEMBER 2017 | INTERNAL SCRUM INSTITUTED**

Skills & Abilities

· Swift, C/C++, Go, Python, Ruby, Perl, Java, Lua, Bash, Batch, VBScript, C#, PowerShell, PHP, CSS
· OS: Unix/Linux, Mac OS, iOS, Windows, AS400
· Databases: Oracle, MySQL, MariaDB, PostgreSQL, SQLite, Microsoft SQL Server, SAP HANA
· Integration: Oracle, SAP Netweaver BW, Terradata, SAP Business Objects, Informatica Cloud
· Other: XCode, Putty, Bloodshed Dev C++, BlueJ, Jira, MS Visio, VirtualBox, VMWare, TFS, Hyper-V, Visual Studio, Docker, Chef