

Abel Gancsos

Contact Information

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Sites

www.linkedin.com/in/agancsos
www.github.com/agancsos

Skills & Abilities

- Swift
- C/C++
- Go
- Python
- Ruby
- Perl
- Java
- Lua
- Bash
- Batch
- VBScript
- C#
- PowerShell
- PHP
- CSS
- Unix/Linux
- macOS
- iOS
- Windows
- AS/400
- SAP Netweaver BW
- Terradata
- SAP Business Objects
- Informatica Cloud
- Oracle
- MySQL/MariaDB
- PostgreSQL
- SQLite
- SAP HANA
- Putty
- BlueJ
- MS Visio
- VirtualBox
- VMWare
- TFS
- Hyper-V
- Visual Studio
- Docker
- Chef
- XCode

A hardworking, energetic, creative, and knowledgeable Software Developer, with a passion for writing clean, functional, and efficient code for applications in Unix/Linux, Windows, IOS, and Mac environments. I am motivated to ensure that background infrastructure function effectively.

Experience

Advanced Systems Concepts, Inc.

May 2015 – December 2021

Scrum Master

August 2020 – June 2021

- Managed and maintained meetings
- Ensured that new tickets are valid and accurate
- Dispatched tickets to developers
- Maintained the product backlog
- Generated reports based on TFS information

Software Engineer

June 2019 – December 2021

- Addressed bugs and refactored code in the current code base
- Researched specific areas of the code base for improvements
- Troubleshoot tickets escalated from Support

Software Test Engineer

April 2018 – June 2019

- Wrote and executed Test Cases/Point Tests to validate code changes
- Performed steps in Test Cases/Point Tests to validate code changes
- Wrote Unit Tests to perform validations during build or deployment time
- Refactored code base
- Worked on troubleshooting/research items escalated by Support

Technical Support Team Lead

June 2016 – April 2018

- Ensured that SLA's were not being broken by the team
- Maintained the Support production servers, particularly the Oracle servers
- Reviewed closed cases to ensure that they were closed appropriately
- Conducted conflict resolution when an issue was escalated to the Account Manager
- Built automation COM scripts in PowerShell, VBScript, and C#
- Provided solutions to complex new problems based on available integration options
- Guided customers on best practices
- Troubleshoot and resolved complex non-functional automation workflows
- Built internal utilities for improving tasks

Technical Support Engineer

May 2015 – June 2016

- Installed and configured databases as well as upgraded databases from customers (Oracle and Microsoft SQL)
- Built automation COM scripts in PowerShell, VBScript, and C#
- Provided solutions to new problems based on available integration options
- Assisted sales with demonstrations and use cases
- Assisted customers to build out their workflows and provided guidance on best practices
- Troubleshoot and resolved non-functional automation workflows
- Built internal utilities for improving tasks

Education

Masters of Science in Software Development

Boston University, September 2018

Bachelors of Science in Computer Science

William Patterson University, December 2012

Certificates

SCRUM MASTER ACCREDITED CERTIFICATION | DECEMBER 2017 | INTERNAL SCRUM INSTITUTED