Abel Gancsos

Contact Information

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Sites

www.linkedin.com/in/agancsos
www.github.com/agancsos

Programming Languages

- **Swift**
- **C/C++**
- **Go**
- **Python**
- **Ruby**
- **Perl**
- **Java**
- **Lua**
- **Bash**
- **Batch**
- **VBScript**
- **C#**
- **PowerShell**
- **PHP**
- **CSS**

Operating Systems

- **Unix/Linux**
- **macOS**
- **Windows**
- **AS/400**

Databases

- **Oracle**
- **MySQL/ MariaDB**
- **PostgreSQL**
- **SQLite**
- **Microsoft SQL Server**

Orchestration

- **VirtualBox**
- **VMWare**
- **Hyper-V**
- **Docker**
- **Chef**
- **Jenkins**

Tools

- **Putty**
- **BlueJ**
- **TFS**
- **Informatica Cloud**
- **Visual Studio**
- **XCode**

A hardworking, energetic, creative, and knowledgeable Software Developer, with a passion for writing clean, functional, and efficient code for applications in Unix/Linux, Windows, IOS, and Mac environments. I am motivated to ensure that background infrastructure function effectively.

Experience

Advanced Systems Concepts, Inc.
May 2015 – December 2021

Scrum Master
August 2020 – June 2021

- · Managed and maintained meetings
- · Ensured that new tickets are valid and accurate
- · Dispatched tickets to developers
- · Maintained the product backlog
- · Generated reports based on TFS information

Software Engineer
June 2019 – December 2021

- · Addressed bugs and refactored code in the current code base
- · Researched specific areas of the code base for improvements
- · Troubleshot tickets escalated from Support

Software Test Engineer
April 2018 – June 2019

- · Wrote and executed Test Cases/Point Tests to validate code changes
- · Performed steps in Test Cases/Point Tests to validate code changes
- · Wrote Unit Tests to perform validations during build or deployment time
- · Refactored code base
- · Worked on troubleshooting/research items escalated by Support

Technical Support Team Lead
June 2016 – April 2018

- · Ensured that SLA's were not being broken by the team
- · Maintained the Support production servers, particularly the Oracle servers
- · Reviewed closed cases to ensure that they were closed appropriately
- · Conducted conflict resolution when an issue was escalated to the Account Manager
- · Built automation COM scripts in PowerShell, VBScript, and C#
- · Provided solutions to complex new problems based on available integration options
- · Guided customers on best practices
- · Troubleshot and resolved complex non-functional automation workflows
- · Built internal utilities for improving tasks

Technical Support Engineer
May 2015 – June 2016

Education

Masters of Science in Software Development
Boston University, September 2018

Bachelors of Science in Computer Science
William Patterson University, December 2012

Certificates

SCRUM MASTER ACCREDITED CERTIFICATION | DECEMBER 2017 | INTERNAL SCRUM INSTITUTE