National Disaster and Risk Reduction and Management Council (NDRRMC) hotlines

(02) 911-1406, (02) 912-2665, (02) 912-5668,

(02) 911-1873

Philippine National Police (PNP) Hotline Patrol

117 or send TXT PNP to 2920

Bureau of Fire Protection (NCR)

117, (02) 729-5166, (02) 410-6319 (Regional Director, Information Desk)

Department of Transportation and Communications (DOTC) hotline

7890 or (02) 726-6255

Metro Manila Development Authority (MMDA)

136, 882-0925 (flood control)

Trunkline: (02) 882-4150-77 loc. 337 (rescue), 255 (Metrobase)

Metrobase: 882-0860

Department of Public Works and Highways (DPWH)

(02) 304-3713, (02) 304-3904

Red Cross hotline

143, (02) 527-0000, (02) 527-8385 to 95

North Luzon Expressway (NLEX) hotlines

(02) 3-5000 and (02) 580-8910

Subic-Clark-Tarlac Expressway (SCTEX) hotlines

(0920) 96-SCTEX (72839) (traffic hotline) or (045) 459-0522

Skyway System Hotline

(02) 776-7777, 0917-539-8762 (globe), 0999-888-0893 (smart), 0932-854-6980 (sun)

South Luzon Expressway (SLEx) hotline

0917-6877539 (globe), (049) 508-7509, (02) 584-4389

Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA) hotline

(02) 433-8526

Philippine Coast Guard

(02) 527-3877, (02) 527-8481, 0917-724-3682(globe), 0917-PCG-DOTC (globe)

Manila Water Hotline

1627

PHIVOLCS

Trunkline: (02) 426-1468 to 79, local 124/125 (emergency);

Text/call: 0905-313-4077 (globe)

DSWD

(632)931-81-01 to 07, local 426 (Disaster Response Unit); (02) 951-7119

Local government units (partial)

Manila Traffic Hotline – 527-3087

Cainta Traffic Hotline – 646-0044, (02) 248-1743(hotline)

Las Piñas Traffic – 874-5756, 874-3927, 874-5754,874-5753

Mandaluyong Hotline – 534-2993 (traffic); 533-2225(Command Control Center)

Taguig Traffic – 838-4301 loc. 7112

Marikina STOC – 646-1651, (02) 646-1633 (traffic)

Pasig Traffic – 643-0000 (Command Control Center);643-1111

Makati Public Safety Dept – 844-3146, 819-3270 to 71

DSWD – 289318101

DSWD Central Office, Batasan Complex, Constitution Hills, Quezon City, Philippines

[inquiry@dswd.gov.ph](mailto:inquiry@dswd.gov.ph)

National Center for Memtal Health Crisis Hotline through the following hotlines toll-fee Luzon-wide landline (1553), Globe/TM (0966-351-4518 and 0917-899-8727), or Smart/Sun/TNT (0908-639-2672)

CITY HEALTH INFORMATION SYSTEM:

0927-733-0532 / 0919-233-1139

0945-710-0995 / 0960-819-3339