user	
user_id 🖉	integer
user_since	timestamp
user_name	varchar(50)
user_last_name	varchar(50)
user_email	varchar(50)
user_password	varchar(50)
is_employee	BOOLEAN

	ticket		
< 	ticket_id 🔑	integer	+
	ticket_date	timestamp	

ticket\_name user\_id integer(FK)

text

comment	
comment_id 🔑	integer
comment_date	timestamp
content	LONGTEXT
ticket_id	integer(FK)

status	
status_id 🔑	integer
ticket_status	varchar
is_assigned	BOOLEAN
assigned_to	integer(FK)
status_date	timestamp
ticket_id	integer(FK)





