

Darielle Williams

Server / Front Desk Agent

Silver Spring, MD

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2025971576

Attentive Front Desk Agent / Greeter with +4 years of experience in a restaurant and medical office environment. Progressive and detail-oriented, I am proficient in customer service and building professional relationships.

Enthusiastic Server / Banquet Captain with 5+ years of experience with restaurants and mobile catering services. Seeking to leverage my interpersonal skills to provide an outstanding customer service perspective to the applied position.

Willing to relocate to: Miami, FL

Authorized to work in the US for any employer

Work Experience

Server

Copper Canyon Grill - Silver Spring, MD

April 2017 to Present

My position as a server is to make sure that the guest has a great experience while under my care. Keeping calm and giving the guest what they want is key to good service.

Banquet Captain

Potomac Food services - Washington, DC

March 2016 to April 2018

Recruited multiple contracts over \$9,000 in 2016

Supervised banquet flow

PA to Banquet manager

Server/Hostess

Mrs.K's Toll House - Silver Spring, MD

April 2016 to April 2017

Crew Member

Burger King in Beltsville - Beltsville, MD

May 2015 to April 2016

Personal Training Sales Associate

L.A Fitness - Laurel, MD

January 2015 to April 2015

Assistant Manager

Papa John's in Laurel - Laurel, MD

October 2014 to April 2015

Crew Member

Papa John's in Beltsville - Beltsville, MD
September 2012 to September 2013

Education

Johnson & Wales University - North Miami, FL
2015 to 2016

Barrie High School - Silver Spring, MD
2010 to 2014

Skills

Customer Service, Inventory Management, Powerpoint, Word, Excel, Budgeting, Conflict Resolution, Cleaning, Sales, POS, Multi-Line Phone System, Administrative Support, Waiter, Hostess, Restaurant Server, Waitress, Host