

Title: Production Support Engineer

JDSummary:

Responsible for maintaining and supporting production systems across multiple environments. Handles incident management, root cause analysis, monitoring alerts, and coordinates with development teams for issue resolution. Ensures uptime and availability of mission-critical applications.

Skills: Linux, SQL, Shell Scripting, ITIL, Incident Management, Monitoring Tools (e.g., Dynatrace, Splunk)

Location: Bangalore, India