

SHRI SANTOSHI MAA ACADEMY



SESSION: - 2025-2026

A Project Report On E-COMMERCE (BLUEBERRY)

For CBSE 2026 Examination

(As a part of the Computer Science Course(083))

SUBMITTED BY:

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CLASS: XII-SCIENCE

ROLL NO :

UNDER THE GUIDANCE OF:

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CERTIFICATE

This is to certify that **SAGNIK DAS** student of
class XII A of **SHRI SANTOSHI MAA ACADEMY**
has done his project on
E-COMMERCE under my supervision. He has
taken his interest and has shown at most sincerity
in completion of this project. I certified this project
upto my expectation and as per guidelines issued
by **CBSE, NEW DELHI**

INTERNAL EXAMINER

EXTERNAL EXAMINER

PRINCIPAL

ACKNOWLEDGEMENT

It is with pleasure that I acknowledge my sincere gratitude to our teacher, **Mr. Ankur Guha** who taught and undertook the responsibility of teaching the subject computer science. I have been greatly benefited from her classes.

I am especially indebted to our principal **MRS. SUSMITA PAL** who has always been a source of encouragement and support and without whose inspiration this project would not have been a successful I would like to place record heartfelt thanks to her.

Finally, I would like to express my sincere appreciation for all the other students for my batch their friendship & the fine time that we all share together.

**SAGNIK DAS
XII-SCIENCE**

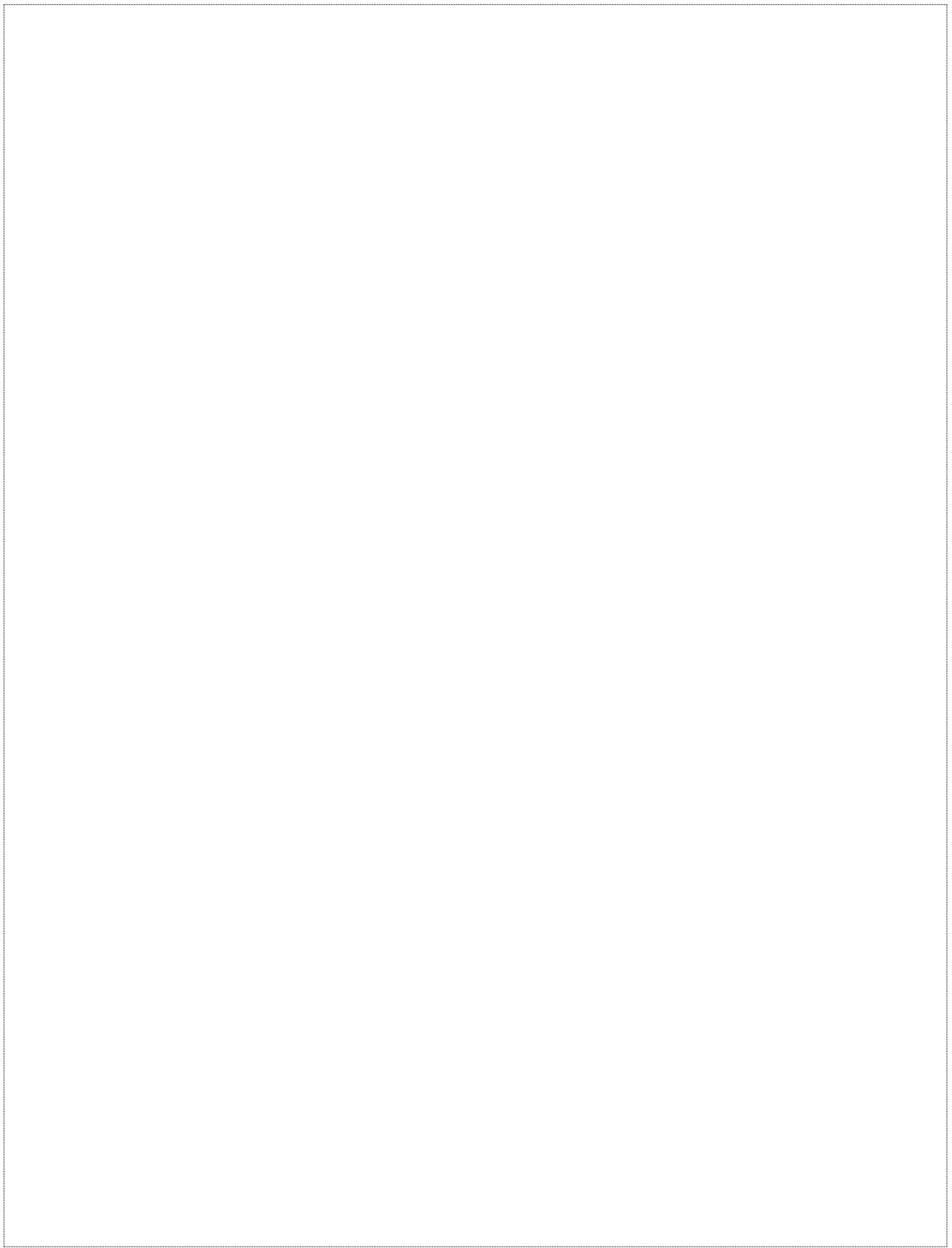
HARDWARE AND SOFTWARE REQUIRED

Hardware

1. PC(Intel i3 processor ,40RAM)
2. Laptop

Software

1. My sql (version 8.0)
2. Python (version 3.13.1)
3. Pyhton Connector Module



CONTENT

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INTRODUCTION

The rise of e-commerce has revolutionized the way businesses interact with customers, providing them with the opportunity to reach a global market with a seamless online shopping experience. This project focuses on building an e-commerce website using Python and MySQL. The website will offer various features such as product browsing, order management, user and seller interactions, and feedback collection, all designed to create a smooth and secure online shopping experience for both customers and sellers. The goal of this project is to design and implement a fully functional e-commerce platform where customers can browse products, place orders, and provide feedback, while sellers can manage their product listings and receive feedback.

The system will use Python for backend development. MySQL will serve as the relational database, storing and managing user data, product details, orders, and other critical information.

SQL Tables and Database Design

The website will rely on six key tables to manage data effectively:

Customers: This table will store details of all registered customers, including personal information such as name, email, shipping address, and contact number. It will also track customer activity and order history.

Columns: customer_ID(PrimaryKey), user_name, password, full_name, address, phone_number, email_ID

Products: This table will contain information about the products available on the platform, such as product name, price, brand, description, stock quantity, and category. It will enable customers to browse products and make purchasing decisions.

Columns: `product_id` (Primary Key), `category`, `Name`, `Quantity`, `Price`, `Brand_Name`, `seller_id`.

Orders: The Orders table will store information about each order placed by customers, including the products ordered, quantities, total price, order status, and payment details. This table will help track order progress from placement to delivery.

Columns: `Transaction_id` (Primary Key), `customer_id` (Foreign Key), `product_id` (Foreign Key), `Date_of_dispatch`, `quantity`, `price`, , `Amount`.

Feedback: To enhance customer satisfaction, this table will collect feedback from customers regarding their shopping experience, product quality, and delivery service. Feedback will be stored with ratings and comments.

Columns: `customer_id` (Foreign Key), `feedback`, `Seller_ID`, `product_id` (Foreign Key), `Seller_Name`.

Seller: This table will store information about the sellers who list their products on the platform. Seller data will include business name, contact information, and product listing details.

Columns: `seller_id` (PrimaryKey), `seller_name`, `Brand_Name`, `Username`, `Password`, `Phone_no.`, `email_id`.

Feedback: Just as customers provide feedback, sellers will also have the opportunity to provide feedback on their interactions with customers. This feedback will help improve the quality of service on both sides of the platform.

Columns: seller_id (Primary Key), Feedback, Rating.

Project objective

Functionalities

The website will include a variety of features to enhance the shopping experience:

Customer Interface:

User Authentication: Secure login and registration system.

Product Browsing: Customers can browse products by category, brand, or search term.

Order Placement: Customers can place orders, view order history, or cancel or exchange orders.

Feedback: Customers can rate and review products after purchase.

Seller Interface:

Product Listing Management: Sellers can add, update, or remove products.

Order Management: Sellers can view and manage orders placed for their products.

Seller Feedback: Sellers can view feedback provided by customers and rate the customers.

SOURCE

CODE

```

import mysql.connector as m
from datetime import date

def welcome():
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    print('-----')
    print('-----Namaste-----')
    print('***** Welcome to Blueberry *****')
    print('-----')
    print('What is your role: ')
    print('Press 1 for SELLER')
    print('Press 2 for CUSTOMER')
    try:
        x=int(input('Enter 1 or 2:'))
    except ValueError:
        print('Please enter valid input:')
        welcome()
    else:
        if x==1:
            scheck()
        elif x==2:
            identity()
        else:
            print('Please enter valid input')
            welcome()
    finally:
        db.commit()

def identity():
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    print('-----')
    print('If already a user,press 1')
    print('If new press 2 login to create acc')
    try:
        x=int(input('Enter 1 or 2:'))
    except ValueError:
        print('Please enter valid input')
        identity()
    else:
        if x==1:
            login()
        elif x==2:
            create()
        else:
            print('Enter valid input')
            identity()
    finally:
        db.commit()

def create():
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    co=db.cursor()
    try:
        print('-----')

```

```

n=input('Enter your full name: ')

if n.isdigit()==False:
    name=n
else:
    print('Please enter valid Name')
    create()
user=input('Enter username:')
password=input('Enter password:')
address=input('Enter address:')
p=int(input('Enter phone:'))
if len(str(p))==10:
    phone=p
else:
    print('Please enter valid Phone No.')
    create()
email=input('Enter email:')
if "@" and "." in email:
    co.execute('select max(Customer_ID) from Customers')
    x=co.fetchone()
    high=int(x[0])+1
    co.execute('insert into Customer values({}, "{}", "{}", "{}", "{}", "{}", "{}")'.format(high,user,password,name,address,phone,email))
    db.commit()
else:
    print('Please enter valid email')
    create()
except ValueError:
    print('Please enter valid input')
    create()
else:
    print('-----')
    print('Your account is successfully created')
    print('Your customer ID is:',high)
    login()

def login():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
    print('-----')
    x=input('enter username: ')
    y=input('enter password: ')
    co.execute('select * from customers;')
    data=co.fetchall()
    c=0
    for i in data:
        if i[1]==x:
            c=c+1
            if i[2]==y:
                menu()
            else:
                print('Incorrect password')
                login()
    if c==0:
        print('Invalid username')
        login()

```

```

except ValueError:
    print('Please enter valid input')
    login()
finally:
    db.commit()

def menu():
    print('-----')
    print('***** MENU *****')
    print('-----')
    print('MENU')
    print('PRESS 1 TO SEARCH')
    print('PRESS 2 TO VIEW PURCHASE HISTORY')
    print('PRESS 3 TO PLACE ORDER')
    print('PRESS 4 TO RETURN')
    print('PRESS 5 TO CANCEL ORDER')
    print('PRESS 6 TO GIVE FEEDBACK')
    print('PRESS 7 TO EXIT')
    print('-----')
    try:
        ch=int(input('Enter your choice: '))
    except ValueError:
        print('Please enter valid output')
        menu()
    else:
        if ch==1:
            search()
        elif ch==2:
            purchase_history()
        elif ch==3:
            order()
        elif ch==4:
            product_return()
        elif ch==5:
            cancel_order()
        elif ch==6:
            feedback()
        elif ch==7:
            print('THANK YOU FOR USING BLUEBERRY')
            print('-----')
        else:
            print('Please enter valid output')
            menu()

def search():
    while True:
        print('-----')
        print('Press 1 to search via categories: ')
        print('Press 2 to search via brands: ')
        print('Press 3 to view all products: ')
        print('Press 4 to go to previous menu: ')
        print('Press 5 to exit: ')
        print('-----')
        try:
            ch=int(input('Enter your choice' ))
        except ValueError:

```

```

print('Please enter valid input')
search()
else:
    if ch==1:
        category()
    elif ch==2:
        brand()
    elif ch==3:
        allproduct()
    elif ch==4:
        menu()
    elif ch==5:
        break
    else:
        print('Please enter valid input')
        search()

def category():
    print('PLEASE SELECT FROM FOLLOWING CATEGORIES: ')
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    co=db.cursor()
    co.execute('select distinct Category from Products')
    data=co.fetchall()
    for i in data:
        print(i)
    try:
        cat=input('Enter category to search')
        co.execute('select * from Products where category like "%{}%".format(cat)')
        char=co.fetchall()
        c=0
        for i in char:
            c=c+1
            print('-----')
            print('PRODUCT NUMBER ',c)
            print('Product ID: ',i[0])
            print('Category: ',i[1])
            print('Name: ',i[2])
            print('Quantity available: ',i[3])
            print('Price: ',i[4])
            print('Brand Name: ',i[5])
            print('Seller ID:',i[6])
            print('-----')
        print ('TO PLACE ORDER ENTER 55')
        print('TO GO BACK TO PREVIOUS MENU ENTER 77')
        ord=int(input('Enter your choice: '))
    except ValueError:
        print('-----')
        print('Please enter valid input')
        category()
    else:
        if ord==55:
            order()
        elif ord==77:
            search()
        else:
            print('-----')

```

```

print('Please enter valid input')
category()
finally:
    db.commit()

def brand():
    print('PLEASE SELECT FROM FOLLOWING BRANDS: ')
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    co=db.cursor()
    co.execute('select distinct Brand_Name from Products')
    data=co.fetchall()
    for i in data:
        print(i)
    try:
        cat=input('Enter category to search')
        co.execute('select * from Products where Brand_Name like "%{}%".format(cat)')
        char=co.fetchall()
        c=0
        for i in char:
            print('-----')
            c=c+1
            print('PRODUCT NUMBER ',c)
            print('Product ID: ',i[0])
            print('Category: ',i[1])
            print('Name: ',i[2])
            print('Quantity available: ',i[3])
            print('Price: ',i[4])
            print('Brand Name: ',i[5])
            print('Seller ID:',i[6])
            print('-----')
        print ('TO PLACE ORDER ENTER 55')
        print('TO GO BACK TO PREVIOUS MENU ENTER 77')
        ord=int(input('Enter your choice: '))
    except ValueError:
        print('Please enter valid input')
        brand()
    else:
        if ord==55:
            order()
        elif ord==77:
            search()
        else:
            print('Please enter valid input')
            brand()
    finally:
        db.commit()

def allproduct():
    print('Following are all the products available: ')
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    co=db.cursor()
    co.execute('select * from Products')
    data=co.fetchall()
    c=0
    for i in data:
        print('-----')

```

```

c=c+1
print('PRODUCT NUMBER ',c)
print('Product ID: ',i[0])
print('Category: ',i[1])
print('Name: ',i[2])
print('Quantity available: ',i[3])
print('Price: ',i[4])
print('Brand Name: ',i[5])
print('Seller ID: ',i[6])
print('-----')
print ('TO PLACE ORDER ENTER 55')
print('TO GO BACK TO PREVIOUS MENU ENTER 77')
try:
    ord=int(input('Enter your choice: '))
except ValueError:
    print('Please enter valid input')
    allproduct()
else:
    if ord==55:
        order()
    elif ord==77:
        search()
    else:
        print('Please enter valid input')
        allproduct()
finally:
    db.commit()

def purchase_history():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
    print('-----')
    cust=int(input('Enter your customer id to proceed: '))
except:
    print('Enter valid input')
    purchase_history()
else:
    co.execute("select * from orders where customer_id={}".format(cust))
    data=co.fetchall()
    if len(data)>0:
        c=0
        for i in data:
            c=c+1
            print('-----')
            print("ORDER NUMBER: ",c)
            print("Transaction ID: ",i[0])
            print("Product ID: ",i[2])
            print("Date of dispatch: ",i[3])
            print("Quantity placed: ",i[4])
            print("Price: ",i[5])
            print("Total Amount: ",i[6])
            print('-----')
    else:
        print('No orders placed')
        print('To place order press 22')

```

```

print('To go back to the main menu, press 33')
ch=int(input('Enter your choice: '))
if ch==22:
    order()
elif ch==33:
    menu()
else:
    print('Please enter valid input')
    menu()
finally:
    db.commit()
    menu()

def order():
    print('TO PLACE ORDER ENTER THE FOLLOWING DETAILS: ')
    db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
    co=db.cursor()
    try:
        print('-----')
        cust=int(input('Enter your customer id to proceed: '))
        prd=int(input("Enter the product id: "))
        to=date.today()
        qty=int(input("Enter quantity of product: "))
        co.execute('select quantity from products where product_id={}'.format(prd))
        y=co.fetchone()
        x=y[0]
        if int(x)>qty:
            co.execute('select max(Transaction_ID) from Orders')
            x=co.fetchone()
            high=int(x[0])+1
            co.execute('select * from products where product_id={}'.format(prd))
            data=co.fetchone()
            pid=data[0]
            pri=data[4]
            amo=pri*qty
            print ('Your total amount is: ',amo)
            print ('To confirm your order, Press 55')
            print ('To search again, Press 22')
            ch=int(input('Enter your choice: '))
            if ch==55:
                co.execute('insert into orders values({},{},{},{},{},"{}","{}","{}","{}")'.format(high,cust,pid,to,qty,pri,amo))
                co.execute('update products set quantity=quantity-{} where product_id={}'.format(qty,pid))
                print('-----')
                print('Your order is successfully placed')
                db.commit()
                print ('Your Transaction ID is: ',high)
                print ('Total amount: ',amo)
                print('-----')
                print ('NOTE: Please note the transaction id for future references')
                print ('To go back to the main menu, Press 1')
                choice=int(input('Enter your choice: '))
                if choice==1:
                    menu()
                else:
                    print('Please enter valid input')
                    order()
```
```

```

elif ch==22:
 search()
else:
 print('Please enter valid input')
 order()
elif int(x)>1 and int[y][0]<qty:
 print('Sufficient quantity is not available')
 print('Quantity available: ',int[y][0])
 menu()
elif int(x)==0:
 print('-----')
 print('Out of stock')
 menu()
 db.commit()
except ValueError:
 print('Please enter valid input')
 order()

def product_return():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 cust=int(input('Enter your customer id:'))
 pro=int(input('Enter your product id:'))
 tra=int(input('Enter your transition id:'))
 print('-----')
 print('Press 1, If your product is damage:')
 print('Press 2, If your product is broken:')
 print('Press 3, wrong item:')
 print('Press 4, If wrong fitting:')
 print('Press 5, If any other reason type below:')
 print('-----')
 a=int(input("Enter your choice:"))
 if a==1 or a==2:
 cancel_order()
 elif a==3 or a==4:
 print("Press 1,If you want to exchange")
 print("Press 2,If you want to cancel")
 b=int(input("Enter your choice:"))
 if b==1:
 exchange()
 elif b==2:
 cancel_order()
 else:
 print('Please enter valid input')
 product_return()
 elif a==5:
 c=input("Please enter your reason")
 print("Press 1,If you want to exchange")
 print("Press 2,If you want to cancel")
 d=int(input("Enter your choice:"))
 if d==1:
 exchange()
 elif d==2:
 cancel_order()
 else:

```

```

 print('Please enter valid input')
 product_return()
 else:
 print('Please enter valid input')
 product_return()
 except ValueError:
 print('Please enter valid input')
 product_return()
 finally:
 db.commit()

def exchange():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 print('-----')
 cust=int(input('Enter your customer id: '))
 pro=int(input("Enter Product Id: "))
 print("Press 1, if you want to rebuy the same product")
 print("Press 2,if you want to buy anythingelse")
 a=int(input("Enter your choice"))
 if a==1:
 order()
 elif a==2:
 search()
 else:
 print('Please enter valid input')
 exchange()
except ValueError:
 print('Please enter valid input')
 exchange()
else:
 print('Your order is successfully exchanged')
finally:
 db.commit()
 menu()

def cancel_order():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 print('-----')
 cust=int(input('Enter your customer id: '))
 pro=int(input("Enter Product Id: "))
 tra=int(input("Enter Transaction ID:"))
 co.execute('select * from orders where Transaction_ID={}'.format(tra))
 data=co.fetchone()
 if data[1]==cust and data[2]==pro:
 co.execute('delete from orders where Transaction_ID={}'.format(tra))
 print('Your order is successfully cancelled')
 qty=data[4]
 co.execute('update products set quantity=quantity+{} where product_id={}'.format(qty,pro))
 db.commit()
 menu()
 else:

```

```

print('Please enter valid input')
cancel_order()
except ValueError:
 print('Please enter valid input')
 cancel_order()

def feedback():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
print('-----')
print('Your valuable feedbacks are always appreciated')
print('Please spare a few moments to give your opinion')
print('To give opinion about our app press 22')
print('To give opinion about a specific product press 33')
try:
 ch=int(input('Enter your choice: '))
 if ch==22:
 print('Give your opinion below')
 feed=input('Type your suggestions')
 cust=int(input('Enter your customer id: '))
 print('Thank You for your feedback ')
 co.execute('insert into feedbacks (Customer_ID,Feedback) values ({},{})'.format(cust,feed))
 db.commit()
 menu()
 elif ch==33:
 print('Give your opinion below')
 cust=int(input('Enter your customer id: '))
 pro=int(input('Enter the product id: '))
 co.execute('select seller_id from products where product_id={}'.format(pro))
 data=co.fetchone()
 sell=data[0]
 co.execute('select seller_name from products p,seller s where p.seller_id=s.seller_id and product_id={}'.format(pro))
 data1=co.fetchone()
 sname=data1[0]
 feed=input('Type your suggestions')
 print('Thank You for your feedback ')
 co.execute('insert into feedbacks values ({},{},{},{},{})'.format(cust,feed,sell,pro,sname))
 db.commit()
 menu()
 except ValueError:
 print('Please enter valid input')
 feedback()

def scheck():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
print('-----')
print('If already a user,press 1')
print('If new press 2 login to create acc')
try:
 x=int(input('Enter 1 or 2: '))
except ValueError:
 print('Please enter valid input')
 scheck()
else:
 if x==1:
 slogin()

```

```

elif x==2:
 seller()
else:
 print('Enter valid input')
 scheck()
finally:
 db.commit()

def seller():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 print('-----')
 name=input('Enter Your Full Name:')
 username=input('Enter a Username:')
 password=input('Enter a Password:')
 bname=input('Enter a Brand Name:')
 phone=int(input('Enter your Phone No.:'))
 email=input('Enter your email id:')
 if "@" and "." in email:
 co.execute('select max(Seller_ID) from seller')
 s=co.fetchone()
 sid=int(s[0])+1
 co.execute('insert into seller values ({},{},{},{},{},{},{})'.format(sid,name,bname,username,password,phone,email))
 db.commit()
 else:
 print('Please enter valid email')
 seller()
except ValueError:
 print('Please enter valid input')
 seller()
else:
 print('Your account is successfully created')
 print('Your seller ID is:',sid)
 slogin()

def slogin():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 print('-----')
 x=input('enter username: ')
 y=input('enter password: ')
 co.execute('select * from seller')
 data=co.fetchall()
 c=0
except ValueError:
 print('Please enter valid input')
 slogin()
else:
 for i in data:
 if i[3]==x:
 c=c+1
 if i[4]==y:
 smenu()
 else:

```

```

 print("Incorrect password")
 slogin()
if c==0:
 print ('Invalid username')
 slogin()
finally:
 db.commit()

def smenu():
 print('-----')
 print('***** MENU *****')
 print('-----')
 print('To Add Item, Enter 1')
 print('To Delete Item, Enter 2')
 print('To update Item, Enter 3')
 print('To give feedback, Enter 4')
 print('To view your product_id, Enter 5')
 print('To exit, Enter 6')
 try:
 c=int(input('Enter your choice:'))
 except ValueError:
 print('Please enter valid input')
 smenu()
 else:
 if c==1:
 Adds()
 elif c==2:
 delete_item()
 elif c==3:
 update_item()
 elif c==4:
 sfeedback()
 elif c==5:
 sview()
 elif c==6:
 print('THANK YOU FOR USING BLUEBERRY')
 print('-----')
 else:
 print('Enter valid input')
 smenu()

def Adds():
 db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
 co=db.cursor()
 try:
 print('-----')
 cat=input('Enter category of product:')
 name=input('Enter name of product:')
 qyt=int(input('Enter quantity of product:'))
 pri=int(input('Enter price of product:'))
 sid=int(input('Enter your seller ID:'))
 co.execute('select seller_name from seller where seller_id={}'.format(sid))
 data1=co.fetchone()
 bname=input('Enter your brand name:')
 co.execute('select max(Product_ID) from products')
 data=co.fetchone()

```

```

h=int(data[0])+1
if len(data1)==0:
 print("Please enter valid seller_id")
 Adds()
else:
 co.execute('insert into products values({},"{}","{}",{},{},"{}","{}").format(h,cat,name,qyt,pri,bname,sid)')
 db.commit()
 print('-----')
 print ('Your product ID is ',h)
except ValueError:
 print('Please enter valid input')
 Adds()
else:
 print('Your product is successfully added ')
 smenu()

def delete_item():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
try:
 print('-----')
 ch=int(input("Enter product_ID: "))
 co.execute('select * from products where product_ID={}'.format(ch))
 data=co.fetchone()
 try:
 if data[0]==ch:
 co.execute('delete from products where product_ID={}'.format(ch))
 print('Your produce is successfully deleted')
 else:
 print('Please enter valid input')
 delete_item()
 db.commit()
 smenu()
 except:
 print('Please enter valid input')
 delete_item()
 except ValueError:
 print('Please enter valid input')
 delete_item()

def update_item():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
print('-----')
print('Press 1, To update price')
print('Press 2, To update quantity')
print('Press 3, To change produce name ')
print('Press 4, To change brand name ')
print('Press 5, To change category ')
try:
 ch=int(input('Enter your choice: '))
 pid1=int(input('Enter product ID: '))
 co.execute('select * from products where product_Id={}'.format(pid1))
 data=co.fetchall()
 if len(data)==0:
 print('Please enter valid Product_ID')

```

```

 update_item()
else:
 if ch==1:
 pri=int(input('Enter price to update: '))
 co.execute('update products set Price={} where Product_ID={}'.format(pri,pid1))
 db.commit()
 print('Price is successfully updated')
 elif ch==2:
 qty=int(input('Enter quantity to update: '))
 co.execute('update products set Quantity={} where Product_ID={}'.format(qty,pid1))
 db.commit()
 print('Quantity is successfully updated')
 elif ch==3:
 s=input('Enter name of product to update: ')
 co.execute('update Products set Name="{}" where Product_ID={}'.format(s,pid1))
 db.commit()
 print('Name of produce is successfully updated')
 elif ch==4:
 brand=input('Enter name of brand to update: ')
 co.execute('update Products set Brand_Name="{}" where Product_ID={}'.format(brand,pid1))
 db.commit()
 print("Name of brand is successfully updated")
 elif ch==5:
 cat=input('Enter category to update: ')
 co.execute('update Products set Category="{}" where Product_ID={}'.format(cat,pid1))
 db.commit()
 print('Name of category is successfully updated')
 else:
 print('Please enter valid input')
 update_item()
 db.commit()
except ValueError:
 print('Please enter valid input')
 update_item()
else:
 smenu()

def sfeedback():
db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
co=db.cursor()
print('-----')
print('Your valuable feedbacks are always valued')
print('Please spare a few moments to give your opinion')
print('Give your opinion below')
try:
 feed=input('Type your suggestions: ')
 sid=int(input('Enter your seller ID: '))
 rating=int(input('Enter rating out of 5: '))
 co.execute('insert into sfeedback values ({},"{}",{})'.format(sid,feed,rating))
 db.commit()
except ValueError:
 print('Please enter valid input')
 sfeedback()
else:
 print('Thank You for your feedback ')
 print('-----')

```

```

smenu()

def sview():
 db=m.connect(host='localhost',user='root',password='admin',database='e_commerce')
 co=db.cursor()
 print('-----')
 try:
 sell=int(input('Enter your Seller_ID: '))
 co.execute('select product_id,name from products where seller_id={}'.format(sell))
 data=co.fetchall()
 except:
 print('Please enter valid input')
 sview()
 else:
 if len(data)==0:
 print('Please enter valid Seller_ID')
 sview()
 else:
 print('Following are your Product_ID: ')
 for i in data:
 print('Product_ID: ',i[0] , 'Product Name: ',i[1])
 print('-----')
 db.commit()

welcome()

```

# MySQL

# DATABASES

## E-COMMERCE DATABASE:

```
mysql> use e_commerce;
Database changed
mysql> show tables;
+-----+
| Tables_in_e_commerce |
+-----+
| customers |
| feedbacks |
| orders |
| products |
| seller |
| sfeedback |
+-----+
6 rows in set (0.00 sec)
```

## CUSTOMER TABLE:

```
mysql> select * from customers;
+-----+-----+-----+-----+-----+-----+-----+-----+
| Customer_ID | User_Name | Password | Full_Name | Address | Phone_No | Email_ID |
+-----+-----+-----+-----+-----+-----+-----+-----+
10001	Dishabehera_	disha@	Disha Behera	Bima nagar 6th lane	1345883766	dishabehera@898gmail.com
10002	roze@fish_	rosy$	Suhana Panigrahi	Kalinga nagar 3rd lane	1908765545	suhana@698@gmail.com
10003	subha#	subha	Subhasmita Panigrahi	Vivek Bihar 4th lane	1549577920	subha@131gmail.com
10004	jaya@27	pokemon	Jayasri Padhy	Gandhi Nagar 4th lane	1478907543	gudli@097@gmail.com
10005	sneha98	puru	snehabehera	lanjipuli 5th lane	234589873	puru@097@gmail.com
10006	sumeet98	nitali	Sumeet Panigrahi	Tulsi Nagar 6th lane	1234567890	sumeet@30@gmail.com
10007	hrushi@d	disha	Hrushi Maharana	lotus Nagar 7th lane	1567897654	hrushi@899@gmail.com
10008	sumanjh	sumowrestiling	Suman Maharana	yuvi Nagar 7th lane	1567876549	suman@099@gmail.com
10009	@aks	1234	ankita	bima nagar	12324355	aks@gmail.com
10010	@anaa	12aa	ananya	mahima nagar	244654322	anaa@gmail.com
10011	gu	hg	hg	hj	87	hg
10012	lily	2222	adishree das	vani vihar,bhubaneswar	785674563	lacksofcolor@gmail.com
10013	saroj	123	saroj	berhampur	4376776	hfhg@j.com
10014	shiny sankit	150308	sankit maharana	chandigarh	34656553	sankitmaharana@gmail.com
10015	sumeet@	2005	Sumeet Panigrahi	kaliga vihar	1234567890	sumeet@gmail.com
10016	roze@2021	2021	Suhana Panigrahi	kali vihar, 3rd lane, Dura	1234567899	tajpanigrahi@gmail.com
+-----+-----+-----+-----+-----+-----+-----+-----+
16 rows in set (0.00 sec)
```

## FEEDBACK TABLE:

```

mysql> select * from feedbacks;
+-----+-----+-----+-----+
| Customer_ID | Feedback | Seller_ID | Product_ID | Seller_Name |
+-----+-----+-----+-----+
10005	expired aloo bhujiya received	203	101	Subhasmita Panigrahi
10016	very wonderful app easy to use	NULL	NULL	NULL
10006	milk we received is expired	209	109	suhana panigrahi
10006	butter we received is expired	209	110	suhana panigrahi
10011	very good product	203	107	sneha
10010	very good soap	203	102	sneha
10008	very easy to use	NULL	NULL	NULL
10015	very easy to use	NULL	NULL	NULL
10015	very easy to place orders	NULL	NULL	NULL
10015	easy to exchange products	NULL	NULL	NULL
10010	very good app	NULL	NULL	NULL
10001	helpfull app	NULL	NULL	NULL
+-----+-----+-----+-----+
12 rows in set (0.00 sec)

```

## ORDER TABLE:

```

12 rows in set (0.00 sec)

mysql> select * from orders;
+-----+-----+-----+-----+-----+-----+-----+
| Transaction_ID | Customer_ID | Product_ID | Date_of_Dispatch | Quantity | Price | Amount |
+-----+-----+-----+-----+-----+-----+-----+
1	10010	110	2024-12-31	1	190	190
2	10010	101	2024-12-31	4	60	240
3	10015	109	2024-12-31	1	170	170
4	10005	101	2024-12-02	1	60	60
5	10013	101	2024-11-11	2	60	120
6	10015	103	2024-12-31	1	40	40
7	10016	103	2024-12-29	10	40	400
8	10016	101	2024-12-29	12	60	720
9	10016	102	2024-12-29	1	120	120
10	10014	102	2024-12-31	1	120	120
+-----+-----+-----+-----+-----+-----+
10 rows in set (0.00 sec)

```

## PRODUCT TABLE:

```

mysql> select * from products;
+-----+-----+-----+-----+-----+-----+
| Product_ID | Category | Name | Quantity | Price | Brand_Name | seller_id |
+-----+-----+-----+-----+-----+-----+
101	food	bhujiya	489	60	Haldiram	203
102	Bodycare	Dove soap	1999	120	Dove	204
103	Food	Milky Bar	1190	40	COCO	206
104	bodycare	dove shampoo	200	350	dove	204
105	toys	gogball	450	150	ball	209
106	toys	football	789	500	ball	209
107	Bodycare	Bodywash	500	1200	cure&care	205
108	Bodycare	Facewash	900	2000	cure&care	205
109	food	coco butter	700	170	coco	205
110	food	Milk	80	190	coco	205
+-----+-----+-----+-----+-----+-----+
10 rows in set (0.00 sec)

```

## SELLER TABLE:

```

mysql> select * from seller;
+-----+-----+-----+-----+-----+-----+-----+
| Seller_ID | Seller_Name | Brand_Name | Username | Password | Phone_no | Email_ID
+-----+-----+-----+-----+-----+-----+-----+
| 201 | Disha Behera | Apple | disha@ | 378291 | 908765433 | sumitrabehlera@56
| 202 | Suhana Panigrahi | Vivo | suhanA$ | 378289 | 90856797 | dishehera@313
| 203 | Subhasmita Panigrahi | Haldiram | ASUBHA</> | 37*676 | 95678767 | NULL
| 204 | Sneha Patro | Dove | SNEHA | spur8 | 923456789 | sneha@123
| 205 | Adishree Das | cure&care | lily | 2222 | 23455454 | lacksofcolors@gmail.com
| 206 | SUHANA PANIGRAHI | COCO | SUHANA@2 | ROZE | 1234567890 | tajpanigrahi@gmail.com
| 207 | gfhfcg | fghfvh | gfhg | hfghvg | 54784378964 | tgfyfg@gmail.com
| 208 | suhana | free | ssb | 2021 | 1234567890 | taj@gmail.com
| 209 | sumeet panigrahi | ball | sumu@2005 | 2005 | 1234567890 | sumeet@gmail.com
+-----+-----+-----+-----+-----+-----+-----+
9 rows in set (0.00 sec)

```

## SELLER'S FEEDBACK TABLE:

```

mysql> select * from sfeedback;
+-----+-----+-----+
| Seller_ID | Feedback | Rating |
+-----+-----+-----+
204	very good	5
204	very good app	5
205	good interface	5
204	very good app , easy to use..)	5
201	very nice app	4
202	easy to use	3
203	easy to add products	5
204	easy to update products	4
205	easy to delete items form menu	3
206	giving feedbacks is very easy	5
206	creating account is very easy	5
208	very detailed	5
+-----+-----+-----+
12 rows in set (0.00 sec)

mysql> -

```

# **OUTPUTS**

# CUSTOMER'S OUTPUT

## STARTING INTERFACE:

Namaste  
\*\*\*\*\* Welcome to Blueberry \*\*\*\*\*

What is your role:  
Press 1 for SELLER  
Press 2 for CUSTOMER  
Enter 1 or 2:2

## CUSTOMER INTERFACE:

If already a user,press 1  
If new press 2 login to create acc  
Enter 1 or 2:2

## CUSTOMER SIGNUP:

Enter your full name: Sagnik Das  
Enter username:sagnikdas123  
Enter password:Sagnik@123  
Enter address:77 Armit Road, Kolkata  
Enter phone:1593574826  
Enter email:sagnikdas@gmail.com

Your account is successfully created  
Your customer ID is: 10016

## CUSTOMER LOGIN:

-----  
enter username: sagnikdas123

enter password: Sagnik@123

## CUSTOMER MAIN-MENU:

\*\*\*\*\* MENU \*\*\*\*\*

MENU

PRESS 1 TO SEARCH

PRESS 2 TO VIEW PURCHASE HISTORY

PRESS 3 TO PLACE ORDER

PRESS 4 TO RETURN

PRESS 5 TO CANCEL ORDER

PRESS 6 TO GIVE FEEDBACK

PRESS 7 TO EXIT

-----  
Enter your choice: 1  
-----

## SEARCH MENU:

-----  
Press 1 to search via categories:

Press 2 to search via brands:

Press 3 to view all products:

Press 4 to go to previous menu:

Press 5 to exit:

## SELECTING OF PRODUCT(via CATEGORIES):

Enter your choice1  
PLEASE SELECT FROM FOLLOWING CATEGORIES:  
('food',)  
('Bodycare',)

Enter category to search food

### PRODUCT NUMBER 1

Product ID: 101

Category: food

Name: bhujiya

Quantity available: 501

Price: 60

Brand Name: Haldiram

Seller ID: 203

### PRODUCT NUMBER 2

Product ID: 103

Category: Food

Name: Milky Bar

Quantity available: 1200

Price: 40

Brand Name: COCO

Seller ID: 206

## SELECTING OF PRODUCT (via BRANDS):

Press 1 to search via categories:

Press 2 to search via brands:

Press 3 to view all products:

Press 4 to go to previous menu:

Press 5 to exit:

Enter your choice2

PLEASE SELECT FROM FOLLOWING BRANDS:

('Haldiram',)

('Dove',)

('COCO',)

Enter category to search Haldiram

### PRODUCT NUMBER 1

Product ID: 101

Category: food

Name: bhujiya

Quantity available: 501

Price: 60

Brand Name: Haldiram

Seller ID: 203

## SELECTING OF PRODUCT (via ALL PRODUCTS):

Press 1 to search via categories:

Press 2 to search via brands:

Press 3 to view all products:

Press 4 to go to previous menu:

Press 5 to exit:

---

Enter your choice3

Following are all the products available:

---

PRODUCT NUMBER 1

Product ID: 101

Category: food

Name: bhujiya

Quantity available: 489

Price: 60

Brand Name: Haldiram

Seller ID: 203

---

PRODUCT NUMBER 2

Product ID: 102

Category: Bodycare

Name: Dove soap

Quantity available: 2000

Price: 120

Brand Name: Dove

Seller ID: 204

---

PRODUCT NUMBER 3

Product ID: 103

Category: Food

Name: Milky Bar

Quantity available: 1180

Price: 40

Brand Name: COCO

Seller ID: 206

## TO PLACE ORDER:

TO PLACE ORDER ENTER 55

TO GO BACK TO PREVIOUS MENU ENTER 77

Enter your choice: 55

TO PLACE ORDER ENTER THE FOLLOWING DETAILS:

Enter your customer id to proceed: 10016

Enter the product id: 103

Enter quantity of product: 10

Your total amount is: 400

To confirm your order, Press 55

To search again, Press 22

Enter your choice: 55

Your order is successfully placed

Your Transaction ID is: 7

Total amount: 400

NOTE: Please note the transaction id for future references

To go back to the main menu, Press 1

Enter your choice: 1

## TO VIEW PURCHASE HISTORY:

\*\*\*\*\* MENU \*\*\*\*\*

MENU

PRESS 1 TO SEARCH

PRESS 2 TO VIEW PURCHASE HISTORY

PRESS 3 TO PLACE ORDER

PRESS 4 TO RETURN

PRESS 5 TO CANCEL ORDER

PRESS 6 TO GIVE FEEDBACK

PRESS 7 TO EXIT

Enter your choice: 2

Enter your customer id to proceed: 10016

ORDER NUMBER: 1

Transaction ID: 6

Product ID: 103

Date of dispatch: 2024-12-29

Quantity placed: 10  
Price: 40  
Total Amount: 400

---

ORDER NUMBER: 2  
Transaction ID: 7  
Product ID: 103  
Date of dispatch: 2024-12-29  
Quantity placed: 10  
Price: 40  
Total Amount: 400

## RETURN OF PRODUCT:

\*\*\*\*\* MENU \*\*\*\*\*

MENU  
PRESS 1 TO SEARCH  
PRESS 2 TO VIEW PURCHASE HISTORY  
PRESS 3 TO PLACE ORDER  
PRESS 4 TO RETURN  
PRESS 5 TO CANCEL ORDER  
PRESS 6 TO GIVE FEEDBACK  
PRESS 7 TO EXIT

Enter your choice: 4

Enter your customer id:10016  
Enter your product id:103  
Enter your transition id:7

Press 1, If your product is damage:  
Press 2,If your product is broken:  
Press 3,wrong item:  
Press 4,If wrong fitting:  
Press 5,If any other reason type below:

Enter your choice:5  
Please enter your reason the chocolate I received **is** expired

## EXCHANGE OF PRODUCT:

Press 1, If you want to exchange

Press 2, If you want to cancel

Enter your choice: 1

Enter your customer id: 10016

Enter Product Id: 103

Press 1, if you want to rebuy the same product

Press 2, if you want to buy anything else

Enter your choice: 1

TO PLACE ORDER ENTER THE FOLLOWING DETAILS:

Enter your customer id to proceed: 10016

Enter the product id: 103

Enter quantity of product: 10

Your total amount is: 400

To confirm your order, Press 55

To search again, Press 22

Enter your choice: 55

Your order is successfully placed

Your Transaction ID is: 10

Total amount: 400

NOTE: Please note the transaction id for future references

To go back to the main menu, Press 1

Enter your choice: 1

## TO CANCEL PRODUCT:

\*\*\*\*\* MENU \*\*\*\*\*

MENU

PRESS 1 TO SEARCH

PRESS 2 TO VIEW PURCHASE HISTORY

PRESS 3 TO PLACE ORDER  
PRESS 4 TO RETURN  
PRESS 5 TO CANCEL ORDER  
PRESS 6 TO GIVE FEEDBACK  
PRESS 7 TO EXIT

---

Enter your choice: 5

---

Enter your customer id: 10016

Enter Product Id: 103

Enter Transaction ID:10

Your order is successfully cancelled

### TO GIVE FEEDBACK:

---

\*\*\*\*\* MENU \*\*\*\*\*

---

MENU

PRESS 1 TO SEARCH

PRESS 2 TO VIEW PURCHASE HISTORY

PRESS 3 TO PLACE ORDER

PRESS 4 TO RETURN

PRESS 5 TO CANCEL ORDER

PRESS 6 TO GIVE FEEDBACK

---

PRESS 7 TO EXIT

---

Enter your choice: 6

---

Your valuable feedbacks are always appreciated

Please spare a few moments to give your opinion

To give opinion about our app press 22

To give opinion about a specific product press 33

Enter your choice: 22

Give your opinion below

Type your suggestions very wonderful app easy to use

Enter your customer id: 10016

Thank You for your feedback

## TO EXIT :

```
***** MENU *****
```

MENU

PRESS 1 TO SEARCH

PRESS 2 TO VIEW PURCHASE HISTORY

PRESS 3 TO PLACE ORDER

PRESS 4 TO RETURN

PRESS 5 TO CANCEL ORDER

PRESS 6 TO GIVE FEEDBACK

PRESS 7 TO EXIT

```
Enter your choice: 7
```

```
THANK YOU FOR USING BLUEBERRY
```

## SELLER'S OUTPUT:

### STARTING INTERFACE:

```

----- Namaste -----
```

```
***** Welcome to Blueberry *****
```

What is your role:

Press 1 for SELLER

Press 2 for CUSTOMER

Enter 1 or 2:1

## SELLER'S INTERFACE:

If already a user, press 1  
If new press 2 login to create acc  
Enter 1 or 2: 2

## SELLER'S SIGN IN:

Enter your full name: sumeet panigrahi  
Enter a Username:sumu@2005  
Enter a Password:2005  
Enter a Brand Name:ball  
Enter your contact no:1234567890  
Enter your email id:sumeet@gmail.com  
Your account is successfully created  
Your seller ID is: 209

## SELLER'S LOGIN:

Enter a Username:sumu@2005  
Enter a Password:2005

## SELLER'S MENU:

\*\*\*\*\* MENU \*\*\*\*\*

To Add Item, Enter 1  
To Delete Item, Enter 2  
To update Item, Enter 3  
To give feedback, Enter 4  
To view your product\_id, Enter 5  
To exit, Enter 6

## TO ADD A PRODUCT:

```
***** MENU *****
```

To Add Item, Enter 1  
To Delete Item, Enter 2  
To update Item, Enter 3  
To give feedback, Enter 4  
To view your product\_id, Enter 5  
To exit, Enter 6  
Enter your choice:1

Enter category of product:toys  
Enter name of product:football  
Enter quantity of product:500  
Enter price of product:200  
Enter your seller ID:209  
Enter your brand name:ball

Your product ID is 105  
Your product is successfully added

## TO DELETE ITEM:

```
***** MENU *****
```

To Add Item, Enter 1  
To Delete Item, Enter 2  
To update Item, Enter 3  
To give feedback, Enter 4  
To view your product\_id, Enter 5  
To exit, Enter 6  
Enter your choice:2

Enter product\_ID: 106  
Your product is successfully deleted

## TO UPDATE ITEM:

```
***** MENU *****
```

To Add Item, Enter 1  
To Delete Item, Enter 2  
To update Item, Enter 3  
To give feedback, Enter 4  
To view your product\_id, Enter 5  
To exit, Enter 6

### (UPDATE OF PRICE)

Press 1, To update price  
Press 2, To update quantity  
Press 3, To change produce name  
Press 4, To change brand name  
Press 5, To change category  
Enter your choice: 1  
Enter product ID: 105  
Enter price to update: 200  
Price is successfully updated

### (UPDATE OF QUANTITY)

Press 1, To update price  
Press 2, To update quantity  
Press 3, To change produce name  
Press 4, To change brand name  
Press 5, To change category  
Enter your choice: 2  
Enter product ID: 105  
Enter quantity to update: 1200  
Quantity is successfully updated

## (UPDATE OF PRODUCE NAME)

Press 1, To update price

Press 2, To update quantity

Press 3, To change produce name

Press 4, To change brand name

Press 5, To change category

Enter your choice: 3

Enter product ID: 105

Enter name of product to update: gogoball

Name of produce is successfully updated

## TO GIVE FEEDBACK:

\*\*\*\*\* MENU \*\*\*\*\*

To Add Item, Enter 1

To Delete Item, Enter 2

To update Item, Enter 3

To give feedback, Enter 4

To view your product\_id, Enter 5

To exit, Enter 6

Enter your choice:4

Your valuable feedbacks are always valued

Please spare a few moments to give your opinion

Give your opinion below

Type your suggestions: very good app , easy to use..)

Enter your seller ID: 204

Enter rating out of 5:5

Thank You for your feedback

**TO EXIT:**

\*\*\*\*\* MENU \*\*\*\*\*

To Add Item, Enter 1

To Delete Item, Enter 2

To update Item, Enter 3

To give feedback, Enter 4

To view your product\_id, Enter 5

To exit, Enter 6

Enter your choice:6

THANK YOU FOR USING BLUEBERRY

## BIBLIOGRAPHY:

In order to work on this project titled - E-COMMERCE the following books and websites are referred by me during the various phases of development of the project.

1. Computer science with PYTHON (Sumita Arora)
2. [www.python.com](http://www.python.com)
3. <https://docs.google.com/forms/>
4. <https://www.geeksforgeeks.org/>
5. <https://www.datacamp.com/>
6. <https://www.w3schools.com/>

Other than the above-mentioned books, the suggestions and supervision of my teacher and my class experience also helped me to develop this software project.

**THANK YOU**