Memoir.ai — Monitoring & Incident Response Guide (Expanded)

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Status: Enterprise Operational Reference

Owner: Platform Architecture & Operations

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Monitoring Scope

Monitoring covers ingestion pipelines, worker health, vault integrity, and system performance.

Incident Detection

Automated alerts must trigger for ingestion failures and worker crashes.

Incident Workflow

Identify incident severity.

Isolate affected systems.

Restore ingestion pipelines or vault operations.

Recovery Procedures

Restart worker pipelines and validate ingestion checkpoint restoration.

Post-Incident Review

Document incident root cause and preventive measures.

Revision History

Expanded operational incident response procedures.