

Axxess

(v36)

Final Axxessment | All Industry and Product Knowledge

Name: Vitalis Ogbonna

Score: 88%

Passmark: 75%

Attempted: Friday, February 12, 2021

Attempt Number: 1

Time Taken: 00:29:16

Locked: Yes

Marking Required: No

Question Type:	Correct	Actual Answer	Answer Given
Multiple Choice	A face to face is required to be conducted for a home health episode within __ days prior to care, OR __ days after the SOC.		
Weight: 1		60; 30	
		90; 30	90; 30
		90; 60	
		45; 45	
Question Type:	Correct	Actual Answer	Answer Given
Multiple Choice	EVV stands for what?		
Weight: 1		Electronic visit Verification	Electronic visit Verification
		Electronic virtual Verification	
		Electronic virtual Verification	
		Episode Visit Verification	
Question Type:	Correct	Actual Answer	Answer Given
Multiple Choice	How many days are in a home health episode?		
Weight: 1		120	
		90	
		60	60
		30	
Question Type:	Correct	Actual Answer	Answer Given
Multiple Choice	When completing an assessment, the questions are surrounded by boxes of various colors. Which color is used to identify the question as an OASIS question?		
Weight: 1		Blue	
		Green	Green

		Grey		
		Purple		
Question Type: Multiple Choice	Correct In Axxess Home Health it is possible to have up to ten tabs open at one time.	Actual Answer	Answer Given	
Weight: 1		True	True	
		False		
Question Type: Multiple Choice	Correct Identify the correct OASIS collection sequence of events:	Actual Answer	Answer Given	
Weight: 1		Start of Care - Transfer to Inpatient Facility	Start of Care - Transfer to Inpatient Facility	
		Start of Care - Transfer to Inpatient Facility	Start of Care - Transfer to Inpatient Facility	
		Recertification - Transfer to Inpatient Facility		
Question Type: Multiple Choice	Correct Your login password and signature within Axxess Home Health can only be updated by the administrator.	Actual Answer	Answer Given	
Weight: 1		True		
		False	False	
Question Type: Multiple Choice	Correct If a patient is not available for a scheduled visit, what document must be completed?	Actual Answer	Answer Given	
Weight: 1		Physician Order Authorization Form		
		Missed Visit Form	Missed Visit Form	
		Yellow Sticky Note		
Question Type: Multiple Choice	Correct What discipline can NOT complete a SOC OASIS assessment?	Actual Answer	Answer Given	
Weight: 1		RN		
		PT		
		ST		
		OT	OT	
Question Type: Multiple Choice	Correct What does OASIS stand for?	Actual Answer	Answer Given	
Weight: 1		Outcome Assessment Support Information Set	Outcome and Assessment Information	
		Outcome Assessment Support Information Set	Outcome Assessment Support Information Set	
		System Information Set		

Question Type: Multiple Choice	Correct A patient must meet which of the following criteria in order for home healthcare to be provided? (select all that apply)	Actual Answer	Answer Given
Weight: 1		<div>Patient must be certified terminally ill</div> <div>must be ordered by and overseen by a physician</div> <div>Care must be medically necessary and provided homebound</div>	<div>must be ordered by and overseen by a physician</div> <div>Care must be medically necessary and provided homebound</div>
Question Type: Multiple Choice	Correct Skilled nurse visit 2 times per week for three weeks is written as SN3wk2.	Actual Answer	Answer Given
Weight: 1		<div>True</div> <div>False</div>	<div>False</div>
Question Type: Multiple Choice	Correct How often must a therapist re-evaluate a patient receiving therapy services?	Actual Answer	Answer Given
Weight: 1		<div>Every 2 weeks</div> <div>Every episode</div> <div>Every 30 days</div> <div>None of the above</div>	<div>Every 30 days</div>
Question Type: Multiple Choice	Correct During the intake process of a Medicare patient, what should the agency ensure has been verified?	Actual Answer	Answer Given
Weight: 1		<div>Face to Face Documentation</div> <div>OASIS Completion</div> <div>Medicare Eligibility</div> <div>Plan of Care Signed by the Physician</div>	<div>Medicare Eligibility</div>
Question Type: Multiple Choice	Incorrect An OASIS assessment is required for ALL home health patients upon admission, recertification, and discharge.	Actual Answer	Answer Given
Weight: 1		<div>True - All patients require an OASIS assessment at admission</div> <div>False - An OASIS is not required for all patients</div> <div>False - Completion of an OASIS assessment is required for all patients</div>	<div>False - An OASIS is also required for all patients</div>

Question Type: Multiple Choice	Correct Which of the following are examples of SKILLED services provided under the home health benefit?	Actual Answer	Answer Given
Weight: 1		Skilled Nursing Home Health Aide Occupational Therapist Physical Therapist Speech Therapist Homemaker	Skilled Nursing Occupational Therapist Physical Therapist Speech Therapist
Question Type: Multiple Choice	Correct The POC is a type of bill sent to Medicare for a home health episode.	Actual Answer	Answer Given
Weight: 1		True False	 False
Question Type: Multiple Choice	Incorrect What are some of the qualifying criteria for Medicare eligibility for a home health patient? (select all that apply)	Actual Answer	Answer Given
Weight: 1		Patient must have Medicare Part A or Part B Medicare records must be forwarded to Medicare Patient must be home bound Patient must be certified terminally ill OSAS must be completed Patient's physician must be PECOS certified	Patient must have Medicare Part A or Part B Patient must be home bound Patient's physician must be PECOS certified
Question Type: Multiple Choice	Correct A recert visit must be completed within how many days of the EOE for a Medicare patient using a Home Health Benefit?	Actual Answer	Answer Given
Weight: 1		2 days 3 days 4 days 5 days	 5 days

Question Type: Multiple Choice	Correct If a patient has Medicare as their payor and you need to schedule their initial assessment, what visit would need to be scheduled?	Actual Answer	Answer Given
Weight: 1		OASIS-C Resumption	
		Non-OASIS SOC	
		OASIS-C2 SOC	
		OASIS-D1 SOC	OASIS-D1 SOC
Question Type: Multiple Choice	Correct If an item is sent back to a clinician from the QA Center for any reason, what will show for that visit/order?	Actual Answer	Answer Given
Weight: 1		Red Sticky Note	Red Sticky Note
		Blue Sticky Note	
		White Sticky Note	
		Yellow Sticky Note	
Question Type: Multiple Choice	Correct What ways can a visit be added to AxxessCARE? (select all that apply)	Actual Answer	Answer Given
Weight: 1		Clinician Planner	
		AxxessCARE Scheduler	AxxessCARE Scheduler
		Schedule Center	Schedule Center
		Patient Chart	Patient Chart
Question Type: Multiple Choice	Correct The agency must QA the visit within 5 days or the clinician will automatically be paid for completing the visit.	Actual Answer	Answer Given
Weight: 1		True	True
		False	
Question Type: Multiple Choice	Correct In AxxessCARE it is important to select task type that is easiest to ensure that more clinicians to apply for the visit.	Actual Answer	Answer Given
Weight: 1		True	
		False	False

Question Type: Multiple Choice	Incorrect With the current AxxessCARE functionality, what disciplines are eligible? (select all that apply)	Actual Answer	Answer Given
Weight: 1		PT/PTA	PT/PTA
		OT	OT
		LVN/LPN	
		RN	RN
		ST	ST
Question Type: Multiple Choice	Correct When an agency assigns a visit within AxxessCARE, what are the payment options? (select all that apply)	Actual Answer	Answer Given
Weight: 1		use of an active saved ability to add a new credit card	use of an active saved ability to add a new credit card
		use of standard payroll	use of standard payroll
Question Type: Multiple Choice	Correct AxxessCARE is currently available in how many states?	Actual Answer	Answer Given
Weight: 1		4	
		8	
		16	16
		18	
Question Type: Multiple Choice	Correct Which of the following option is optimal for bulk posting visits to AxxessCARE?	Actual Answer	Answer Given
Weight: 1		Schedule Center	
		Patient Chart	
		AxxessCARE Scheduler	AxxessCARE Scheduler
Question Type: Multiple Choice	Correct AxxessCARE is included at no additional cost for clients who currently use Axxess Home Health and are located in one of the states it is currently offered.	Actual Answer	Answer Given
Weight: 1		True	True
		False	

Question Type: Multiple Choice	Incorrect A visit posted to AxxessCARE that is external to an agency will show a purple heart next to the posted visit in Axxess Home Health.	Actual Answer	Answer Given
Weight: 1		True	True
		False	
Question Type: Multiple Choice	Correct What is the maximum star rating that an agency participating in CAHPS surveys can receive that measures patient satisfaction?	Actual Answer	Answer Given
Weight: 1		4	
		5	5
		10	
		3	
Question Type: Multiple Choice	Correct In what ways will the CAHPS team reach out to a patient to obtain a survey?	Actual Answer	Answer Given
Weight: 1		Email and Mail	
		Phone, Mail, Email	
		Phone Only	
		Phone and Mail	Phone and Mail
Question Type: Multiple Choice	Correct The Axxess team that supports Axxess CAHPS is the Patient Engagement team.	Actual Answer	Answer Given
Weight: 1		False	
		True	True
Question Type: Multiple Choice	Incorrect What does CAHPS stand for?	Actual Answer	Answer Given
Weight: 1		Consumer Agency of Healthcare Providers and of Healthcare Providers	
		Consumer Assessment of Healthcare Providers of Homecare Providers	Consumer Assessment of Homecare Providers
Question Type: Multiple Choice	Correct An agency must be an Axxess Home Health client in order to use Axxess CAHPS.	Actual Answer	Answer Given

Weight: 1		True		
		False	False	
Question Type: Multiple Choice	Correct On the Axxess CAHPS Dashboard, what are the two sets of data that measure patient satisfaction?	Actual Answer	Answer Given	
Weight: 1		Clinician Measures, Patient Surveys	Quality Measures, Patient Surveys	
		Quality Measures, Patient Surveys		
		Clinician Surveys, Patient Measures		
Question Type: Multiple Choice	Correct What home health agencies are required to complete CAHPS surveys?	Actual Answer	Answer Given	
Weight: 1		All home health agencies no matter the payer or all Medicare-certified home health agencies who want to receive a Medicare-certified home health agencies that	Surveys are required on all Medicare-certified	
Question Type: Multiple Choice	Correct An agency wants to use Axxess CAHPS as their CAHPS provider. There are two options they can select from: Axxess is my first CAHPS vendor & I'm switching from another CAHPS vendor. Where would you locate this information in Axxess CAHPS	Actual Answer	Answer Given	
Weight: 1		OASIS Reference HHC 5-Star Rating User Manager		
		Vendor Authorization	Vendor Authorization	
Question Type: Multiple Choice	Correct The current payment system model CMS uses is PDGM.	Actual Answer	Answer Given	
Weight: 1		True	True	
		False		

Question Type: Multiple Choice	Correct This billing claim exception occurs as a result from medically necessary high utilization in any or all of the service disciplines.	Actual Answer	Answer Given
Weight: 1		LUPA	
		Outlier	Outlier
		PEP	
		None of the above	
Question Type: Multiple Choice	Correct What is the visit threshold for a LUPA?	Actual Answer	Answer Given
Weight: 1		1-4 visits	
		2-6 visits	2-6 visits
		3 or more visits	
		None of the above	
Question Type: Multiple Choice	Correct If a patient is discharged mid-episode, what type of claim exception is considered?	Actual Answer	Answer Given
Weight: 1		PEP	PEP
		LUPA	
		Outlier	
		ERA	
Question Type: Multiple Choice	Correct What does RAP stand for?	Actual Answer	Answer Given
Weight: 1		Request for Allocated Payment	
		request for Anticipated Payment	request for Anticipated Payment
		return Allocated Payment	
		return Anticipated Payment	
Question Type: Multiple Choice	Correct What does DDE stand for?	Actual Answer	Answer Given
Weight: 1		Direct Data Enterprise	
		Direct Data Efficiency	
		Direct Data Entry	Direct Data Entry
		Data Directly Entered	
Question Type: Multiple Choice	Correct Axxess RCM and Axxess DDE are automatically included with Axxess Home Health and is free to the client.	Actual Answer	Answer Given
Weight: 1		True	
		False	False

Question Type: Multiple Choice	Correct What two Axxess products integrate with Axxess DDE working with traditional Medicare? (select all that apply)	Actual Answer Answer Given		
Weight: 1		Axxess Home Health	Axxess Home Health	
		Axxess Home Care		
		Axxess Hospice	Axxess Hospice	
		Axxess CAHPS		
Question Type: Multiple Choice	Correct For a patient's first Medicare episode, what percent will be paid out with the RAP?	Actual Answer Answer Given		
Weight: 1		30%		
		80%		
		0%	0%	
		20%		
Question Type: Multiple Choice	Correct Who must be listed as the payor's clearinghouse for the information to be accessed in RCM?	Actual Answer Answer Given		
Weight: 1		Axxess	Axxess	
		Availity		
		ClaimsNet		
		Palmetto		
Question Type: Multiple Choice	Correct Under PDGM this timing period and admission source has the lowest reimbursement rate	Actual Answer Answer Given		
Weight: 1		Community Early		
		Institutional Early		
		Community Late	Community Late	
		Institutional Late		
Question Type: Multiple Choice	Incorrect Axxess RCM can bill what kind of insurance? (select all that apply)	Actual Answer Answer Given		
Weight: 1		Non-traditional Medicare	Non-traditional Medicare	
		Self pay	Self pay	
		Medicaid	Medicaid	
		Commercial payers		

Question Type: Multiple Choice	Incorrect In Axxess Home Care a user with BILLING permissions is able to delete a completed visit from the patient's chart.	Actual Answer	Answer Given
Weight: 1		True	
		False	False
Question Type: Multiple Choice	Correct What type of employees are home care aide, respite aide and companion?	Actual Answer	Answer Given
Weight: 1		Skilled	
		Paraprofessional	Paraprofessional
		Volunteer	
		none of the above	
Question Type: Multiple Choice	Correct What is the difference between "payable" and "billable"?	Actual Answer	Answer Given
Weight: 1		Payable means the client will be paid for the task	
		Payable means the employee will be paid for	Payable means the employee will be paid for
		Payable means the employee will be paid for	
		Payable means the client will be paid for the task	
Question Type: Multiple Choice	Correct All persons responsible for caring for a client must be a licensed professional.	Actual Answer	Answer Given
Weight: 1		True	
		False	False
Question Type: Multiple Choice	Correct Home care is administered ONLY in the home.	Actual Answer	Answer Given
Weight: 1		True	
		False	False
Question Type: Multiple Choice	Correct Tasks that can be completed from the Schedule Center include add a visit, reassign a visit, and print a visit note.	Actual Answer	Answer Given
Weight: 1		True	True
		False	

Question Type: Multiple Choice	Correct Agencies with what types of payors use Axxess Home Care (non-home health services)?	Actual Answer	Answer Given
Weight: 1		Private Pay, Insurance Medicare, Medicaid Medicare, Medicare HMOs Medicaid, Insurance, Self Pay	Medicaid, Insurance, Self Pay
Question Type: Multiple Choice	Correct What are the client categories to select from when entering a new home care referral? (select all that apply)	Actual Answer	Answer Given
Weight: 1		Medical Companion Professional Non-Medical	Medical Non-Medical
Question Type: Multiple Choice	Correct A home care (non-medical) admission requires an OASIS.	Actual Answer	Answer Given
Weight: 1		True False	False
Question Type: Multiple Choice	Correct What type of services are provided in home care?	Actual Answer	Answer Given
Weight: 1		Skilled, Therapy, Personal Care Skilled, Therapy, Personal Care ONLY Skilled, Therapy, Personal Care, Pediatric Care ONLY	Skilled, Therapy, Personal Care, Pediatric Care
Question Type: Multiple Choice	Correct How long is a home care period of care?	Actual Answer	Answer Given
Weight: 1		30 Days 60 Days 180 Days As long as needed	As long as needed
Question Type: Multiple Choice	Correct Matching criteria is set up to match whom?	Actual Answer	Answer Given
Weight: 1		Match the client to the family Match the field staff to the client Match the client to a hospital Match the caregiver to the field staff	Match the field staff to the client

Question Type: Multiple Choice	Incorrect In order to access Company Set Up you must have CLINICIAN permissions in Axxess Home Care.	Actual Answer	Answer Given
Weight: 1		True	True
		False	
Question Type: Multiple Choice	Correct Which of the following services would qualify as non- medical home care services?	Actual Answer	Answer Given
Weight: 1		Bathing	
		Dressing	
		Meal Preparation	
		All of the Above	All of the Above
Question Type: Multiple Choice	Correct What section of the Axxess Home Care software is the most important for agency setup?	Actual Answer	Answer Given
Weight: 1		Clinician Planner	
		Dashboard	
		Company Set Up	Company Set Up
		Lists	
Question Type: Multiple Choice	Correct Which of the following is not a qualifying criteria for hospice?	Actual Answer	Answer Given
Weight: 1		1 physician providing certification of terminal prognosis or of terminal consent of the patient or their legal decision	1 physician providing certification of terminal
Question Type: Multiple Choice	Correct In Axxess Hospice the RN must complete the admission of a patient before the patient shows in an active status.	Actual Answer	Answer Given
Weight: 1		True	
		False	False

Question Type: Multiple Choice	Correct A quality assessment is required at both admission & discharge of a hospice patient.	Actual Answer	Answer Given	
Weight: 1		True	True	
		False		
Question Type: Multiple Choice	Correct What are the 4 levels of hospice care? (select all that apply)	Actual Answer	Answer Given	
Weight: 1		Routine Home Care	Routine Home Care	
		Private Duty		
		Pediatric		
		General In-patient	General In-patient	
		Continuous	Continuous	
		Respite	Respite	
Question Type: Multiple Choice	Correct Both the NOE and NOTR are to be submitted within what time frame	Actual Answer	Answer Given	
Weight: 1		1 week		
		3 months		
		5 calendar days	5 calendar days	
		every month		
Question Type: Multiple Choice	Correct The hospice IDG is made up of what core members? (select all that apply)	Actual Answer	Answer Given	
Weight: 1		Physician	Physician	
		Volunteer		
		Registered Nurse	Registered Nurse	
		Hospice Aide		
		Medical Social Worker	Medical Social Worker	
		Counselor	Counselor	
Question Type: Multiple Choice	Correct Hospice agencies have staff on call 24 hours a day, 7 days a week, 365 days a year.	Actual Answer	Answer Given	
Weight: 1		True	True	
		False		
Question Type: Multiple Choice	Correct In hospice how many days are in the 1st, 2nd and 3rd benefit periods?	Actual Answer	Answer Given	
Weight: 1		90/90/60	90/90/60	
		60/60/90		

		90/60/60		
		30/60/90		
Question Type: Multiple Choice	Correct Respite care cannot be reimbursed for more than...	Actual Answer	Answer Given	
Weight: 1		2 Days		
		5 days	5 days	
		7 days		
		10 days		
Question Type: Multiple Choice	Incorrect What services are paid for by the hospice agency? (select all that apply)	Actual Answer	Answer Given	
Weight: 1		Durable medical equipment	Durable medical equipment	
		meal preparation for the patient's family	meal preparation for the patient's family	
		Emotional and spiritual support	Emotional and spiritual support	
		Air medications related and unrelated to the		