Phone: 859-630-6669 <u>agbald02@gmail.com</u>

#### **Objective**

Computer Information Systems student is seeking employment for Summer and Fall 2015, as well as long term employment starting January 1<sup>st</sup>, 2016.

#### Education

University of Louisville, Louisville, KY B.S.B.A Computer Information Systems

Concentrations: Web Development, Information Security (NSA Recognized Program)

Minor: Entrepreneurship

GPA: 3.28

#### **Technical Skills**

- C# (Visual Studio 2013)
- Java
- Team Foundation Server (TFS) 2012
- Wireshark
- Windows Server 2008
- SQL Server

- Adobe Creative Suite CS5
- Microsoft Office Suite 2013
- Agile Development
- HTML, CSS, Bootstrap
- AutoCAD 2015
- VMware 10

#### Experience

### The Rawlings Group- Software Quality Assurance Analyst Co-Op

January 2015- May 2015

Graduation Fall 2015

- Coordinate and execute system, functional, regression, and user acceptance testing
- Create test plans, test scenarios and test cases that ensure appropriate testing of system modifications and enhancements
- Communicate with users, developers, managers, teammates, and technical support staff to understand issues and requirements, as well as to share information such as testing techniques and results
- Evaluate and interpret business requirements to develop test cases and suggest improvements to suggested design
- Identify and document software defects and data issues, prioritize issues based on risk and impact, and verify corrections
- Create or query to locate test data necessary to conduct tests, use a team based tool to track defects, and provide both oral and written status updates

# Sound Barrier LLC (startup) - Business Development Associate

December 2014- Present

- Technology role- Website administration, CAD design modeling/review, and Social Media administration and operations
- Business development support role- Entrepreneurship advisement with core team, prepare team with
  research on communicating with potential investors, angels, or partners, and help create and maintain
  hunter relationships with groups and clubs before the product launch
- Network and document management roles- Manage team's Google Drive, version control for spreadsheets and presentations

### Monument Chemical Plant- Network Administrator Co-Op

March 2014- August 2014

- Performed installation, configuration, and upgrading software through remote access of computers, run
   PC and printer setups, imaging, and take part in server networking and management
- Managed Active Directory, software, hardware and other I.T. resources, and organization of network switches
- Handled level I/II user support from help desk ticket system, remote troubleshooting, preventive maintenance
- Setup wireless access points around the plant, and implemented several electronic procedural forms to go paperless in individual departments
- Created an "imaging station" for computers to be placed in the plant
- Assisted in implementation of a new safety compliance database and the first use of tablets in the plant

## **Community Service**

Participated in over 300 hours in 3 years involving several service undertakings: Relay for Life,
 Raise Red, Slam N' Jam Volleyball, and Habitat for Humanity

### **Activities**

2014 IdeaStateU Business Concept Team Winner- PocketParkU

Sigma Alpha Epsilon Fraternity-University of Louisville Eminent Treasurer 2014 Fall 2011-Current

Handle all monetary collections and spending of the chapter, totaling around \$60,000 per semester.