# ABEGAIL BALIBAG

# **PROFILE**

An ambitious problem-solver with demonstrated experience in front end, back end and full stack development. Passionate about generating work that exceeds expectations and speaks to the mission of the client. Adept at working independently as well as collaborating with teams. Prepared to excel in solving complex problems. Guaranteed with PDIC (Passion, Discipline, Integrity and Consistency).

### CONTACT

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#### **CERTIFICATIONS**

- Front End Web Development Certification
   Zuitt - Coding Bootcamp
- Back End Web Development Certification
   Zuitt - Coding Bootcamp
- Full Stack Web Development Certification
   Zuitt - Coding Bootcamp
- UITF Certification Program Trust Officers Association of the Philippines
- Finance for Non-Finance Professionals - Rice University Coursera
- Successful Presentation
  University of Colorado Boulder

#### **EDUCATION**

#### **ZUITT - CODING BOOTCAMP**

Certificate Course - Web Development November 2021-March 2022

#### **EASTERN SAMAR STATE UNIVERSITY**

Bachelor of Science in Business Administration - Major in Financial Management April 2013

# **WORK EXPERIENCE**

# Bank of the Philippine Islands (BPI)

2013-Present

# Relationship Associate (2019-Present)

Responsible for establishing, retaining, and deepening customer relationships to a set of existing clients, identifying their needs and making appropriate suggestions for available products and services.

# Customer Relations Specialist (2013-2019)

Accurately and efficiently completes customer's transactions. Resolves product or service problems by clarifying the customer's complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem, expediting correction or adjustment, and following up to ensure resolution.

# **AWARDS/ACHIEVEMENTS**

- Scored 91.50% on BPI Officer Performance Planning on year 2021 for generating ₱2.8 million total revenue, ₱75.91 million total deposits and ₱8.43 million total investments
- Awarded with certificate for being an achiever in the SMM Breakfast of Champions Challenge (BPI AIA) - August 2021 and October 2021
- Awarded with certificate for the Prepaid Cards Quick Wins Tactical Campaign of Southern Metro Manila - September 2021
- Awarded with certificate for the PAMANA SAVINGS Quick Wins Tactical Campaign of Southern Metro Manila - September 2021
- Manila North's Top RA for OSA Monthly Outstanding Achievement Medal under Investment Fund Inflows Category -July 2021
- Manila North's Top RA for OSA Weekly Distinguished Service Star July 2, 2021 and July 16, 2021
- Contributor for the ALFM Top RM Peso Absolute Volume Growth and Percentage
- Growth (SMM Division), and for ALFM Top RM Peso Absolute Volume Growth (Bank wide) – 2020
- Contributor BPI Sta. Mesa as Top Branch (Bank wide) for BPI-Philam 2020
- Top RA Producer for Personal Loan February 2020
- Consistent BECC Area Target Shooting Top Performer for Turn-Ins and Bookings - CRS, BPI Espana UST, 2019

# **PROJECTS**

# Capstone 1 - Developer Portfolio

https://agbalibag.github.io/Capstone-1/

# Capstone 2 - Ecommerce API

https://blooming-mountain-68267.herokuapp.com/products/all/

# Capstone 3 - Ecommerce Website

https://csp3-agbalibag.vercel.app

# **SKILLS**

Oral and written communication • Interpersonal and consultative skills • Analytical thinking and problem-solving • Detail-oriented and capable of delivering a high level of accuracy • Organizational skills Knowledge in: HTML5 • Cascading Style Sheets (CSS) • JavaScript • Bootstrap • Heroku • Postman • Rest API • MongoDB • Express.js • Node.js • React.js • Git • Github • Gitlab