Agbor Ojen Jr. is a seasoned IT Solutions Provider with over seven (7) years of experience cutting across IT infrastructure, enterprise solutions, business development and digitalization. He is self-motivated, creative, analytical, good team player, excellent communicator, pays attention to details, result driven and adaptable. He seeks for a challenging position in a fast-paced organization that fosters growth and can harness his abilities.

# **Experience**

May, 2019
- Current

# **IT Engineer**

Crestsage Limited, Lekki Phase 1, Lagos State

- Performed Technical and Project Management roles on internal and external IT projects which includes Microsoft Teams and other UCaaS deployment and adoption, Sage Cloud Accounting Solution deployment, IONOS HiDrive (Cloud Storage) adoption, Microsoft SharePoint and VPN Deployment across 3 States for IDSL, EDMS Solution for Access Bank Nigeria PLC (Zylab), and many more!
- Monitored and tested application performance, and collaborated with developers on development and implementation of BPA solution For Anambra State Physical Planning Board.
- Installed, configured and maintained companywide network and IT infrastructure.
- Participated in all phases of system development life cycle, from requirements analysis through system/solution implementation.
- Liaised with Sales and Operations Team on business/project analysis, requirements and development, and sales presentations/engagements.
- Developed user and technical documentation for desktop office tools, enterprise solutions, IT tools and equipment, training guide, proposals, contents and frameworks, Pitch Deck, Business Model Canvas, etc.
- Established and maintained correspondence with OEMs, Partners and clients on IT products and services, extended support services, RMAs, procurement and sales.

# Agbor Ojen Jr.

**Enterprise IT Solutions** 

Sex: Male Nationality: Nigeria

## Contact

#### **Address**

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#### Phone

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#### E-mail

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## **Skills**

Network Engineer (Cisco IOS, Mikrotik Routerboard, Ubiquiti equipment, Microsoft Server 2012, Workgroup & Domain Systems, Active Directory, OSI & TCP/IP Model, IPv4, IPv6, 2.4GHz & 5.0GHz Wireless band, security, switching, routing, etc)

Software Developer (HTML, CSS, Bootstrap 5, Javascript, MERN Stack, PostgreSQL, Powershell, Git Bash, etc)

Office Tools (MS Word, Excel, PowerPoint, Access, Visio, Command Prompt, SharePoint, SharePoint Designer 2013, Microsoft 365, Corel Draw X7, Filmora Video Editor, etc)

Cloud Storage (Microsoft OneDrive, Google Drive, Datto Drive, MEGASync, Sync, etc)

UCaaS Tools (Remote Desktop, Microsoft Teams, TeamViewer, Skype, Slack, Bitrix24, Zoom, GoTo • Developed strategic plans and structure for IT Department and provide IT trainings for both inhouse and external members.

Oct., 2017 – April, 2019

# Head of IT/ICT Analyst

Surefoot International School, Calabar, Cross River State

- Determined requirements, designs, installs and maintained server hardware, operating systems, software, scripted procedures, computer management, programming, and operational support tools on organization-wide computing systems.
- Provided direction and assistance to other Information Technology personnel.
- Plans, designs, and implements system architectures and IT policies and procedures.
- Managed computer system assets and software licensing; analyze, detects and corrects complex technical problems and deficiencies.
- Provided technical leadership, monthly training, and consulting related to computer systems, their applications and uses.

April, 2017 – Oct., 2017

# **Head of Network Support**

Universal Wireless Solution, Calabar, Cross River State

- Setting up network devices, user accounts, internet threshold, permissions and passwords on Mikrotik and UBNT infrastructure.
- Performed premises check, feasibility study, and taking coordinates of clients' location.
- Installed, maintained and monitored network equipment over long distance transmission.
- Assisted in designing and implementing frameworks for data center installation and deployment.

Jan., 2014 – April, 2016

# **Chief Network Engineer**

Infosoft Integrated Solutions Limited, Calabar, Cross River State

- Designed and implemented Company Network infrastructure.
- Installed, maintained and optimized organization-

Meeting, etc)

User / Technical Documentation

System Analysis

Business Analysis / Development

Remote support

Technical and Personal Leadership

Excellent Communication / Interpersonal skill

Proactive and Self-Motivated

Public Speaking and Motivational Talks

wide IT and network infrastructure.

- Provided technical leadership to the IT team and evaluating staff effectiveness and deliverables.
- Responsible for trainings and continuous professional development.

Feb., 2011 -Jan., 2012

### **Industrial Trainee**

Networking Department, Governor's Office, Calabar, Cross River State

- Assisted in installing and configuring VSAT at Government Designated locations for transmission.
- Assisted in installation, configuration and troubleshooting of routers, switches and wireless access points.
- Assisted in splicing, extending and terminating optical fiber cables at Cross River State Government Data Center and other strategic locations.
- Disassembled and assembled equipment for repair, cleaning and maintenance.

# **Education**

2015 Electronics And Computer Technology (B.Sc.)

University Of Calabar - Calabar

# **Certifications / Training**

2014 Cisco Certified Network Associate (CCNA) – Routing and Switching

**Cisco ID No.:** CSCO12697427

2010 Microsoft Certified System Engineering (MCSE)

AfriHUB Nigeria