



Welcome

My Details

- › Personal Details
- › Benefit Summary
- › Death Benefit Illustration
- › My Mailbox



My retirement options

- › Retirement Illustrator
- › Quotes & Application



Independent Financial Advice

- › Authorise My Adviser



Scheme Communications

- › Scheme Information



My Pension

- › Last Payslip
- › Payslip History
- › P60 History



Change Bank Details

- › Change Bank Details



Other Pension Records

- › Other Pension Records



General Information

- › Contact Us
- › Useful Addresses
- › Useful Terms



FAQs

- › FAQs



My Account

- › Change Password
- › Change PIN
- › Change Account Details



My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Select type of account

Select the type of account, from one of three options below, that you want to use in order for us to pay the pension.

 Bank (UK) Building Society (UK) Overseas Bank Account

It is your responsibility to input all the required details in order for us to pay the pension; any missing information may result in your pension being suspended until the correct details have been verified.

[Next](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

Payee*

Sort Code*

Account Number*

[Back](#)[Next](#)[Cancel](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

Payee*

H R Aquamiaow

Sort Code*

3444759

Account Number*

20838466

[Alt flows](#)[Error message example >](#)[After 2 attempts >](#)[Back](#)[Next](#)[Cancel](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

Payee*

H R Aquamiaow

Checking details...

Sort Code*

3444759

Account Number*

20838466

[Back](#)[Next](#)[Cancel](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Confirm and submit your bank details

Please check the following bank details are correct before submitting:

Payee **H R Aquamiaow**

Sort Code **3444759**

Account Number **20838466**

I agree with [Terms and Conditions](#)

[Back](#)[Submit](#)[Cancel](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Confirm and submit your bank details

Please check the following bank details are correct before submitting:

Payee H R Aquamiaow

Checking details...

Sort Code 3444759

Account Number 20838466

I agree with [Terms and Conditions](#)

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My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Submission complete

You have successfully updated your bank details.

Please [give us your feedback](#) to help us improve the experience.

[Back to Homepage](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

 We do not accept business accounts for pension payments. Please check the details you have input and try again.

Payee*

H R Aquamiaow

Sort Code*

3444759

Payee*

20838466

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My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Upload document(s)

What do I do now?

In order to update your new bank account details and keep you secure we need you to upload and submit some extra information about your bank account to verify the account.

What information do I need to send you?

Upload a copy of a bank statement or other document(s) which contain your name, address, and bank details. The documents must be dated within the last 3 months, in a supported file format (.pdf, .jpg, .doc) and a max file size of 100mb.

Upload document:

[Browse files](#)

Comments:

What happens next?

We'll send you an email confirming what you have uploaded and a service representative will review the documentation
Alternatively, you can speak to a customer representative xxxxxxxx xxxx

[Cancel](#)[Submit](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

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Upload document:

[Browse files](#) image_01.jpg - Uploaded 

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[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

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[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

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[Back to Homepage](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

Payee*

Sort Code*

Account Number*

Building Society Name *

Building Society Roll Number

[Back](#)[Next](#)[Cancel](#)

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Confirm and submit your bank details

Please check the following bank details are correct before submitting:

Payee **H R Aquamiaow**

Sort Code **3444759**

Account Number **20838466**

Building Society Name **20838466**

Building Society Roll Number **20838466**

I agree with [Terms and Conditions](#)

[Back](#)[Submit](#)[Cancel](#)

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[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

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My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Enter your bank account details

Fields marked with an asterisk(*) are mandatory

Country*



Beneficiary Name*



BSB Code*



Beneficiary Account Number *

Bank Name*

Bank Address*



BIC/SWIFT *



Account Type*



IBAN

[Back](#)[Next](#)[Cancel](#)

?' Help icons trigger tooltips.
Content needs reviewing (As per Mandys direction).
Devs need to source through code as screens are inaccessible/turned off so unable to review.

Could show text under field labels but would need to understand how much there is?

Contact BA (Pankaj) for more info.

My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Upload document(s)

What do I do now?

In order to update your new bank account details and keep you secure we need you to upload and submit some extra information about you and your bank account to verify the account.

What information do I need to send you?

1. Upload a copy of a bank statement or other document(s) which contain your name, address, and bank details.
2. Certified copy of your passport or photocard driving licence

The documents must be dated within the last 3 months, in a supported file format (.pdf, .jpg, .doc) and a max file size of 100mb.

Upload document:

[Browse files](#)

Comments:

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My Pension

[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Upload document(s)

 You must upload at least 1 document as evidence of your bank account details. Please review the instructions below and try again

What do I do now?

In order to update your new bank account details and keep you secure we need you to upload and submit some extra information about your bank account to verify the account.

What information do I need to send you?

Upload a copy of a bank statement or other document(s) which contain your name, address, and bank details. The documents must be dated within the last 3 months, in a supported file format (.pdf, .jpg, .doc) and a max file size of 100mb.

Upload document:

[Browse files](#)

Comments:

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[Last Payslip](#)[Payslip History](#)[P60 History](#)[Change Bank Details](#)

Upload document(s)

 To continue with your submission, you must upload supporting documents as per the instructions below and try again

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