

## Appendix 1: Customer Satisfaction Survey Form

### Procedure:

1. Ask the customer if they have time to conduct a six question customer survey.
2. Customer Name: Dreg Pattison #AJ 264
3. Date: 7/17/25
4. On a scale from 1 to 10, One is the lowest level (very dissatisfied), while ten is the highest level (very satisfied), how would you rate the following:

a. Question One: How would you rate the overall quality of our products?

1      2      3      4      5      6      7      8      9      10

Comments:

b. Question Two: How would you rate the delivery timeframe for our products?

1      2      3      4      5      6      7      8      9      10

Comments:

c. Question Three: How would you rate our customer service?

1      2      3      4      5      6      7      8      9      10

Comments:

d. Question Four: How satisfied are you with the overall fit and function of our products?

1      2      3      4      5      6      7      8      9      10

Comments:

e. Question Five: How likely are you to recommend our company and products to others?  
(1 is Highly Unlikely, 10 is Very Likely)

1      2      3      4      5      6      7      8      9      10

Comments:

f. Question Six: What is one other inlet or product you would be interested in seeing us offer?

\* Very pleased!  
Absolute Beauty!