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◆ PROFESSIONAL SUMMARY

Experienced Fiber Optic Network Technician with over 9 years in FTTH B2B and BTS (Base Transceiver Station) service delivery across the Greater Bandung area. Currently working at PT Telkom Akses Indonesia—an infrastructure construction and management subsidiary of PT Telkom Indonesia Tbk. Proven track record in preventive and corrective maintenance, crisis problem-solving, and client presentation.

◆ WORK EXPERIENCE

B2B Technician – Tsel Services, PT Telkom Akses Indonesia (July 2015 – Present)

- preventive and corrective maintenance on fiber optic infrastructure.
- Document and report fiber optic cable issues affecting residential areas.
- Present solutions to management during natural disaster response efforts in the field.

Engineering Staff, PT Inti Bumi Perkasa (March 2014 – March 2015)

- Led fiber optic network installation projects for regional and building deployments.
- Managed handover of materials, and handled cost escalation for goods and services.
- Ensured quality control and compliance for all project deliverables.

Machine Operator, PT Dewasutratex (November 2012 – August 2013)

- Oversaw production machinery to ensure continuous and reliable operation.
 - Collaborated with production staff to accurately forecast output and meet timelines.
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◆ EDUCATION

Bachelor of Management, Universitas Langlangbuana, Bandung (2015 – 2019)

- GPA: 3.30 / 4.00

Vocational High School, SMK Prakarya Internasional (2006 – 2009)

◆ TRAINING & CERTIFICATIONS



- Fiber Optic Network Implementation (“Indihome 3P”), PT Telkom Akses Indonesia, 2015
- Basic Behavioral Intelligence (“Bintal Dasar”), PT Telkom Akses Indonesia, 2016
- Fiber Competition – Jointing & Area (2019) – PT Telkom Akses Indonesia
- Drop Core Splicing Certification (2019)

- **Technical FO Jointing Competition (2019)**
 - **Working At Heights Certification (2021)**
 - **Cyber Security E-Learning (2021)**
 - **Safety Riding Training, PT Daya Adicipta Motora (2022)**
 - **Jointing & Measurement Training (2023)**
 - **Managed Service FTTT/FTTM Training (2023)**
 - **AKHLAK E-Learning (2023)**
 - **New Code of Conduct (Virtual Learning, 2023)**
 - **Fiber Optic Termination Scheme Certification (2025)**
 - **Practical Service Operation Technician Certification (2025)**
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◆ SKILLS

- **Leadership & Team Management**
 - **Microsoft Excel & Word**
 - **Google Sheets**
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◆ PROFESSIONAL REFERENCE

Heru Kurniawan – General Manager, PT Telkom Akses Indonesia
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