


Sejal Aggarwal

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PROFESSIONAL EXPERIENCE


Application Engineer

Cvent India 

Jul 2022 – present | Gurugram, India

- **Recognition for Excellence:** I've been honored with two Rockstar Awards for consistently delivering outstanding performance.
- **Exceptional Client Service:** Maintained a 5+ rating on client tickets by swiftly resolving issues and providing effective workarounds, ensuring client satisfaction.
- **Project Contributions:** Actively contributed to projects and played a key role in bug fixing for the application, improving its overall stability and performance.
- **Monitoring Expertise:** Utilized monitoring tools like Datadog, NewRelic, and Splunk to effectively monitor production, troubleshoot over 80 bugs and recommend code fixes for enhanced reliability.
- **Performance Tracking:** Implemented DD synthesis to track website performance, pinpoint the source of alerts, and streamline error diagnosis.
- **Customer-Centric Support:** Demonstrated expertise by resolving over 700 client tickets, offering technical solutions, and furnishing customer-specific data and reports using SQL, Postgres, and Couchbase data storages. Also, adept at Code Level Troubleshooting to identify potential issues in application operation.
- **Team Building:** Actively participated in team-building activities, fostering a collaborative and productive work environment.

Application Engineer (Intern)

Cvent India 

Jan 2022 – Jun 2022 | Gurugram, India

- **Tool Proficiency:** Proficiently worked with a range of monitoring and data management tools, including Datadog, Elastic Search, NewRelic, Splunk, and Couchbase.
- **Advanced SQL Mastery:** Possess advanced expertise in SQL, enabling me to tackle complex data tasks with efficiency.

EDUCATION

Bachelors of Technology in Computer Science

Noida Institute of Engineering and Technology

2018 – 2022 | Noida, India

PROJECTS

Camera Web App

- It has functionalities like **Zoom In, Zoom Out, & Filters**
- Flexibility to Download and Delete Photos
- Technology used: **Javascript, HTML, CSS, IndexedDB**

Textutils

- It is a **React** website where we can play with the words, i.e. **reverse, copy, clear, bold, and italics** the text
- It would give us the functionality to **count the words**.
- It has a **dark and light theme** available
- Each function after completion shows a **toastify alert**

E-Notes

- This is a complete **MERN** based project
- Have created a platform where we can write notes
- Have created **APIs** using Thunder client
- **Deletion, update, and addition of notes** are available

Microsoft Excel Clone

- This is an Excel clone that has an **open, save, copy feature**
- Formula evaluation, Cycle detection in the formula using **Graph algorithm**, New open save functionality
- The technology used: **Javascript, HTML, and CSS**

Jira Ticket

- This is a **Javascript**-based project that allows users to create Jira tickets with four priority levels.
- Tickets can be modified and their priority levels can be changed at any time.

SKILLS

Programming Languages & Databases

Java, JavaScript, Typescript, DotNet, C, MySQL, MongoDB

Web Technologies & Frameworks

HTML, CSS, React.js, Node.js, Tailwind CSS

Source Control & Data Tools

Git, Datadog, NewRelic, Splunk, ELK Stack, Elastic Search

AWARDS & CERTIFICATES

2x Rockstar Award

Cvent India

530+ Data Structure & Algorithm Questions

Leetcode

Cybersecurity Essentials

Cisco