

## **ACADEMIC EXPERIENCE**

From 09/2019 **Assistant Professor in Information & Interaction Design** 

Techno-Art Division, Underwood International College, Yonsei University, Seoul, South Korea

03/2016 – 08/2019 Assistant Professor of Design & Marketing Research

International School of Design for Advanced Studies, Hongik University, Seoul, South Korea

**Faculty Member of Artificial Intelligence & Big Data** 

Computer Engineering Department, Hongik University, Seoul, South Korea

11/2007 – 12/2009 **Ph.D. in Psychology** (summa cum laude)

Humboldt University Berlin, Institute of Psychology, Organizational and Social Psychology

09/1991 – 05/1998 Master of Science in Business/Electrical Engineering

Technical University Berlin

01/1998 – 04/1998 Research Project at Stanford Computer Industry Project (SCIP)

Stanford University, Graduate School of Business, USA

09/1996 - 12/1997 **Master of Science** in Business

Ecole Supérieure de Commerce de Paris (ESCP), Paris, France

# **WORK EXPERIENCE**

2015 – now	Design Thinking Coach and Consultant for product discovery and leadership
2013 – 2014	<b>COO</b> of Axel Springer Ideas Engineering GmbH, an agile software development company for online media business
2010 – 2013	<b>Agile Coach and Consultant</b> for introducing agile software development methodology in a large German media corporation
2004 – 2007	IT and Management Consultant for project management, coaching, business process analysis, agile software development, software development methodology.  Clients: O2, HypoVereinsBank, Fox Mobile, Samsung Electronics, YOC, etc.
1999 – 2004	Manager in Communications & High-Tech Market Unit at Accenture GmbH, Berlin

#### **PUBLICATIONS**

- So, Chaehan. 2019. "What Makes Good Design? Revealing the Predictive Power of Emotions and Design Dimensions in Non-Expert Design Vocabulary." *The Design Journal* 22 (33): 325–49. https://doi.org/10.1080/14606925.2019.1589204. [AHCI]
- So, Chaehan. 2019 (in print). "Embodied Design: Design Inspiration and Mood Improvement Depend on Perceived Stimulus Sources and Predict Satisfaction with an Immersion Experience." International Journal of Design Creativity and Innovation. https://doi.org/10.1080/21650349.2019.1638835. [SCOPUS]
- So, Chaehan. 2019 (in review). "Rush and Strive for What Others Want The Role of Judging and Pressure on Designers' Happiness." *Journal of Design Research*, 1–23. **[SCOPUS]**
- So, Chaehan, and Jisu Choi. 2018. "Do Personality Traits of Animation Characters Predict Their Likeability?" Journal of Integrated Design Research 17 (2): 21–30. https://doi.org/10.21195/jidr.2018.17.2.002. [KCI]
- So, Chaehan, and Jaewoo Joo. 2017. "Does a Persona Improve Creativity?" *The Design Journal* 20 (4): 459–75. https://doi.org/10.1080/14606925.2017.1319672. **[AHCI]**
- So, Chaehan. 2017. "Intuitive Design: Framing a Software Test System as a Status Reporting Tool for Business." *Journal of Engineering, Design and Technology* 15 (2): 149–65. https://doi.org/10.1108/JEDT-07-2016-0047. **[SCOPUS]**
- So, Chaehan, Soojung Jun, and Ken Nah. 2016. "Configuring Time for Creativity: How to Optimize the Ideation Process in Design Thinking Workshops." *International Journal of Design Management and Professional Practice* 10 (4): 25–33. https://doi.org/10.18848/2325-162X/CGP/v10i04/25-33. **[SCOPUS]**
- So, Chaehan. 2010. Making Software Teams Effective: How Agile Practices Lead to Project Success Through Teamwork Mechanisms. Frankfurt am Main, Berlin, Bern, Bruxelles, New York, Oxford, Wien: Peter Lang.
- So, Chaehan, and Wolfgang Scholl. 2009. "Perceptive Agile Measurement: New Instruments for Quantitative Studies in the Pursuit of the Social-Psychological Effect of Agile Practices." In *Agile Processes in Software Engineering and Extreme Programming*, edited by P Abrahamsson, M Marchesi, and F Maurer, 31:83–93. LNBIP, Agile Processes in Software Engineering and Extreme Programming. Berlin/Heidelberg: Springer. https://doi.org/10.1007/978-3-642-01853-4\_11. **[SCOPUS]**

#### **AWARDS**

Dez 2011	1st Place Science Slam, Bonn. Robert-Bosch-Stiftung, Projekt Denkwerk
Nov 2010	1st Place Science Slam, Berlin. Dr. Julia Offe, ScienceSlam.de
Jan 2009	<b>Best Paper Award</b> at 10th International Conference on Agile Processes, XP2009 published paper (see Publications) on "Perceptive agile measurement: New instruments for quantitative studies in the pursuit of the social-psychological effect of agile practices."

#### **PROFESSIONAL CERTIFICATIONS**

Since 2018	<b>Deep Learning.</b> Organisation: Coursera & deeplearning.ai  Deep Learning Specialization in five courses by Stanford professor Andrew Ng
	1. Neural Networks and Deep Learning. Certificate
	2. Improving Deep Neural Networks: Hyperparameter tuning, Regularization and Optimization. <a href="Certificate">Certificate</a>
	3. Structuring Machine Learning Projects. <u>Certificate</u>
	4. Convolutional Neural Networks. <u>Certificate</u>
	5. Sequence Models. <u>Certificate</u>
Since 2015	<b>Designthinkers Bootcamp</b> . Organisation: Design Thinkers Academy Amsterdam
Since 2012	Agile Certified Practitioner (PMI-ACP). Organisation: Project Management Institute
Since 2007	Project Management Professional (PMP). Organisation: Project Management Institute

## **PUBLIC TALKS**

Nov 2014 TEDx München, "Why we are wrong when we are right", Residence theater Munich

Youtube: <a href="https://www.youtube.com/watch?v=nVRco">https://www.youtube.com/watch?v=nVRco</a> eLjdc

2014-2015 Speaker in 50+ public talks on psychological topics at barcamps on user experience

(UXCamp), product management (ProductCamp Berlin), design thinking (DtCamp)

# **CONFERENCE CONTRIBUTIONS**

Oct 2016 KSDS Fall Conference 2016. Busan, South Korea

Embodied Design and the Immersion Experience: Differences between Self and External

**Subjective Evaluations** 

July 2011 European Congress of Psychology (ECP) 2011.

Invited presentation on: "Making Software Teams Effective: How Agile Practices Lead to

Project Success Through Teamwork Mechanisms."

Jan 2011 10th International Conference on Agile Processes (XP2009), Pula, Italy.

Invited presentation in regular paper session (research and education) on published paper

(see Publications) on "Perceptive agile measurement: New instruments for quantitative

studies in the pursuit of the social-psychological effect of agile practices."

### CONFERENCE AND ACADEMIC WORKSHOP PARTICIPATIONS

Oct 2015	International Design Congress 2015, Kwangju, South Korea
July 2011	International Congress of Psychology (ICP) 2011. Istanbul, Turkey
Sep 2010	Deutsche Gesellschaft der Psychologie (DGP) Congress, Bremen
Sep 2010	European Association for Research on Learning and Instruction (EARLI): Special Interest Group on Qualitative and Quantitative Approaches to Learning and Instruction (SIG 17) Conference, Jena
July 2010	European Association for Research on Learning and Instruction (EARLI):  JURE 2010 Conference, Frankfurt  Participation at Workshops on "Longitudinal Data Analysis With Latent Variable Models", "Intoduction Into Item Response Modeling", "Publishing in Scientific Journals"
May 2010	Metacognition 2010 Conference, Münster
Apr 2010	Society of Industrial-Organizational Psychology (SIOP 2010) Conference. Atlanta, USA Participation at Junior Faculty Consortium
Mar 2010	Tagung Experimentell Arbeitender Psychologen (TEAP 2010), Saarbrücken
Jan 2009	10th International Conference on Agile Processes, (XP2009), Pula, Italy
Sep 2008	<b>SoDoc International Workshop for Ph.D. researchers in Social Psychology, Bielefeld</b> Presentation of research-in-progess
Aug 2008	Agile Development Conference (Agile 2008), Toronto, Canada Presentation of research-in-progess
July 2008	International Congress of Psychology (ICP) 2008. Berlin