+

My Work Station

Drag the relevant Point of View to the appropriate Listener(s)

Point of View 1: We will have a product on the market, but with greater budget support, we will have a product that will steal market share from our top two competitors.

Point of View 2: We have an opportunity to work together to create something new!

Point of View 3: Your support of this new project is vital to our team's g success.



Speaker: Amit, Director of Product Marketing

Topic: Customer Relationship Management

Goal: Get support and resources for a new analytics tool



Field Marketing Management (Amit's boss) Busy, spread too thin, well-respected



Finance Department Hardline, ROI-focused, skeptical





Amit's Team of Direct Reports Overworked, bored by last project, amazing coders

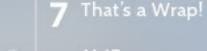












TRANSCRIPT

Get Ready, Get Set

2 Why Influence?

11:54

Behaviors of Trust: Connection

Behaviors of Trust: Credibility

From Information

+

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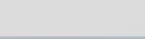
Reports Overworked, bored by last project, amazing coders













Get Ready, Get Set

2 Why Influence?

Behaviors of Trust: Connection

Credibility

5 From Information

6 Strike a Chord

7 That's a Wrap!

2:30

11:54

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My Work Station

Drag the relevant Point of View to the appropriate Listener(s)



Point of View 2: We have an opportunity to work together to create something new!

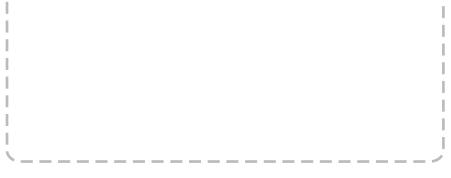
Point of View 3: Your support of this new project is vital to our team's g success.



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Amit's Team of Direct Reports Overworked, bored by last project, amazing coders











6 Strike a Chord



Get Ready, Get Set

2:30

2 Why Influence? 11:54

Behaviors of Trust: Connection

Behaviors of Trust:

From Information

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My Work Station

Drag the relevant Point of View to the appropriate Listener(s)









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Get Ready, Get Set

Field Marketing Management (Amit's boss)
Busy, spread too thin, well-respected

Point of View 2: We have an opportunity to work together to create something new!



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TRANSCRIPT











6 Strike a Chord



2:30

2 Why Influence?

3 Behaviors of Trust: Connection 4:22 4 Behaviors of Trust: Credibility 3:58 From Information to Influence 25:31

6

7 That's a Wrap!

