



## **LIMITED WARRANTY** (North America only)

Astak Inc. (Astak) warrants this product against defects in material or workmanship for the time periods as set forth below. Pursuant to this Limited Warranty, Astak will, at its option, a) repair the product using new or refurbished parts or b) replace the product with a new or refurbished product. For purposes of this Limited Warranty, “refurbished” means a product or part that has been returned to its original specifications. **In the event of a defect, these are your exclusive options/solutions.**

**Labor Warranty:** for a period of ninety days (90) from the original date of receiving of the product, Astak will, at its option, repair or replace with a new or refurbished product, if the product is determined to be defective. If Astak chooses to replace the product after this Labor Warranty has expired but while the Parts Warranty below is still in effect, it will do so for an applicable labor charge.

**Parts Warranty:** for a period of one year (1 year) from the original date of receiving of product, Astak will supply new or refurbished replacement parts in exchange for parts that are determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided “AS IS”.

**If you (the customer) find that the product is damaged or defective, please email or call us within seven (7) days of receiving the product. After seven (7) days of receiving the product, if you find that the product is damaged or defective, the user will be responsible for any repair service fees for any physical damages.**

**Instructions:** To obtain warranty service, you must deliver the product, with freight prepaid by you (the customer), in its original packaging or packaging offering an equal degree of protection, to Astak Inc’s service facility. **Important: it is your responsibility to backup any data or other materials you may have stored on your unit before you send it. It is likely that such data or other materials will be lost during repair service and Astak Inc will not be responsible for any such loss or damage.** A dated purchase receipt is **required**. You must first call or email Astak Inc, and obtain a Return Merchandise Authorization (RMA) number before you send your unit/parts. Packages without RMA numbers will not be accepted.

Visit our website: [www.astak.com/contact.asp](http://www.astak.com/contact.asp)  
Or call our customer support line: 1-866-368-8788

**Repair / Replacement Warranty:** This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety days (90 days), whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of Astak Inc.

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use. It does not cover product issues caused by any other reason, including but not limited to product issues due to commercial use, acts of God, misuse, negligence, limitations of technology, storing under improper conditions, or modification to any part of the Astak Product. This Limited Warranty does not cover Astak products sold AS IS or WITH ALL FAULTS. This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only in the United States, Canada, and Mexico. The customer or user is responsible for payment of shipping & handling fees associated with sending items to Astak Inc.

**Limitations on damages:** Astak shall not be liable for any incidental or consequential damages for breach of any express or implied Warranty on this Product.

**Duration of implied warranties:** Except to the extent prohibited by applicable law, any implied Warranty of merchantability or fitness for a particular purpose on this Product is limited in duration to the duration of this Warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights, which vary from state to state.