Description 1

Use Case Name: Book a car
Actors: Existing customer
Related Use Cases: Includes: Make a payment, Accept policies Extends: Contact the employee
Description: When a customer wants to book a car, the customer verifies payment and accepts liability policies and selects the car they want in application, within the car listings.
Stakeholders: Business owner: they want customer book car Employee: they depend on business that rent car Customer: they want car to go place(s)
Triggering event: Customer wants a car to drive but doesn't wanna buy!!!
Steps performed: 1. Go on app 2. Click "Log In" buttons 3. Go to listings 4. Pick an available car 5. Click "Book" button 6. "Read terms and conditions" and accept them 7. Verify payment
Preconditions: Customer doesn't have a car
Postconditions: Customer has a car

Description 2

Use Case Name: Register
Actors: New customer
Related Use Cases: Includes Save payment information, Enter customer information, Submit driving license
Description: New customer creates account for system
Stakeholders: Business owner: they want customer book car Employee: they depend on business that rent car Customer: they want car to go place(s)
Triggering event: Customer has a desire to rent a car, but does not have an account yet to use the app
Steps performed: 1. Open app/website 2. Click "Register" button 3. Fill in customer information 4. Save payment method 5. Submit image of driver's license / fill in driver's license information
Preconditions: User is not registered, Has the application on their smart device
Postconditions: User is now registered, and able to book cars