

FLORIDA STATE UNIVERSITY
COLLEGE OF COMMUNICATION AND INFORMATION

ASSESSING THE EFFECTIVENESS OF A TRAINING
PROGRAM FOR VOICE QUALITY RATINGS

By
MORGAN S. RASKIN

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The members of the supervisory committee were:

Richard J. Morris

Professor Directing Thesis

Yunjung Kim

Committee Member

Kaitlin L. Lansford

Committee Member

The Graduate School has verified and approved the above-named committee members, and certifies that the thesis has been approved in accordance with university requirements.