

FLORIDA STATE UNIVERSITY  
COLLEGE OF EDUCATION

QUALITY MATTERS IMPLEMENTATION IN FLORIDA COLLEGES:  
USING THE BEHAVIOR ENGINEERING MODEL TO EXPLORE  
EFFECTIVE ENVIRONMENTAL SUPPORTS

By  
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A Dissertation submitted to the  
Department of Educational Psychology & Learning Systems  
in partial fulfillment of the  
requirements for the degree of  
Doctor of Education

2023

Lori L. Driscoll defended this dissertation on March 20, 2023.

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