## FLORIDA STATE UNIVERSITY COLLEGE OF COMMUNICATION AND INFORMATION

## HAPPY FACE, CLEAN PLACE?: HOW EMOJI PRESENCE AFFECTS THE INTERPRETATION OF RESTAURANT INSPECTION REPORTS

## By

## ELIZABETH CATE RAY

A Dissertation submitted to the School of Communication in partial fulfillment of the requirements for the degree of Doctor of Philosophy Elizabeth C. Ray defended this dissertation on March 25, 2020.

The members of the supervisory committee were:

Patrick F. Merle

**Professor Directing Dissertation** 

**Christopher Coutts** 

University Representative

Laura Arpan

Committee Member

Jaejin Lee

Committee Member

The Graduate School has verified and approved the above-named committee members, and certifies that the dissertation has been approved in accordance with university requirements.