Contacts

Location:
Minsk, Belarus

Phone:
+375 (25) 544 36 24

Email:
agnesepoikane@inbox.lv

Languages

- **Latvian / Latgalian** – native
- **Russian** – full professional proficiency
- **English** – professional working proficiency

Interests

- Social Data Science / Computational Social Science
- User / Consumer Behaviour Analysis
- Understanding Collective Human Behaviour by online data.

Honors

- Ambassador's Certificate of Appreciation, 2016
- Gratitude from the Minister of Foreign Affairs, 2015.

AGNESE POIKANE-PUCOKA

Summary

Junior Data Analyst with strong theoretical background and practical experience in Social Sciences and Public Administration.

Experience

Public Client Manager - 04/2017 to 03/2018
State Real Estate, Riga, Latvia
- Identify customers' needs and wants
- Carry out customer satisfaction surveys
- Manage challenging situations that may affect clients
- Build strong relationships with key clients.

Secretary of the Embassy - 01/2015 to 12/2016
Embassy of the Republic of Latvia in the Republic of Belarus, Minsk, Belarus
- Manage all incoming and outgoing correspondence
- Maintain the calendar of appointments and schedule of meetings for the Ambassador
- Organize and coordinate meetings and public diplomacy events.

Education

- **Data Analysis**
  Additional education
  Practicum by Yandex, 2019-2020
- **Public Administration**
  Professional Master's Degree
  Turiba University (Latvia), 2015-2017
- **Intercultural Relations**
  Professional Master's Degree
  Daugavpils University (Latvia) and Jagiellonian University (Poland), 2011-2013
- **Sociology**
  Bachelor's degree
  Daugavpils University (Latvia), 2008-2011

Software and Programming Languages

- **Python (Matplotlib, NumPy, Pandas, Plotly, Seaborn, SciPy)**
- **SQL**