

# Agnila Barua



M4B, Toronto, Ontario



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https://www.linkedin.com/in/agnila-barua/

https://github.com/agnila7



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## Skill

Oral, written, interpersonal communication

Critical Thinking, Problem solving

MS office tool, Java, JavaScript, HTML, CSS

Project Management

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Technical Support

Operational Efficiency

Administrative Task Management

Customer Focus

Accurate Processing

(\*)[The skill scale is from 0 (Fundamental Awareness) to 6 (Expert).]

### About Me

Seeking to leverage organizational and technical skills to provide high-level customer support to this Reputed Company. Graduated with honors in a Master of Applied Science program in Electrical Engineering from the University of Windsor.

## Experience

Jan 2024 Volunteer, UI Developer Assistant, Buddhist Soceity of Ontario Toronto Provided support for debugging and troubleshooting UI components. Assisted with consultation on EC2 purchase with DNS name according to the budget

May-Aug '23 Amazon Web Service Trainee, Youth Employment Service Toronto Enhanced business flows by assessing operations & enhancements. Improved development processes through regular mentoring on patterns and practices. Architected centralized monitoring, logging, and reporting

Jan-May '23 Instructor, Institute of Robotics & Intelligent System

Created project content as per the preference of TDSB school and teacher.

Conducted EV3 classes in different TDSB schools, teach multiple sensors usage with applications. Cost calculation for content change purpose.

Delivered fast and friendly service to handle questions and service complaints. Delivered exceptional customer service to bolster strong relationships and build positive experiences.

Feb '20-'23 Graduate Research Assistant, University of Windsor Designed and implemented experiments relevant to research topic. Taught undergraduate courses and provided mentorship to students. Maintained accurate records of experimental procedures, results, and observations. Participated in departmental seminars, meetings, and other events. Developed ideas in logical sequence leading to validated conclusions.

Graduate Teaching Assistant, University of Windsor
Assisted professors in teaching Circuit Analysis and General Engineering
Mathematics. Utilized learning management systems LMS like Blackboard
for organizing course content and communication with students. Held office hours to address individual student needs and concerns. Proctored
and Graded all assignment and final exam papers. Implemented various
teaching strategies to accommodate diverse learning styles in students.

### Education

2019-2022 M.A.Sc. from Electrical & Computer Engineering Department Windsor University of Windsor

2012-2017 B.Sc. from Electrical & Electronics Engineering Department Bangladesh Chittagong University of Engineering & Technology

## Awards & Certifications

2020 Golden Key International Honors Society2023 Amazon Web Service Cloud Practitioner

### Recommendation

- 1. Liana Jadootnaut, Youth Employment Service  $liana_i adoonaut@yes.on.ca$
- 2. Chapal Barua, Buddhist Society of Ontario chapal@chapalbarua.com