


Instructions to create a Zoom account through JHU

- 1. Follow [this link](#)
- 2. In the left bar, under **Quick Links** , click **Download Client**



zoom
WEB CONFERENCING
students


Quick Links

Sign In

Host

Join

Download Client



IMPORTANT - If you are having trouble signing in, your account may no longer be active. Once you have graduated from the Johns Hopkins University and are no longer affiliated as a student, your account becomes inactive. Please visit the [Zoom FAQ for Students](#) page for more information.

About

Zoom is a cloud-hosted, online collaboration platform enabling real-time communication to support course delivery, trainings, meetings, open houses/webinars, office hours, remote support, and ad-hoc collaborations. Zoom will enable all JHED users to host a virtual meeting anywhere in the world from any device.

Zoom Training & Tutorials

[Zoom Video Tutorials](#)

[Audio Q&A](#)

[Video Q&A](#)

[Recording Q&A](#)

[Screen Sharing](#)

- 3. In the upper right corner, click the orange **SIGN UP, IT'S FREE** button

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SCHEDULE A MEETING

JOIN A MEETING

HOST A MEETING

SUPPORT

SIGN IN

SIGN UP, IT'S FREE

Download Center

Download for IT Admin

Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.

Download

Version 5.1.2 (28648.0705)

Microsoft Outlook Add-in

The Zoom add-in for Outlook on the web installs on the Microsoft Outlook side bar to enable you to start or schedule a meeting with one-click.

Add Zoom

Download

Zoom Plugin (Version 5.1.27808.0612) for Microsoft Outlook

4. Enter your birthday

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SCHEDULE A MEETING

JOIN A MEETING

HOST A MEETING ▾

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SIGN IN

SIGN UP, IT'S FREE

For verification, please confirm your date of birth.

Month ▾

Day ▾

Year ▾

Continue

This data will not be stored

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Our Team

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Meetings Client

Zoom Rooms Client

Zoom Rooms Controller

Zoom Rooms Extension

Sales

1.888.799.9666

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Language

English ▾

5. Enter your JHU email and click the blue **Sign Up** button.

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SCHEDULE A MEETING

JOIN A MEETING

HOST A MEETING ▾

SUPPORT

SIGN IN

SIGN UP, IT'S FREE

Sign Up Free

Your work email address

Zoom is protected by reCAPTCHA and the [Privacy Policy](#) and [Terms of Service](#) apply.

Sign Up

Already have an account? [Sign in.](#)

or

Sign in with SSO

Sign in with Google

Sign in with Facebook

By signing up, I agree to the [Privacy Policy](#) and [Terms of Service](#).

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6. Check your JHU email for an email from Zoom asking you to activate your account.

7. Activate your account

Instructions to Download Zoom

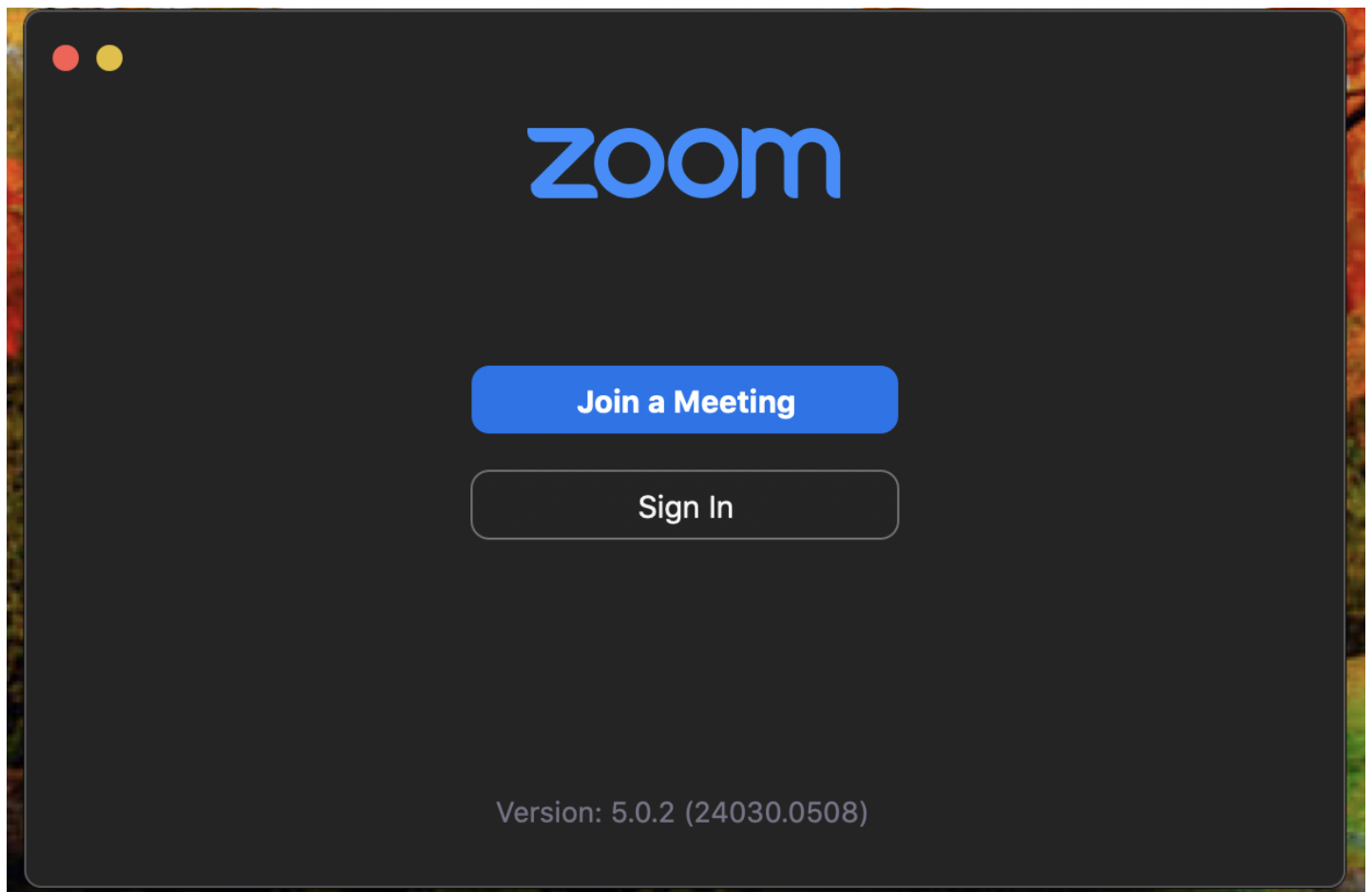
8. Follow Steps 1-2 again from above.

9. Click on the **Zoom Client For Meetings** blue **Download** button.

10. Follow install instructions

Instructions to confirm your account information

11. Open the newly installed Zoom app. Click the **Sign in** button



12. Click on the **Sign In with your SSO** button to the right

The image shows a dark-themed sign-in interface. At the top left, there are two colored circles (red and yellow). The main heading is "Sign In" in large white text, with a link "Sign Up Free" in blue text to its right. Below the heading, there are two input fields: "Email" and "Password". The "Password" field has a "Forgot?" link to its right. Below the "Password" field, there is a checkbox labeled "Keep me signed in" and a "Sign In" button. To the right of the "Sign In" button, there is a vertical line and the word "or". To the right of "or", there are three buttons: "Sign In with SSO" (with a key icon), "Sign In with Google" (with the Google logo), and "Sign In with Facebook" (with the Facebook logo). At the bottom left, there is a "< Back" link.

Sign In [Sign Up Free](#)

Email

Password [Forgot?](#)

☒ Keep me signed in [Sign In](#)

or

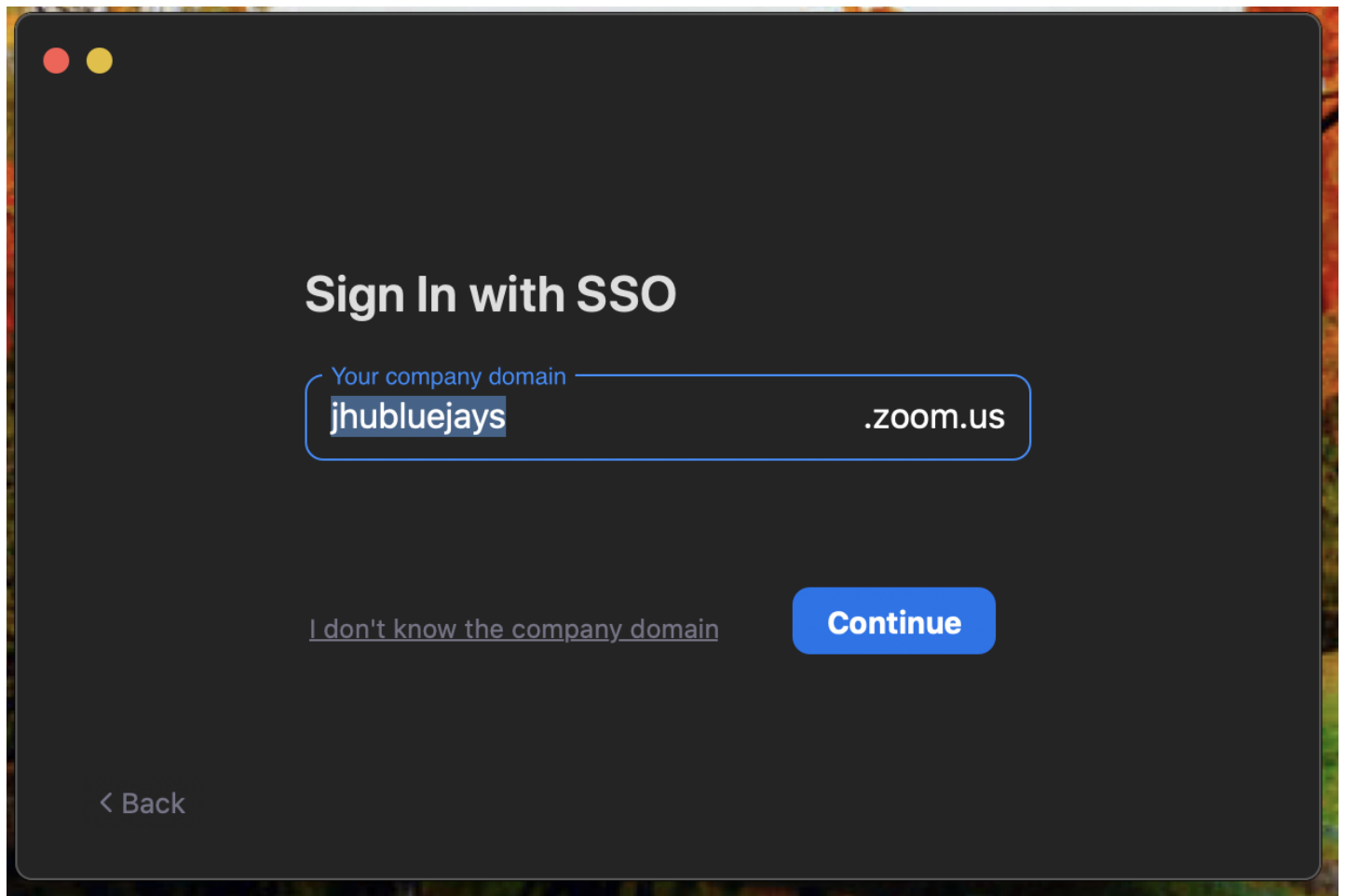
[Sign In with SSO](#)

[Sign In with Google](#)

[Sign In with Facebook](#)

[< Back](#)

13. Sign in by entering your company domain. This should be `jhubbluejays` . Then click `Continue`



Sign In with SSO

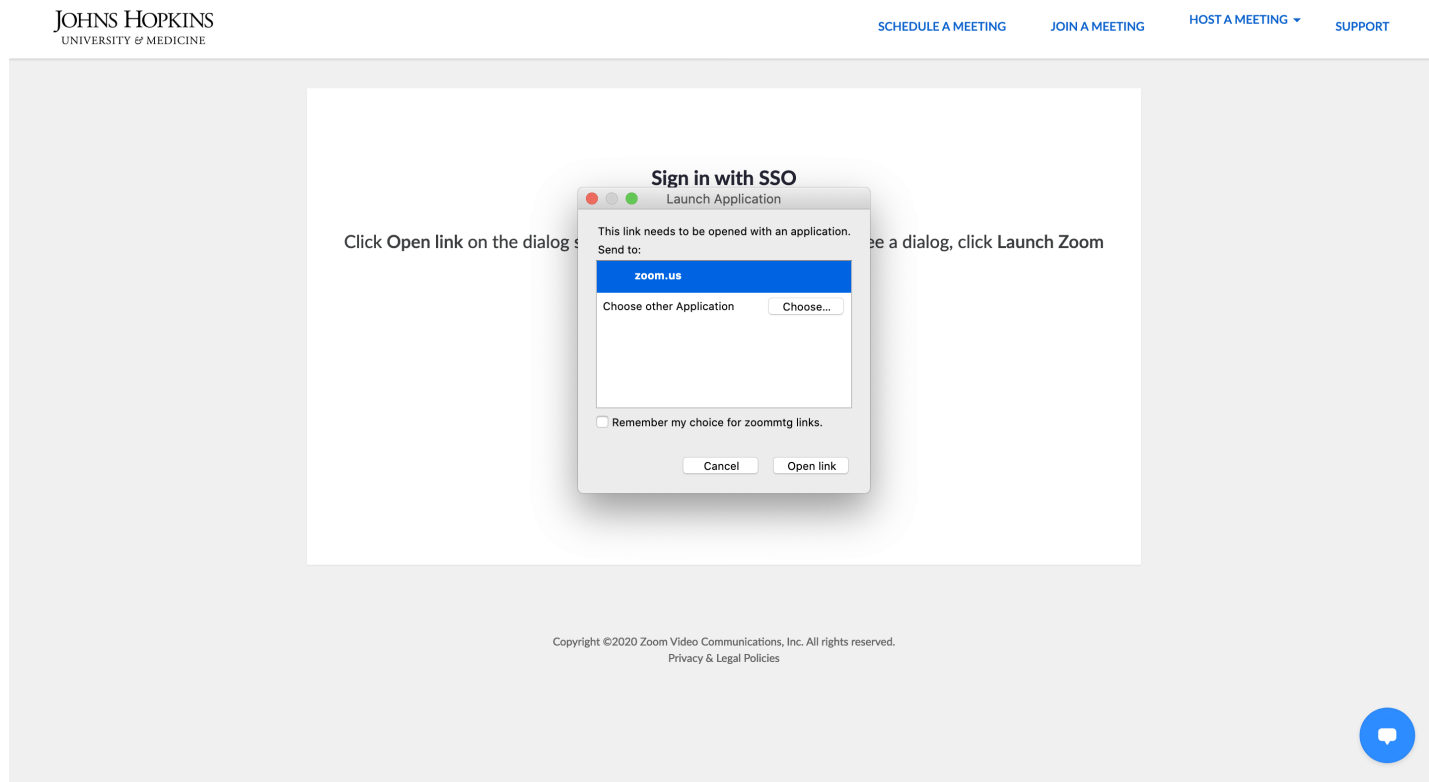
Your company domain

[I don't know the company domain](#) [Continue](#)

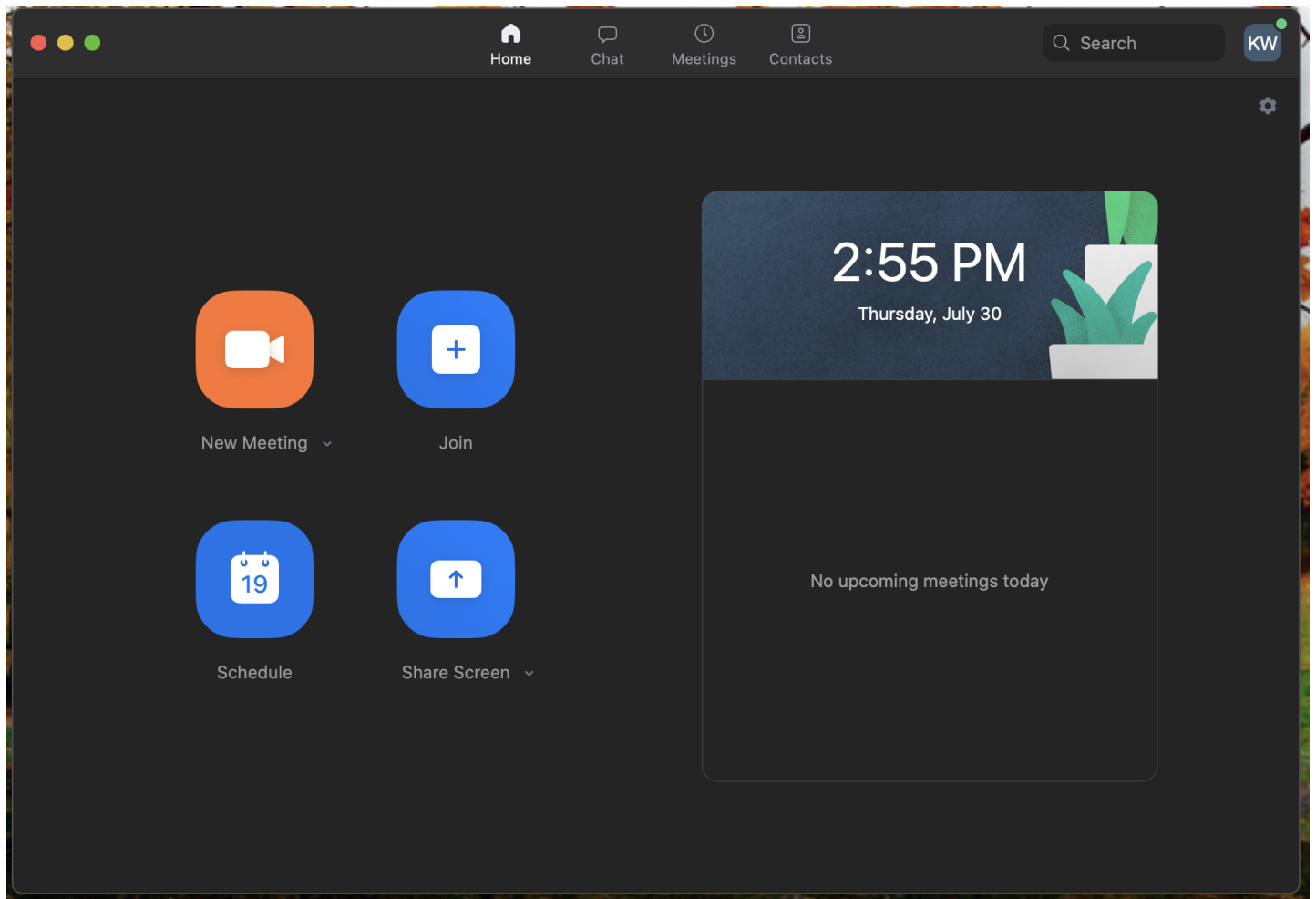
[< Back](#)

14. This will open a browser page where you will sign in through the Hopkins portal with your JHU email

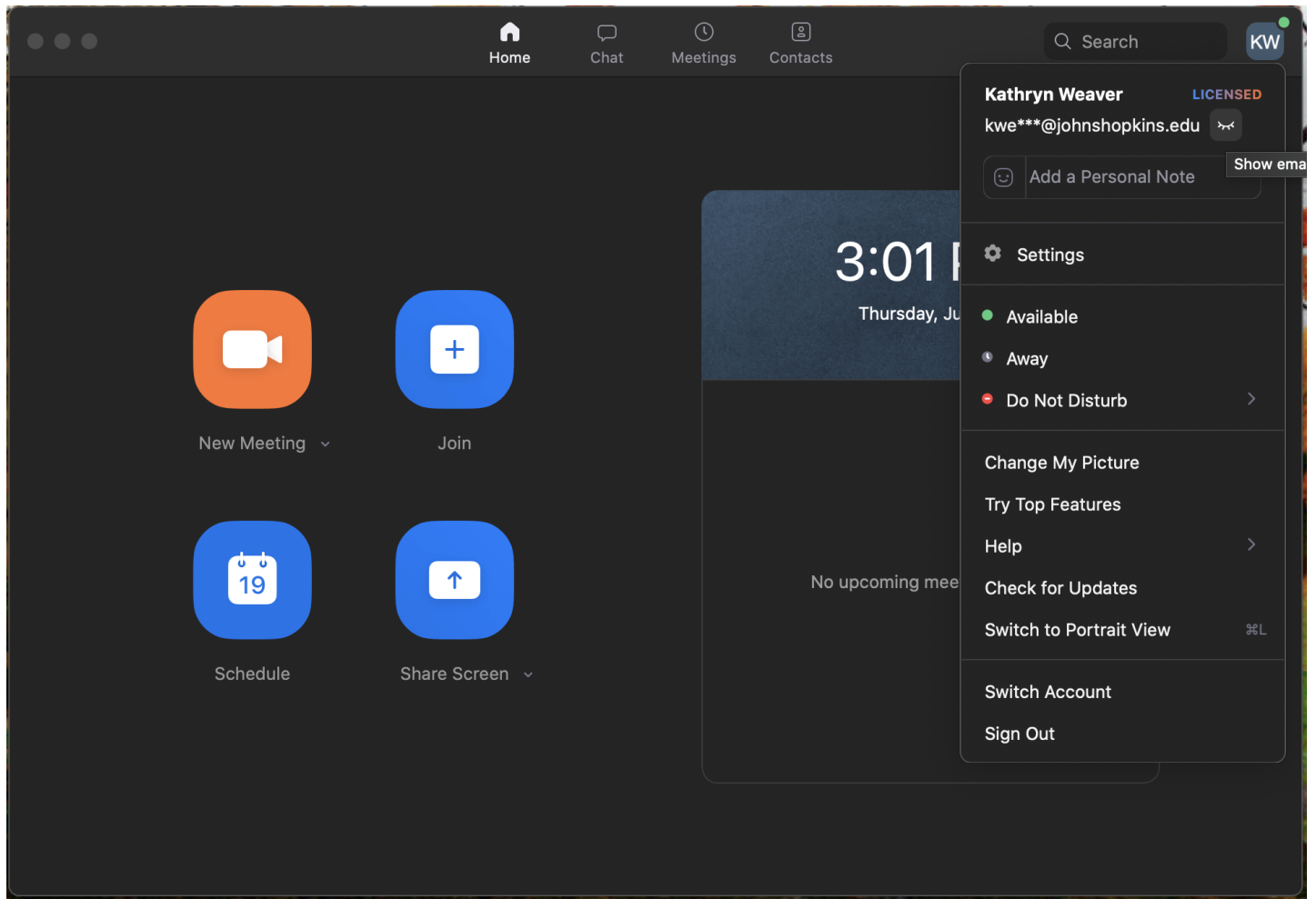
15. A window should pop up asking you to launch the Zoom app. Click [Open link](#).



16. In the open app, you should see your initials in the upper right corner. Click on your initials.



17. Click the semi-circle with downward facing dashes (Is this supposed to be a closed eye?) button. If your cursor is hovering over the button, you should see **Show email**.



18. **Email your QBB TA to confirm you followed these instructions and include the following information:**
- JHU email you used in step 5
 - The SSO you used to sign in with in step 13 (this should be **jhubluejays**)
 - The full email you saw at the end of step 17