Alexander John

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OBJECTIVE

To further expand my work and technical experience by implementing new ideas, bringing support, and solving everyday problems working within large and growing companies.

TECHNICAL SKILLS

Software Experience: Microsoft Office, iWork
Language Experience: HTML, CSS, JavaScript
Operating System Experience: Windows, Mac OS X, iOS

EDUCATION

Hunter College, New York City, New York   **Jan 2017 - Current**
Pursuing a Bachelor's degree in Computer Science, expected graduation 19'.

PROFESSIONAL EXPERIENCE

IT Specialist Intern   **Jan 2016 - Nov 2016**
New York City Human Resources Administration, Brooklyn, New York

- Worked hands-on to solve computer hardware and software issues.
- Maintained a web database application of multiple users and their work sites.
- Developed an interns manual to assist incoming interns in working with specific web apps.
- Worked within a team of IT Specialist to solve, manage, and distribute incoming ticket incidents.
- Worked alongside System Administrators and assisted with troubleshooting multiple work stations.

Computer Hardware Technician Intern   **Sep 2015 - Jun 2016**
City Polytechnic High School of Engineering, Architecture, and Technology, Brooklyn, New York

- Worked alongside the lead school Network Engineer.
- Worked within classrooms and assisted teachers with their lesson plans.
- Assisted with hardware assembly, repair and configurations for Apple devices.
- Installed and configured Chromixium OS onto multiple computers for optimization.
- Built and setup work stations for teachers to maximize the speed of their work load being completed.