# **APPORTECH** TM

**Final Presentation** 



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## The Project - Apportech TM

VFT Design brings to you Apportech<sup>TM</sup>, a state-of-the-art 3-in-1 horticultural tool equipped with the ability to dispense water, seeds, and fertilizer from the same unit. Apportech<sup>TM</sup> strives to put the user first and offers an innovative solution to simplify the plant nourishment process.

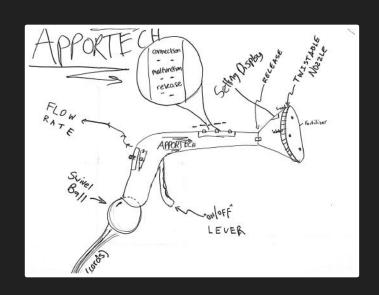






#### The Process (First Leg)

- Preliminary Web Research
- Informal Observation Visits Home Depot & Mahoney's
- Created Initial Survey
- Administered Initial Survey at Mahoney's
- Revised Survey Based on Initial Feedback
- Administered Updated Survey (Online)
- Collected and Reviewed the Data
- Defined User Needs and Requirements
- Created Design Concepts
- Performed Heuristic Reviews of Concepts
- Conducted Structured Interviews about Concepts





## Presentation Overview (Second Leg)

- Task Analysis
- Hazard ID
- Initial Product Prototype Development
- Risk Assessment
- Simulated Use Testing
- Data Analysis and Reporting
- Finalized Prototype





# Our Progress

Task	2/1/2016	2/8/2016 2/15/203	6 2/22/2016	2/29/2016	3/7/2016 3/1	4/2016 3/21/201	6 3/28/2016	4/4/2016	4/11/2016	4/18/2016	4/25/2016
Early Stage Research											
Project Proposal - February 1, 2016											
Preliminary Research and User Surveys - February 1, 2016 - February 8, 2016											
Define Product Requirements - February 8, 2016 - February 15, 2016											
Initial Product Designs (3) - February 15, 2016 - February 22, 2016											
Middle Stage Design & Analysis						- N					
Begin Early Stage User Research - February 22, 2016 - February 29, 2016											
Heuristic Review of Initial Concepts - February 29, 2016 - March 7, 2016											
Interim Project Presentation - March 7, 2016 - March 14, 2016											
Structured Interviews - March 7, 2016 - March 21, 2016											
Task Anaylsis and Hazard ID - March 28, 2016 - April 4, 2016											
Initial Product Prototype Development - April 4, 2016 - April 11, 2016											
Risk Assessment - April 4, 2016 - April 18, 2016											
Late Stage User Research (Simulated Use testing) - April 4, 2016 - April 18, 2016											
Finalization Stage											
Finalization of Product Prototype - April 11, 2016 - April 18, 2016											
Data Analysis and Reporting - April 11, 2016 - April 18, 2016											
Presentation - April 18, 2016 - April 25, 2016											
Final Report - April 25, 2016 - May 2, 2016											
Key - For Current Phase										1	
Complete		Development Mile	estone								
In Progress											
Not Started											
Delayed											



#### Task Analysis

- The team performed a hierarchical task analysis (HTA) in preparation for a Hazard ID.
- Overall Goal: Watering and fertilizing a ten foot garden. (Without walking through garden).
- The task analyzed included 6 Steps:
  - Fill Containers
  - Check Error States
  - Replace 24 Hour Nozzle
  - Fertilize Garden
  - Water Garden
  - Clean Apportech
- The team then brainstormed the associated sub-steps.

	Steps	Sub-Steps
1	Fill containers	Grab Apportech
		Ensure that tubes are connected to bottom of the containers
		Open desired container lid
		Fill container with appropriate material (water, seed, fertilizer)
		Close container lid
		Ensure containers are properly locked into the cart
	Check error states	Turn it on (on cart)
		Remove handpiece from holster
		Check Error Lights on Handpiece
2		If nozzle needs to be replaced, go to step
		If nozzle is not clicked into place, fix nozzle.
		If device is clogged, take handle apart and clean clogs
3	Replace 24 HR Nozzle (if necessary)	Twist off nozzle
		Retrieve a new nozzle
		Click and twist new nozzle on
		Ensure that the error light is off
		Place handpiece back into holster



#### Hazard ID

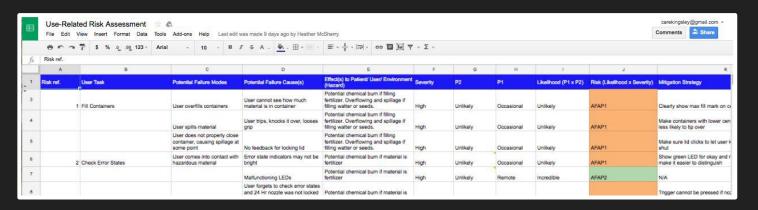
- The HTA provided direct input into a Hazard ID.
- The team assessed the various hazards, situations, severity levels, and P2s associated with each task of the HTA.

Hazard ID	Hazard	Hazardous Situation	Harm to user	Severity Level	Severity Level Description	P2 - probability of hazard leading to harm
1	Use Error	User drops handpiece on foot	Bruise or Abrasion	Very Low 🔻	The handpiece does not weigh that much to cause significant damange	Remote
2	Use Error	User rolls over foot with carrier	Bruise or Abrasion	Low +	It will be painful, however, it will almost certainly not require medical attention	Remote
4	Use Error	User hits themself in the face with the extender	Bruise, abrasion, or broken bone	Moderate =	Moderate if a bone is broken	Occasional



#### Risk Assessment

The team performed a user-related risk analysis by identifying potential failure modes, causes,
 and effects associated with tasks previously defined in the HTA



- Using P2s and P1s from Hazard ID we determined Likelihood (P1 x P2).
- Using severity from Hazard ID and now Likelihood we found Risk (Likelihood x Severity).
- Risk mitigation strategies for each failure mode were recommended.
- Fortunately, all risks were AFAP1s and AFAP2s and none fell in the not acceptable category.



#### Conclusions Drawn from Risk Assessment

- With none of our risks being rated as "Not Acceptable," the team focused on mitigating risks with our AFAP1 "as far as possible."
- The team implemented the following risk mitigations in the prototype prior to usability testing:
  - Marked max fill line on containers to prevent overfilling
  - Included two LEDs for each error state indicator, one red and one green, to better indicate when there
    is an error
  - Included red LED light that indicates when the safety is on to better alert user of safety state
- Other mitigations to be included in the final design include:
  - Lower center of gravity for containers to avoid tipping
  - Make container lids lock to prevent spillage and alert user that lid is correctly closed
  - Trigger disabled if there is an error to prevent user from misusing device
  - o Include multiple warnings in manual to describe safety precautions while using device
  - Prevent extender from being too forceful to prevent accidental injury



#### Initial Product Prototype

- The team gathered to create a prototype with high enough fidelity to run usability studies.
- The team created the initial prototype out of the following materials:
  - Cardboard
  - Duct Tape
  - Garden Hose Head

- Modded Caulk Gun
- Computer Mouse















# Initial Prototype Demo





#### **Usability Testing**

- The team conducted usability tests with the initial prototype.
  - $\circ$  N = 5
  - A pilot test was run to work out any issues prior to gathering data.
- The test consisted of some preliminary demographic
- Due to the limitations of the prototype, we asked participants to imagine performing some tasks including:
  - Filling the Containers
  - Reading Error States
  - Watering Plants Out of Reach
  - Switching Material Mode
  - Adjusting the Speed Flow Rate
- The tests concluded with final interview questions to assess the quality of the experience.



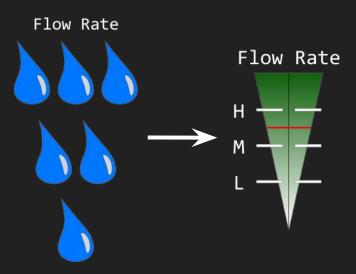
## Data Analysis & Reporting - Key Findings

- In general, participants were confused about the wording/color coding of our error states
  - Suggested improvements included: device should not function if malfunctioning; ready to use light if working properly
- % participants correctly identified our extend option, though they all did not notice the automatic button
  - A suggested improvement included changing the extend option to manual (this will eliminate some of our hazards)
- 5 participants correctly identified the speed adjustment dial
  - One suggested improvement included altering the symbols so that it was more apparent it could be used for all materials and not just water



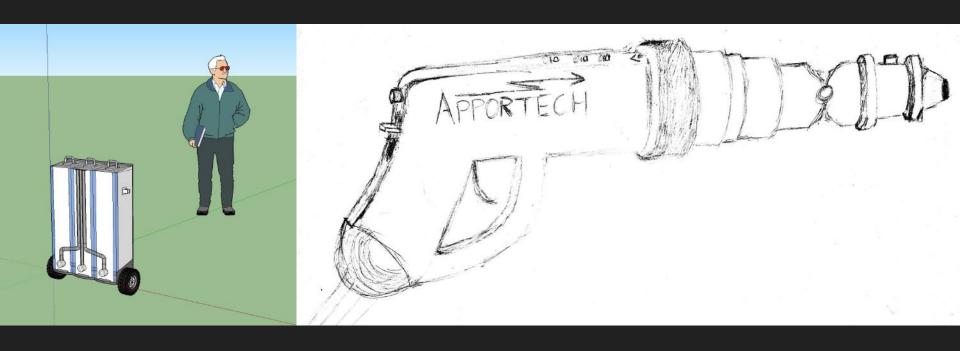
#### Prototype Finalization

- Based on the data analysis and reporting, the team went back to the prototype to make necessary changes. After discussion, the team:
  - Fixed Error Light Ambiguity
    - Clarified error state language.
    - Changed from a two LED system to one.
    - Added a "Ready to Use" LED
  - Created a Less Ambiguous Display for Flow Rate
  - Added Indicating Triangles for Currently Selected Material
  - Clarified the Safety Toggle





# Bringing Our Concepts to Life

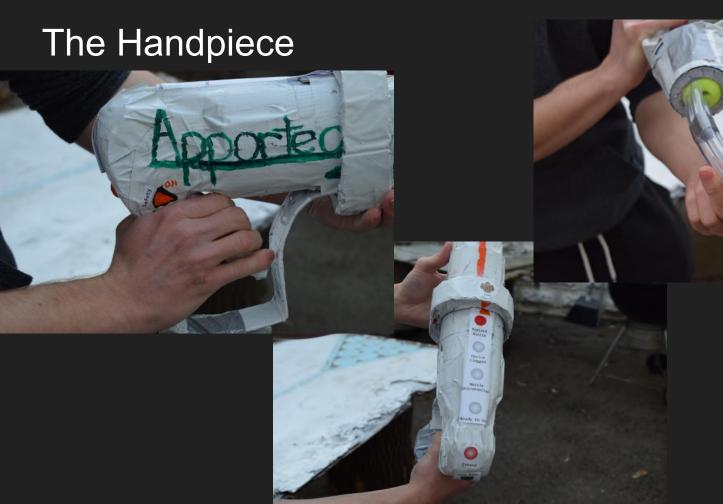




# The Final Prototype











## **Looking Forward**

The team is in the process of preparing the final report, to be delivered by May 2,
 2016





# Thank you!

Any Questions?