# Alberto Jose Gonzalez Escalante

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agonza.ne

Cloud Network Engineer with experience designing and managing multi-vendor environments, architecting and provisioning cloud platform services and providing technical support to data center and corporate infrastructure

## Experience \_

#### **Network and DevOps Engineer**

appliedAl Initiative

July 2022 – present Munich, Germany

Responsible for managing the organization's on-prem and cloud IT infrastructure, leading the development and implementation of IT solutions, technologies and architectures, and providing technical expertise on information security practices. Primary responsibilities:

- Maintaining and enhancing the IT infrastructure and infrastructure services
- Provisioning, installing and configuring infrastructure components and hardware
- Designing and conducting migration plans of IT infrastructure to cloud services
- Building and managing solutions and infrastructure services in on-prem and cloud environments
- Producing diagrams and documentation of cloud-based or on-premises components
- Providing technical leadership to optimize the performance of IT infrastructure
- Investigating and managing the adoption of tools and solutions for the management of systems and services
- Creating scripts and code to automate the provisioning, testing and deployment of new and changed infrastructure
- Selecting, adopting and adapting information security control frameworks
- Providing expertise, guidance and advise on information security controls

#### **Network Administrator**

Getnet / PagoNxt Merchant Solutions

Sept 2018 – July 2022 Munich, Germany

Responsible for managing and operating the network infrastructure, solving problems and faults to ensure defined service levels and monitoring network performance and security. Primary responsibilities:

- Providing technical information about the network infrastructure in scope
- Applying standard change requests according to agreed procedures
- Developing, documenting and implementing changes based on requests for change, following agreed change control procedures
- Investigating, identifying and resolving network problems and assisting with the implementation of preventative measures
- Creating and maintaining network plans for own area of responsibility
- Producing configuration templates, topologies and design documentation of networking technologies within the organization
- Drafting and maintaining procedures and work instructions for network support
- Detecting and diagnosing network problems using network management tools
- Making general or site-specific modifications to network equipment
- Building and executing pipeline jobs to deploy infrastructure as a code

#### **Network Support Specialist**

**IBM Services** 

June 2016 - July 2018 Brno, Czech Republic

Responsible for the provision of network maintenance and support services, to both users of the systems and to service delivery functions. Primary responsibilities:

- Investigating, identifying and resolving network problems and assisting with the implementation of preventative measures
- Carrying out agreed operational procedures, including network configuration, installation and maintenance
- Collecting and reporting on network load and performance statistics
- Maintaining the network support process and checking that all assigned requests for support are dealt with according to agreed procedures
- Detecting and diagnosing network problems using network management software and tools, working with users, other staff and suppliers as appropriate

- Providing technical information about the systems
- Making general or site-specific modifications to network equipment
- Prioritizing and diagnosing incidents according to agreed procedures
- Documenting and closing resolved incidents and escalating unresolved incidents
- Applying techniques and processes to track, log, report on and correct configuration items, components and changes
- Developing, documenting and implementing changes based on requests for change, following agreed change control procedures

#### Systems and Network Administrator

Modern Educational Centre

Jan 2013 – Apr 2015 Dublin, Ireland

Responsible for maintaining and ensuring smooth operation of systems and IT equipment over different campuses. Primary responsibilities:

#### Education \_

BEng "Catolica Andres Bello" University, Telecommunications Engineering

Jan 2009

### Qualifications

- Google Professional Cloud Network Engineer: August 2023 Google Cloud Platform
- Aviatrix Certified Engineer: November 2022 (24 hours) Aviatrix
- Aviatrix Multi-Cloud Networking and Security: June 2020 (24 hours) Aviatrix
- Configuring Cisco Nexus 9000 SWs in ACI mode (DCAC9K): May 2019 (40 hours) Fast Lane Institute
- Getting Started with F5 BIG-IP LTM: November 2018 (12 hours) F5 University
- Palo Alto Firewall Essentials: October 2018 (14 hours) Palo Alto Networks
- VMware NSX Essentials: July 2017 (40 hours) IBM
- ITIL v3 Foundation: September 2016 Axelos
- Cisco Certified Network Administrator Routing and Switching: November 2015 Cisco Systems

## Skills and Knowledge \_

**Network Security:** Palo Alto Panorama, Palo Alto Firewalls, Cisco ASA, Cisco ISE, Radius, Cisco Umbrella, Cisco Any-Connect, Pulse Secure

Application Delivery: F5 LTM Load Balancer, F5 DNS Global Traffic Manager, F5 ASM Web Application Firewall

Network Infrastructure: Cisco Switches Catalyst and Nexus, Cisco ASR routers, Cisco ACI Switches, Cisco ACI APICs,

Cisco ACI MSO

Wireless: Meraki Access Points

IPAM: NetBox, Infoblox

Network Management: ExtraHop, Nagios, CheckMK, Zabbix

Cloud Service Provider: AWS, Azure, GCP Virtualization: VMware, QEMU / KVM

DevOps: GitLab, Terraform, Ansible, Crossplane, Jenkins, Infrastructure as Code

Networking technologies: OSPF, EIGRP, STP, LACP, CDP, VTP, NAT, DHCP, SNMP, FHRP, ACL, IPSec, vPC, BGP,

SSL VPN, WAF

Programming: Python, JavaScript, Go, VBasic

Complex Infrastructures: On-Prem DC, User VPN, Load Balancer, Forward Proxy, Switching Fabric, Threat Prevention,

Egress Redundancy, URL filtering, RBAC, SSL Decryption, Web Application FW, Cloud Infrastructure

Multi-vendor Environment: Cisco, Palo Alto, F5, Meraki, Arista, VMware, Azure, GCP, AWS, Nvidia, Dell, Nutanix