Appendix A. Full results of the user satisfaction and usability evaluation of EuropeanaRS (N=20)

	M	SD
What is your overall opinion of the recommender system? 1 (awful) – 5 (excellent)	4.1	0.8
ResQue items 1 (strongly disagree) - 5 (strongly agree)		
1. The resources recommended to me matched my interests	4.1	0.8
2. Some of the recommended resources are familiar to me	3.8	1.2
3. The resources recommended to me are attractive	3.9	0.9
4. The resources recommended to me are novel and interesting	3.6	0.9
5. The resources recommended to me are diverse	3.2	1.4
6. I understood why the resources were recommended to me	3.9	1.3
7. The layout of the recommender interface is attractive and adequate	3.9	1.4
8. I easily found the recommended resources	4.5	1.1
9. I was able to take advantage of the recommender very quickly	4.1	1.1
10. The recommended resources effectively helped me find the ideal learning object	3.7	1.4
11. I feel supported to find what I like with the help of the recommender	3.8	1.1
12. Overall, I am satisfied with the recommender	3.8	1.2
13. I am confident I will like the resources recommended to me	3.5	1.1
14. I will use this type of recommender frequently	3.8	1.1
SUS Score 0 – 100	84	17
SUS items 1 (strongly disagree) - 5 (strongly agree)		
1. I think that I would like to use this system frequently	3.7	1.3
2. I found the system unnecessarily complex	1.7	0.9
3. I thought the system was easy to use	4.2	1.2
4. I think that I would need the support of a technical person to be able to use this system	1.3	0.7
5. I found the various functions in this system were well integrated	4.1	1.1
6. I thought there was too much inconsistency in this system	1.5	0.8
7. I would imagine that most people would learn to use this system very quickly	4.6	0.7
8. I found the system very cumbersome to use	1.6	1.1
9. I felt very confident using the system	4.4	0.8
10. I needed to learn a lot of things before I could get going with this system	1.3	0.6