Cybersecurity Incident Report: SYN Flood Attack

Section 1: Identify the type of attack that may have caused this network interruption

When trying to connect to the company website, the client browser receives a connection timeout error message. One potential explanation for this error is that the web server is overwhelmed by a DoS SYN flood attack. Network Protocol Analyzer (packet sniffing) logs show a large number of TCP SYN packets originating from an unfamiliar IP address.

Section 2: Explain how the attack is causing the website to malfunction

When website visitors try to establish a connection with the web server, a three-way handshake occurs using the TCP protocol. The steps of the handshake are as follows:

- 1. A client sends a SYN packet to the server, requesting to connect ("synchronize").
- 2. The server sends a SYN-ACK packet in acknowledgement of the client's request. The server will reserve resources for the source to connect.
- 3. The client sends an ACK packet in acknowledgement of the server's communication to finalize the connection.

When a malicious actor sends a large number of SYN packets all at once, the server will attempt to reserve resources for all of these interactions. Consequently, the server may not have enough resources remaining to serve legitimate clients. Network Protocol Analyzer (packet sniffing) logs show a large number of TCP SYN packets originating from an unfamiliar IP address. This is known as a SYN flood attack. It can incapacitate the server and render it unavailable to respond to benign client requests. As the attacker continued to send SYN packets multiple times per second, the server began struggling to serve requests from legitimate employees. These clients would eventually receive a connection timeout message from the gateway because the web server was not able to respond in time.

Wireshark PCAP Logs

red	52	3.390692	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	53	3.441926	192.0.2.1	203.0.113.0	TCP	443->54770 [SYN, ACK] Seq=0 Win-5792 Len=120
red	54	3.493160	203.0.113.0	192.0.2.1	TCP	54770->443 [ACK Seq=1 Win=5792 Len=0
green	55	3.544394	198.51.100.14	192.0.2.1	TCP	14785->443 [SYN] Seq=0 Win-5792 Len=120
green	56	3.599628	192.0.2.1	198.51.100.14	TCP	443->14785 [SYN, ACK] Seq=0 Win-5792 Len=120
red	57	3.664863	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	58	3.730097	198.51.100.14	192.0.2.1	TCP	14785->443 [ACK] Seq=1 Win-5792 Len=120
red	59	3.795332	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win-5792 Len=120
green	60	3.860567	198.51.100.14	192.0.2.1	HTTP	GET /sales.html HTTP/1.1
red	61	3.939499	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win-5792 Len=120
green	62	4.018431	192.0.2.1	198.51.100.14	HTTP	HTTP/1.1 200 OK (text/html)

green	63	4.097363	198.51.100.5	192.0.2.1	TCP	33638->443 [SYN] Seq=0 Win-5792 Len=120
red	64	4.176295	192.0.2.1	203.0.113.0	TCP	443->54770 [SYN, ACK] Seq=0 Win-5792 Len=120
green	65	4.255227	192.0.2.1	198.51.100.5	TCP	443->33638 [SYN, ACK] Seq=0 Win-5792 Len=120
red	66	4.256159	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	67	5.235091	198.51.100.5	192.0.2.1	TCP	33638->443 [ACK] Seq=1 Win-5792 Len=120
red	68	5.236023	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	69	5.236955	198.51.100.16	192.0.2.1	ТСР	32641->443 [SYN] Seq=0

						Win-5792 Len=120
red	70	5.237887	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	71	6.228728	198.51.100.5	192.0.2.1	HTTP	GET /sales.html HTTP/1.1
red	72	6.229638	203.0.113.0	192.0.2.1	ТСР	54770->443 [SYN] Seq=0 Win=5792 Len=0
yellow	73	6.230548	192.0.2.1	198.51.100.16	ТСР	443->32641 [RST, ACK] Seq=0 Win-5792 Len=120
red	74	6.330539	203.0.113.0	192.0.2.1	ТСР	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	75	6.330885	198.51.100.7	192.0.2.1	ТСР	42584->443 [SYN] Seq=0 Win=5792 Len=0
red	76	6.331231	203.0.113.0	192.0.2.1	ТСР	54770->443 [SYN] Seq=0 Win=5792 Len=0
yellow	77	7.330577	192.0.2.1	198.51.100.5	ТСР	HTTP/1.1 504 Gateway Time-out (text/html)
red	78	7.331323	203.0.113.0	192.0.2.1	ТСР	54770->443 [SYN] Seq=0 Win=5792 Len=0
green	79	7.340768	198.51.100.22	192.0.2.1	ТСР	6345->443 [SYN] Seq=0 Win=5792 Len=0
yellow	80	7.340773	192.0.2.1	198.51.100.7	TCP	443->42584 [RST, ACK] Seq=1 Win-5792 Len=120
red	81	7.340778	203.0.113.0	192.0.2.1	ТСР	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	82	7.340783	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	83	7.439658	192.0.2.1	203.0.113.0	TCP	443->54770 [RST, ACK] Seq=1 Win=5792 Len=0

Color as text	No.	Time	Source (x = redacted)	Destination (x = redacted)	Protocol	Info
red	119	19.198705	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	120	19.521718	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0

yellow	121	19.844731	192.0.2.1	198.51.100.9	TCP	443->4631 [RST, ACK] Seq=1 Win=5792 Len=0
	122	20.167744	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
						54770->443 [SYN] Seq=0
red	123	20.490757	203.0.113.0	192.0.2.1	TCP	Win=5792 Len=0 443->54770 [RST, ACK]
red	124	20.81377	192.0.2.1	203.0.113.0	TCP	Seq=1 Win=5792 Len=0
red	125	21.136783	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	126	21.459796	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	127	21.782809	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	128	22.105822	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	129	22.428835	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	130	22.751848	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	131	23.074861	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	132	23.397874	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	133	23.720887	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	134	24.0439	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	135	24.366913	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	136	24.689926	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	137	25.012939	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	138	25.335952	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	139	25.658965	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0

red	140	25.981978	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	141	26.304991	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	142	26.628004	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	143	26.951017	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	144	27.27403	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	145	27.597043	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	146	27.920056	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	147	28.243069	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	148	28.566082	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	149	28.889095	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	150	29.212108	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	151	29.535121	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0
red	152	29.858134	203.0.113.0	192.0.2.1	TCP	54770->443 [SYN] Seq=0 Win=5792 Len=0