

# AMAN AGRAWAL

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## Skills

**Core** Python, Java, Machine Learning, Data Science, Big Data, Prompt Engineering, LLM Fine Tuning, JavaScript, Kotlin, Scala, Typescript, ReactJS, DotNET, Multiplatform development

**Additional** AWS, Azure, Machine Learning, Spark, Kafka, Docker, Spring, SpringBoot, SQL, MongoDB, Cassandra

## Professional Experience

**Software Engineer 2** Jan 2024 – Current  
**Microsoft** Microsoft Defender for Cloud Apps (AppGovernance)

- Led data resiliency improvements, achieving a 0% user identification error rate by optimizing the database layer and schema
- Boosted data ingestion SLA by 25% through rearchitected processing workflows, enhancing efficiency
- Implemented platform level user validation and waitlisting features, enabling 25% faster customer response processes to prevent on-boarding errors
- Increased big data job performance, cutting false positive alerts by 30% to improve operational metrics
- Established federated database connections for production systems under the Midnight Blizzard initiative, strengthening system integration and reducing platform security risks by 12%

**Software Engineer 2** Jul 2020 – Sep 2023  
**Amazon** Search Quality and Performance Advertising Teams

- Architected and implemented product clustering framework reducing search sparsity by 100 basis points, driving \$7M revenue growth in Arabic markets
- Led optimization of keyword search experimentation pipeline, generating \$62M in additional revenue through enhanced synonym matching
- Developed ML-powered real-time query ranking engine utilizing contextual relevance, improving search result accuracy by 350 bps
- Engineered AWS cost optimization strategy delivering \$2.28M annual savings: \$1.2M through KMS usage optimization and \$1.08M via EMR infrastructure improvements
- Built semantic query augmentation framework achieving 3% improvement in model recall and 15% precision for negative label classification
- Reduced AWS Lambda throttling by 15% through implementation of provisional configurations and Kinesis data sharding optimization

## Internships

**Software Engineer Intern** Jun 2019 – Jun 2020  
**Amazon** International Machine Learning Team

- Conceptualized framework for automated advertising relevance score calculation saving  $\geq 16K$  hours of annualized bandwidth
- Developed and launched a tool to perform customer review analysis for Amazon products, resulting in significant time savings and  $\geq 10K$  product launches during Diwali 2019 sale

## Projects

- **LLM Task Organizer** Fine-tuned LLMs for automated event planning and calendar management
- **BuilderBob** Template-driven interface for streamlined package build automation
- **Query Expansion Framework** Multilingual search enhancement system optimizing query alternatives for improved recall of 448 basis points
- **Real-time Query Ranker** Linear regression-based ranking algorithm for search engine optimizations
- **Semantic Augmentation Pipeline** Query augmentation system for enhanced model training accuracy by 15%
- **RelBERT** NDCG evaluation framework analyzing sponsored product performance metrics, saving 16000 work hours with running cost of \$200

## Education

**Georgia Tech Institute of Technology, Atlanta (Online)** Jan 2024 – Current  
**Masters of Science (MS)** College of Computing

**KIIT University, Odisha** Jul 2016 – Apr 2020  
**Bachelors of Technology** Computer Science Engineering