#### **SMSURVEY CORE**

STORING PROTOCOLS

RUNNING SCHEDULER FOR TRIGGERING SURVEYS

PROCESSING SURVEY RESPONSES

SERVING SURVEY
QUESTIONS

SERVING CENTRAL CONSOLE

#### RAPIDSMS PLUGIN

ADDS SUPPORT FOR SURVEYS TO BE CONDUCTED OVER SMS

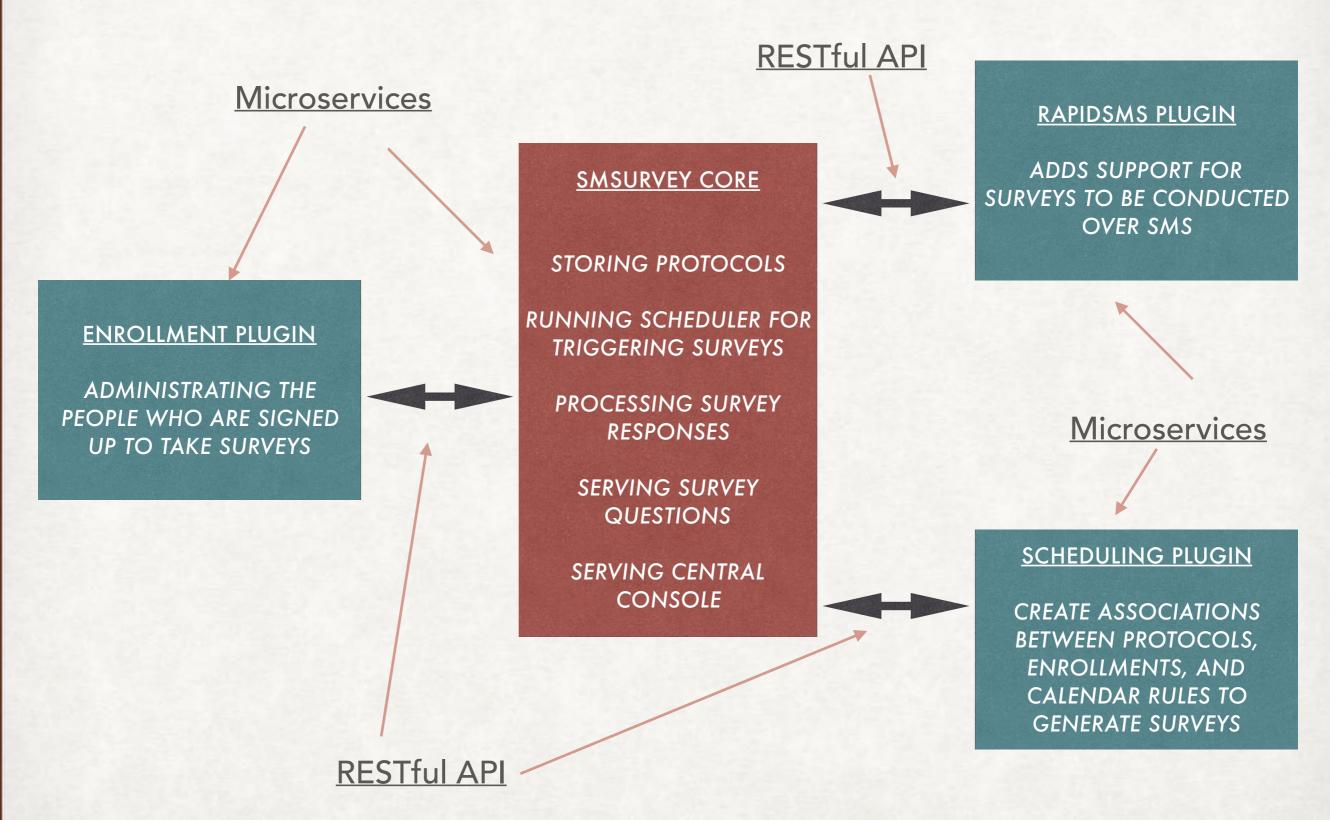
### SCHEDULING PLUGIN

CREATE ASSOCIATIONS
BETWEEN PROTOCOLS,
ENROLLMENTS, AND
CALENDAR RULES TO
GENERATE SURVEYS

#### **ENROLLMENT PLUGIN**

ADMINISTRATING THE PEOPLE WHO ARE SIGNED UP TO TAKE SURVEYS





SMSurvey Core is the spine of the system, but is actually quite dumb.

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Its primary responsibility is to hold a store of all ongoing surveys, and their states.

It also has an inbuilt scheduler which will add to the store new surveys on a schedule.

Survey questions include in them code to execute when they receive a response. That code generates the next question in the survey (or terminates the survey if no further questions).

This is all the core really does (aside from hosting the user console).

All of these features are exposed on a secure RESTful API. Plugins are authenticated services that use the API.

A plugin may GET a question, and POST a response. It may POST to the scheduler, etc.

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Utilizes Tornado Web Server for the API

Uses Amazon DynamoDB to store the questions and answers

Uses Amazon RDS to store all other data.

I am Sam. If I sign up to be a part of a survey, that means I am enrolled in that survey.

The group of all people signed up to that survey is the enrollment.

#### **ENROLLMENT PLUGIN**

ADMINISTRATING THE PEOPLE WHO ARE SIGNED UP TO TAKE SURVEYS

Enrollments are managed in the SMSurvey ecosystem by the Enrollment plugin.

This plugin allows administrators to create a new Enrollment, which will generate a URL.

Volunteers, for example, may load that URL up on their tablets. They will be presented with a small webpage that allows them to enroll participants into that enrollment.

This design allows for easy separation of enrollments if we are managing many surveys.

#### **ENROLLMENT PLUGIN**

ADMINISTRATING THE PEOPLE WHO ARE SIGNED UP TO TAKE SURVEYS

Built using Django, Bootstrap.

Has a local store of some data, but primarily writes everything back to SMSurvey Core.

In the survey world, a Protocol is the series of questions to be asked in a survey (sometimes with branching logic).

SMSurvey Core has a construct known as a TimeRule. When executed, a TimeRule generates a finite number of timestamps going into the future.

Scheduling plugin provides a UI to build the TimeRules.

It then allows you to select a Protocol, and associate it with one of the Enrollments, and the TimeRule you have created.

Then it will load this data into SMSurvey Core's scheduling engine. At the timestamps generated by the TimeRule, new surveys will be created using the Protocols and Enrollments.

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SMSurvey Core really cannot talk to the outside world, unless we want Participants to interact with the survey via the API.

The role of interacting with participants is delegated to plugins, like the RapidSMS plugin.

This plugin allows surveys to be conducted over SMS.

SMSurvey Core will "poke" this plugin when it has work for it.

Plugin will then request information regarding ongoing surveys, etc.

It will pass on questions from Core to the Participant, and responses from the Participant to Core.

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ADDS SUPPORT FOR SURVEYS TO BE CONDUCTED OVER SMS

Built using Django with the RapidSMS template.

Uses Twillio as the text messaging service.

