Observations

-Subject sets up account relatively easily

-Subject doesn’t really read the entire help page

-Subject completes 3 easily

-Subject didn’t know how to export from an online calendar, so I had to tell him, but he was able to import the .ics easily.

-subject completes 5-8 easily

- Subject wasn’t sure what ‘tag’ meant, when I clarified to question, he knew what to do.

-subject completes 9 easily

-subject takes a while to read 10, and is able to do everything except setting the start date

-subject is confused by the question in question 11, but finished the task after clarification

-subjects completes 12 and 13 easily