1. Tried to make password shorter

1. reCaptcha is hard to read

2. The names of blocks (context and category) seem like hard things to remember, but once they understand it, it works

2. Having them read the entire help page is painstaking because they have trouble remembering all those steps (I would too)

2. He didn’t know what an .ics file was (#11 on help)

2. No idea what a vCard was either (#13 on help)

3. No problems

4. Not clear on going to the calendar section and scroll down (“oh it’s at the bottom! Ha, didn’t see that”)

5. User had to click “allow install apps not in the play store” to allow for installation

5. User is using a Samsung Galaxy Tab 3

5. App kept trying to log in when he pressed the back button. User used the wrong e-mail address by accident and I didn’t even make fun of him out loud.

5. App crashed when he tried to log in. Moving to my Galaxy S4

5. Crashed on Galaxy S4 (must have been something in the .ics file)

6. Didn’t do 6

7. User tried to left click to change it and double click it (“oh look, the edit button is all the way over here”)

7. User made all of them white at first and said “why didn’t they create?”

8. No problems other than the initial shock of the new UI

9. Can’t figure out how to get it from “none” to “classes” (user created category). Tried to change category.

12. Can’t do 12 because of crash

13. no problems

Suggestion from user “priority” instead of context