

Privacy Policy – J.Ruupshilaa pvt ltd. (Asyncotel)

Company Name: Asyncotel

Website: www.asyncotel.com

Contact Email: admin@asyncotel.com

1. Introduction

At Asyncotel, we are committed to protecting the privacy of our customers, partners, and users. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal and business information when you interact with our website, SaaS products, and services. By using Asyncotel, you agree to the terms outlined in this policy.

2. Information We Collect

- - Personal Information (B2B Clients): Name, contact details, email, phone number, billing info, GSTIN
- - Property Data: Hotel name, photos, room types, availability
- - Booking & Guest Data: Guest name, check-in/out, OTA data
- - Usage & Technical Data: IP address, browser, device, activity logs

3. How We Use the Information

- - To create/manage Asyncotel accounts
- - Provide hotel/channel manager services
- - Sync inventory with OTAs
- - Technical support and billing
- - Improve features and analytics
- - Service communications

4. Sharing and Disclosure of Information

- - With OTAs (as authorized by you)
- - With payment processors (for subscriptions)
- - With cloud/service providers (under NDAs)
- - With government authorities (legal compliance)

5. Data Storage & Security

Your data is stored securely using encryption, access control, and regular audits. We implement SSL, role-based access, and secure passwords.

6. Data Retention

We retain data while your Asyncotel account is active or as legally required. Data deletion can be requested at privacy@asyncotel.com

7. Your Rights

- - Access, correct, or delete your data
- - Object to processing
- - Data portability on request

8. Cookies & Tracking

We use cookies for sessions, analytics (e.g., Google Analytics), and functionality. You can manage cookies via your browser settings.

9. Third-Party Links

Asyncotel may link to OTA or third-party websites. We are not responsible for their privacy practices.

10. Children's Privacy

Asyncotel is not intended for users under 18. We do not knowingly collect data from minors.

11. Policy Updates

We may update this Privacy Policy. Changes will be posted with a new effective date on our website.

12. Contact Us

If you have questions about this policy:

Email: admin@asyncotel.com

Address: 967/1, C.P. Mission Compound India, Jhansi, Uttar Pradesh, 284003.

Website: www.asyncotel.com