

Dr. Pawan Verma

Dr. Pawan Verma is an Author, Thought Leader, Professional Speaker and Management Consultant from India's financial services sector. His leadership vision stems from his rich experience in guiding start-ups, serving on boards and leading business initiatives in large organizations, such as the Reliance Group of Industries, Reliance ADA Group, LIC of India and an Indo-Japanese start up, Star Union Dai-ichi Life Insurance.

As a thought leader, Pawan's passionate intellectual curiosities have often led him to challenge established practices and systems, leading to product & process innovations and improved business outcomes. As the COO of Star Union Dai-ichi Life Insurance, he led the designing and implementation of some pioneering SOPs and customer facing solutions, supported by an innovative technology platform.

During the thirty-five years of his corporate career, he has worked for the life insurance, general insurance and housing finance sectors in India and abroad and gained extensive expertise in cross-functional disciplines, such as, corporate strategy, enterprise development, managing profit and growth centres, sales & distribution, marketing, Information Technology, risk underwriting, operations, business excellence, legal and compliance.

Pawan's latest book, *Age of the Imperfect Leader* advocates a disruptive approach to leadership and serves as a pragmatic guide for leaders aspiring to convert their leadership challenges into a competitive advantage for themselves and for their organizations. His upcoming book is an edge-of-the-seat crime thriller, titled *The Woman Unbroken*. His first book *No Closure No Forgiveness*, was also a crime thriller that received a warm welcome from readers.

Earlier, Pawan had published a number of e-books and a series of short stories on Amazon and juggernaut.com. He has also written for some of India's leading English dailies and periodicals, such as The Times of India, Hindustan Times, Economic Times, Indian Express, The Pioneer, BFSI Vision, Insurance Times and IRDA Journal.

As a Professional Speaker, Pawan covers themes like Leadership & Management, Innovation & Creativity, Insurance, etc. His discourses often provoke intellectual curiosity and keep his audiences connected and engaged through his humor and high energy. His wider & non-judgmental approach appeals to audiences across cultures and industry domains.

Pawan has addressed a number of international conferences and has been the Chairman of two ETFs Asia Conferences at Hong Kong. He is a frequent speaker at some of the national and international forums as well as at corporate and academic conferences.

Pawan has an MBA and a Doctoral degree in Management – Honoris Causa – from the Azteca University, Mexico. He is a Fellow of the Insurance Institute of India and a Certified Corporate Director from the Institute of Directors, New Delhi. He has been on the Expert Panel of some of the leading global research and knowledge forums. He is also a recipient of the REX Karmaveer Chakra Award and the REX Karmaveer Global Fellowship by iCONGO - international Confederation of NGOs – in collaboration with the UN.
