

IRCTCs e-Ticketing Service **Electronic Reservation Slip (Personal User)**

- This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations. Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 4155339154	Train No. & Name: 12791/SC PNBE EXPRESS	Quota: General
Transaction ID: 0759284823	Date of Booking: 18-Sep-2013 01:58:11 PM	Class: SL
From: JABALPUR(JBP)	Date of Journey: 06-Oct-2013	To: MUGHAL SARAI JN(MGS)
Boarding: JABALPUR(JBP)	Date of Boarding: 06-Oct-2013	Scheduled Departure: 04:10 *
Resv Upto: MUGHAL SARAI JN(MGS)	Scheduled Arrival: 06-Oct-2013 15:15 *	Adult: 02 Child: 00
Passenger Mobile Number: 8224090701		Distance: 0508 KM
Passenger Address :- vill- Gajradhi,p.o.+p.s- Kudra,dis-Kaimur ,Bihar KAIMUR (BHABUA) BIHAR - 821108		

FARE DETAILS :

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Ticket Fare	Rs. 570.0	Rupees Five Hundred and Seventy and Zero Zero Paise Only
2	IRCTC Service Charges# (Incl. of Service Tax)	Rs. 11.24	Rupees Eleven and Two Four Paise Only
3	Total	Rs. 581.24	Rupees Five Hundred and Eighty One and Two Four Paise Only

Services Charges per e - ticket irrespective of number of passengers on the ticket.

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No
1	Sanjeet Kumar	25	Male		CONFIRM S5/ 0022/ UB
2	Lalita Devi	44	Female		CONFIRM S5/ 0048/ SU

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

IMPORTANT:

- For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
- *New Time Table will be effective from 01-07-2013. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- There is amendments in certain provisions of Refund Rule. Refer Amended Refund Rules w.e.f 01-07-2013.
- The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The ERS/VRM/SMS sent by IRCTC along with the valid ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM/SMS sent by IRCTC due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through www.irctc.co.in by the user.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24*7 Hrs Customer Support at 011-39340000 , Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.
- For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)